

Operating Instructions and Warranty Information On Your New AMSEC Safe

Non-UL Listed Mechanical Locks

Read Contents Carefully For Trouble-Free Operation of Your Safe

Dear Valued Customer:

Congratulations on your purchase of the finest safe from American Security Products, Co.

You've taken an important step in organizing and protecting your most valued possessions. Every AMSEC safe is professionally hand-crafted and designed to provide a lifetime of trouble-free performance.

AMSEC offers the industry's finest warranty backed by a nationwide network of highly skilled authorized dealers, providing prompt, courteous, and professional service. We suggest that you read the Limited Warranty thoroughly, and invite you to contact your authorized AMSEC dealer or AMSEC's Service Department if you have any questions

Please also take the time to read and familiarize yourself with the proper operating procedures of your new safe presented on the following pages.

Again, Congratulations and Thank You for selecting AMSEC!

CAUTION FIRE SAFE CONTENT STORAGE

A fire safe contains insulation material, which may cause humidity to be present when closed extended periods of time. It is recommended that the safe is opened on a regular basis and interior allowed to air out. It is also recommended that documents sensitive to moisture be kept in a sealed container, I.E Ziplock® or Tupperware®.

MAINTENANCE

Standard Textured Finish: Your safe is provided with a durable paint that may be easily cleaned with a mild detergent and a soft cloth. **Do Not** use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

Hi-Gloss Finish: This finish is a two-stage paint, which is the same used in the automotive industry. Use a damp cloth with mild detergent if needed. A good grade of automotive wax is recommended if the finish appear dull. Do Not use abrasive scouring pads or any chemical fluids, which may react and damage the finish.

Door Operating Mechanism: The handle of the safe moves mechanical parts inside the door. After a period of use, if difficulty is experienced in operation, please contact a qualified locksmith for service

Door Hinges: If the door becomes hard to open or emits noise, the hinges may need lubrication. Please contact a qualified locksmith for service.

Caution: AMSEC assumes no liability for finish damage due to the incorrect use of caustic lubricants

Mechanical Combination Locks: Mechanical combination locks will perform well for the life of the safe when operated correctly. Occasionally, they may need to be cleaned and adjusted if dialing the combination becomes difficult. When this is experienced, contact a qualified locksmith for service. Attempting to service a combination lock yourself will void the warranty and may result in a malfunction and require your safe to be drilled.

FREIGHT DAMAGE CLAIMS

Freight Damage: All safes are carefully packed for shipment. The manufacturer's liability ceases when the transportation carrier accepts the shipment in good condition. The carrier's liability ceases when you sign for the merchandise. **INSPECT YOUR SHIPMENT BEFORE SIGNING THE DELIVERY RECEIPT.** Although unlikely, if damage occurs you have the option of refusing the shipment or negotiating a settlement with the carrier. To negotiate a settlement, follow these steps:

- 1. Note the extent of the damage on the freight bill and sign your name.
- 2. Save all cartons and packaging materials.
- 3. Call the freight carrier immediately and request a damage inspection claim.
- 4. Contact your dealer immediately.
- 5. Claims must be filed within 15 days.
- 6. Claims must be accompanied by proof of purchase receipt and photographs.
- 7. In the event of replacement, the safe must be returned to the dealer/factory in the original packaging.

SAFE COMBINATION INSTRUCTIONS

NON-UL LISTED MECHANICAL LOCKS

Each AMSEC safe is professionally hand-crafted with quality materials and is equipped with a precision-quality, high-security combination lock. To become familiar with the lock, operate the lock (as outlined below) several times before closing the door and locking the safe.

To unlock the safe, turn the dial in the direction of the arrow for each number, stopping at the opening index mark located at the top (12 o'clock position) of the dial ring. You must dial the combination precisely without backing up. (See figure A).



STEP 1

Turn dial **RIGHT**, aligning first number with the opening index the fourth time it comes to the index.



STEP 2

Turn dial **LEFT**, aligning second number with the opening index the third time it comes to the index.

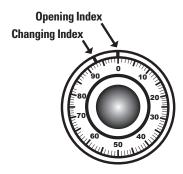


Figure A



STEP 3

Turn dial **RIGHT**, aligning third number with the opening index the second time it comes to the index.



STEP 4

Turn dial **LEFT**, aligning fourth number with the opening index the first time it comes to the index

TO LOCK: Close the Door. Turn the key to the locked position. Remove the key and turn the dial either direction at least 4 full revolutions.



SPECIAL EXTENDED PRODUCT WARRANTY

Special Extended Residential Warranty	Duration of Warranty*		
U. L. Listed Fire Safes (BF, UL and FS)	Lifetime free replacement of safe due to fire damage		
Super Brute Floor Safes	Lifetime free replacement of safe due to forcible entry		
Gun Safes (55" and Taller)	Lifetime free replacement of safe due to fire damage or forcible entry		
CashWizard Safes	90 days labor and 1 year parts		

^{*}Qualifying safes must have been installed in the original customer's residence.

Gun Safe Lifetime Warranty

If you are the original owner of an AMSEC gun safe that suffers damage due to theft or fire, provide us with a properly filed police report, within 30 days. With absolutely no cost to you, which means: free parts, free labor and free freight; we will either repair or replace (our option) free of charge with a current production model of comparable value. For additional assistance, please contact your local dealer. We will be standing by ready to take immediate action to get your valuables quickly secured back in a quality-built AMSEC safe.

