



TERMS & CONDITIONS - 2023

Angels' Share Glass® was first established in 2013. We have supplied some of the finest retail shops, department stores and boutiques throughout the UK, USA, Australia, Europe, Asia and beyond. If you would like to become a stockist or distributor, please contact us. Our Angels' Share Glass family is growing and travelling all over the globe.

To find out more about stocking Angels' Share Glass® please get in touch with us either via email to info@angelsshareglass.co.uk Or call us direct on +44 (0) 1786835005 or +44 (0) 1786835004

with the following details:

- Business Name
- Email Details
- Telephone Details
- Registered Address
- A brief description of your business needs

Terms & Conditions for Trade Orders

IP - Angels' Share Glass ® is a registered trademark and all Company designs hold design registrations.

Trade orders will only be accepted by Angels' Share Glass Ltd ("The Company") except in accordance with the Conditions of Sale stated hereon and no deviation or amendment will be accepted to these conditions unless authorised with written consent of the Company.

The ownership of the goods passes to the buyer upon payment of the goods in full by the buyer or his agent, the goods however must be comprehensively covered by insurance by the buyer prior to payment. Whilst Angels' Share Glass Ltd will use its best efforts to make prompt delivery it assumes no responsibility for delayed deliveries however caused.

Delivery of the goods to a customer's premises in accordance with the order constitutes performance of the order by the Company. The Company makes no guarantee or warranty of any kind, expressed or implied, except that the goods sold are of merchantable quality and that they pass all the relevant UK safety standards.

Delivery addresses must be notified via the account set up form and any changes notified before despatch.

Under no circumstances will the Company be responsible for the loss of profits or any other losses or expenses direct, indirect, consequential, or contingent attributable to defects in materials, manufacture or otherwise.

Claims in respect of goods damaged in transit must be notified both to the carrier and the Company within 3 days from the date of the receipt of the goods. Similar notification must be made in respect of overages, shortages, and pilferage. Claims in respect of non-deliveries of goods must be received by the Company within 14 days of the date of the invoice.

Research & Development

The Company will charge research and development costs for all bespoke and design requests. This will be set as a set fee, a one-off cost in relation to the work to be carried out. These costs may be reimbursed if significant orders are placed and will be at the discretion of the management team. Bespoke items, variations and own branding shall incur an initial one-off design fee payable prior to any production.

Bespoke Orders & Order Confirmation

Where customers have chosen multiple options to create a bespoke product or offering then a quality assurance form will be issued and specifications listed, this must be approved before production.

Orders for goods constituted exclusively for the buyer (bespoke) cannot be subject to cancellation by the buyer. The Company reserves the right to increase prices without notice although it is Company policy to inform customers of such increases wherever possible before the dispatch of goods. Orders will be accepted in standard pack quantities only. Min Order is £250, excluding VAT. (UK Mainland Only). Carriage is charged at cost price and is added at time of invoice dependent on size and weight.

Shipping and Overseas orders

For overseas orders all carriage will be charged at cost. Insurances and additional cover is at the cost of the customer. All prices quoted are ex works and DAP. UK taxes will be charged where applicable. **All local taxes and import duties are the responsibility of the importing client.** Carriage charges are calculated at time of despatch and are charged at cost dependent on weight and size of shipment.

Third Party Selling Platforms

The selling on third party platforms is **strictly prohibited** unless authorisation has been sought to allow agreed trading. Selling on Amazon, Ebay, Etsy, Alibaba, or any other global platform, is exclusive to Angels' Share Glass and we will not compete in pricing or listings in these marketplaces.

Cancellation

Confirmed and approved orders cancelled out with 7 days of acceptance will incur a cancellation fee of 5% of the order value. They will also be subject to an admin fee of at least £25 for administration of a cancelled order.

No purported variation of these terms, and no representations made as to time of delivery of any matter or thing affecting any contract between the Company and its customers shall be valid as against the Company or subject it to any liability of any kind unless in writing and signed by an authorised officer of the company.

Returns

Carriage charges on goods returned will not be accepted by the Company unless returns are authorised by the Company in writing. **We do not offer sale or return.**

Upon an order confirmation and despatch of this order of goods. Goods will then become the property of the customer unless goods are faulty or of sub-standard then Returns will only be accepted upon prior agreement.

Payment Terms

Invoices are payable **Pro-forma** for the first 3 orders then there after **14 days** from the date of the invoice. Production will not commence until payment has been received. In the case of new customers references may be required.

If payment is over the 14 day term a charge of 3.5% will be applied to the final invoice.

All currency exchange rates and charges are the liability of the importer. Angels' Share Glass should be paid the full invoice amount in Sterling GBP. Please Note Payment should be in Pounds Sterling GBP unless prior agreement that invoices will be produced in local currency. Where this is not possible then we will re invoice for a variance of exchange rate shortfall. We do not accept bank charges applied by either our bank or the payees bank and if there is a shortfall then it will be re-invoiced accordingly.

Angels' Share Glass Ltd will accept foreign currency payments direct into current bank account in US Dollars and Euros - only if the invoice is issued in these currencies by agreement. If invoiced in Sterling GBP and paid in US Dollars or Euros there will be a 2% Admin fee which will be applicable to the gross amount.

The giving and signing of an official purchase order and approval order document constitutes acceptance of these terms.

Registered Office: 4 Steuart Road, Bridge of Allan, Stirling, Scotland. FK9 4JQ UK

Company Registration: SC447107 VAT Registration GB 194 4737 70