



Dear valued customers,

Amidst all the confusion and fear that is building around the unfoldment of the coronavirus, or COVID – 19, please let me reach out to you and provide you with some clarity and reassurances.

While Pesche's is currently fully operational, we are monitoring the situation closely and working diligently, to ensure that we both adhere to- and support the national effort in reducing the viral impact on us all.

For those wanting to minimize social contact, please be aware that all floral orders can be carried out on our website www.pesches.com, or via phone (847) 299-1300. Please note that although we do not have an online catalogue for the garden center, our staff will be happy to take orders for any items via phone and schedule home delivery, so please do reach out to us. In lieu of the current situation, Pesche's will be offering discounted delivery charges for all goods generally bought in-store; plants, soils, compost... (does not apply to floral orders).

I am fully aware that one cannot begin to put into words the comfort or joy flowers can bring to vital occasions such as funerals or weddings, and I want to therefore personally reassure you that business is going forward as usual, all orders are being met. I know I speak on behalf of my dedicated staff when I say that we will do our utmost to continue to serve you to the very best of our abilities, and uphold the quality and service that you have come to know and rely on.

With that said, our highest priority is the health and wellbeing of our staff and customers, and as a safety precaution we have implemented the following safety precautions:

- Cleaning and sanitizing of all delivery vehicles
- Encouraging all staff to carry out frequent handwashing
- Urging any staff feeling unwell to stay at home
- Offering phone order and delivery service for all goods
- Discounted delivery charges (exception of floral orders)

As we are all gardeners at heart, let us pray that this situation will be contained come spring! Thankfully the outdoors and fresh air will help counteract this very serious threat.

We shall keep you updated as to any changes.

Kind regards,

Chris Pesche
(Owner)

Questions?

Please feel free to reach out to us at kim@pesches.com or (847) 299-1300