Gun Safe No Cost Break-in Warranty

If your AMSEC gun safe is forcibly entered, we will replace or repair it, free of charge upon prepaid freight to our factory.

Gun Safe No Cost Attempted Break-in Warranty

If your AMSEC gun safe has been subjected to a drill, punch or pry attack and has performed successfully by keeping intruders out, it will be repaired or replaced free of charge, including shipping costs.

Gun Safe No Cost Fire Warranty

If your AMSEC gun safe has been subjected to a home fire, it will be repaired or replaced free of charge, including shipping costs.

U.L. Listed Fire Safes / Lifetime Replacement Warranty

All AMSEC U.L. Listed fire safes are protected by a LIFETIME FREE REPLACEMENT GUARANTEE, assuring the original owner free replacement of safes that are damaged beyond repair by a fire with a current production model of comparable value. The damaged safe must be returned freight prepaid to the factory within 30 days of the loss, accompanied by a properly filed fire department report. This warranty does not apply to damage or loss resulting from accident, alteration, unauthorized entry or improper installation. AMSEC's limited warranty policy and procedures apply to any extended product warranties.

Super Brute Floor Safes / Lifetime Replacement Warranty

If your AMSEC Super Brute floor safe is subject of a sledgehammer or pry attack and is forcibly entered, AMSEC will replace or repair the safe (our option) with a current production model of comparable value - free of charge. The damaged safe must be returned freight prepaid to the factory within 30 days of the loss, accompanied by a properly filed police report. This warranty does not apply to damage or loss resulting from accident, alteration, unauthorized entry or improper installation. AMSEC's limited warranty policy and procedures applies to any extended product warranties.

This certificate highlights certain terms of AMSEC's warranty. For complete terms of our warranty, please visit our website at www.amsecusa.com/support/warranty-information. These terms apply to safes manufactured after 7/1/17.



LIMITED PRODUCT WARRANTY

LIMITED WARRANTY—SECURITY SAFES AND ELECTRONIC PRODUCTS

Product Category	Duration of Warranty*		
All Safes and related components (Excludes Cash Wizard)	1 Year Parts and Labor		
Factory-Installed Electronic Locks and Related Components	1 Year Parts and Labor		
Electronic Lock Retrofit Kits and related components	1 Year Parts		
CashWizard Safes	90 days labor and 1 year parts		

^{*}Beginning from date of purchase. Proof of purchase necessary.

What is covered and what is not covered:

This warranty covers all defects in materials or workmanship in this product, but DOES NOT COVER:

- (1) Damage, deterioration or malfunction resulting from:
 - a. Accident, negligence, misuse, abuse, improper installation, failure to perform normal maintenance or operation to follow instructions labeled on or provided in the safe.
 - b. Any damage occurred from shipment. (Claims must be presented to the carrier)
 - c. Repair or attempted repair by anyone other than a pre-authorized AMSEC service dealer.
- (2) Any unit which has been altered or on which the serial number has been defaced, modified or removed.
- (3) Normal wear, battery replacement, any periodic maintenance or where combination lock has been changed without factory authorization.

Who may enforce the warranty:

This warranty is only enforceable by the original purchaser.

What we will pay for and what you must pay for:

AMSEC will repair or replace units covered by this warranty, without charge to the consumer for labor and materials. YOU ARE RESPONSIBLE FOR ANY INSTALLATION OR REMOVAL CHARGES AND FOR ANY SHIPPING CHARGES. State sales tax does not apply to warranty service work and will not be honored. If safe components must be shipped for warranty service, AMSEC will pay the shipping charges to any destination within the USA if the repairs are covered by the warranty. Defective parts must be returned (not repaired unless instructed) to AMSEC. If parts are not returned, the warranty invoice will be denied.

How you can get warranty service:

- (1) If your AMSEC safe requires service, contact your local authorized AMSEC dealer and the dealer will advise you of the procedures to be followed. If this is not practical, contact the AMSEC Service Department at the address on front cover or call 951-685-9680, ex. #1036.
- (2) All warranty service must have prior authorization, accompanied by proof of purchase as evidence of warranty coverage. A warranty authorization number must be obtained from AMSEC before any service work is performed. The serial number, description of product and description of problem must be supplied to AMSEC to determine warranty status before an authorization number will be assigned. Issuance of the authorization number recognizes only the existence of the problem and does not constitute an admission of liability by AMSEC. Only approved service representatives will be authorized to perform warranty service. Any service performed prior to issuance of a warranty authorization number will be subject to denial.

Limitation of Implied Warranties:

Any implied warranties, including warranties of merchantability and fitness for a particular purpose, are limited in duration to the length of this warranty.

Exclusions of Damages:

AMSEC's liability for any defective products is limited to repair or replacement of the product, at our option.

AMSEC shall not be liable for damages based upon inconvenience, loss of use, damage or loss of contents, or any other damages whether incidental, consequential or otherwise.

PURCHASE RECORD

Model Number				
Serial Number				
Date of Purchase				
Purchased From				
Company				
Address				
City				
Telephone Number				
Email Address				
Website				
Record Your Combination and				
Personal Combination _				
	One	Two	Three	Four
Kev Number				

If you would like us to send AMSEC safe information to a friend or have any questions concerning our complete line of security products, please send your request to:



American Security Products Co. | 11925 Pacific Avenue, Fontana, CA 92337 Main: 951.685.9680 | Fax: 951.685.9685 | www.amsecusa.com

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