

Return form

Dear Customers,

if there is a reason why our products do not meet your expectations and you want to return it, please fill in this form.

You can use the opportunity to return your order without any reason in the next 14 days from receiving the order. Conditions are that the product has not been used, it contains all parts of the product together with labels and packaging.

You can send the return form to hello@babybeams.cz

How to return?

Zasilkovna/Packeta - choose any Packeta point. Send the package to BabyBeams, s.r.o. with ID number 94517983. Packeta service will print a label, put it on your package and provide you with receipt. Price for this service is 99 CZK and it will be deducted from the refunded amount.

Courier - if you want to return your order via courier, let us know at hello@babybeams.cz. Include "Return" and your order number in the e-mail. Price for this service is 99 CZK and it will be deducted from the refunded amount.

Information about the buyer:

Name and surname:

Phone number:

E-mail:

Bank number/IBAN:

Order number:

Product from the order and reason:

1.....

2.....

3.....

I want:

1) Return the order

2) Receive a new product

**the refunded amount of money will be returned with the same payment method as it was received. It will be refunded 7 days after receiving the returned order to our warehouse.*

Date:

Signature: