

20 YEAR PRODUCT WARRANTY

Gutter Guard Direct 2U warrants that our GGD2U Aluminium Gutter Mesh when installed properly and maintained to Australian Standards AS 3715-2002 will not breakdown or fail to perform as a screen to prevent leaf debris from entering the gutter system for a minimum period of 20 years from the installation date.

Please note the following causes for product failure are not covered by our warranty.

- Storm and Tempest i.e. falling trees, hail damage, or other physical damage.
- Areas in contact with, or water runoff from lead or copper or chemical agents.
- Industrial areas of extremely corrosive environment.
- Incorrect installation.
- When appropriate maintenance is not performed.
- Product not maintained to Australian Standard AS 3715-2002.

GGD2U Aluminium Gutter Mesh is powder coated using AkzoNobel Interpon D1010 and meets Australian Standard 3715-2002. Testing by AkzoNobel indicates that the powder coating will fade at a similar rate to that of roofing material over a 30 year period.

Claims must be received by Gutter Guard Direct 2U within 20 years from the date product was sold by Gutter Guard Direct 2U.

Following receipt of purchase, and acceptance of a valid claim, Gutter Guard Direct 2U may use its sole discretion to offer the following:

- 1) Replacement of the goods, or supply of similar goods.
- 2) Repair of goods.
- 3) Payment of the cost of replacing supply of goods.

In order to maintain GGD2U Aluminium Gutter Mesh we suggest the following be performed should any build up occur. Any dry build up is easily removed by using an air blower through the mesh. If preferred, a garden hose may be used to spray through the mesh in the direction of the down pipe, washing away any fine debris. In the event of thicker build up that will not wash away, it is best practice to remove the trim from the gutter line and gently lift the mesh and clean out the area in question, carefully re-attaching the trim once completed.