

# HOMEPLACE

WE WANT YOU TO BE DELIGHTED WITH YOUR ORDER BUT IF FOR ANY REASON YOU AREN'T, WE ARE HAPPY TO OFFER THE ABILITY TO RETURN UNUSED ITEMS ALONG WITH THIS FORM WITHIN 14 DAYS OF RECEIPT TO THE ADDRESS BELOW.

NAME:	
ORDER REFERENCE:	
ITEM DESCRIPTION:	
EXCHANGE OR REFUND:	
REASON FOR EXCHANGE OR REFUND:	

Please return to:

HOMEPLACE, 39 ALBERT ROAD, LONDON, E17 7PR

## RETURNS

Items must be unused, in original packaging, saleable condition & reach us within 14 days of them having been received by you.

Please note that you are liable for the cost of posting an item back to us – please ensure you have proof of postage and have adequate insurance to cover the cost of the item/s being returned. Homeplace cannot be held liable for items that go missing or are damaged whilst being returned to us.

## EXCHANGES

With regards to Exchanges, please note there will be a further postal cost to send the new item out which must be paid before the replacement can be dispatched.

In the unlikely event that your order arrives damaged or faulty then please get in touch on +44 (0)208 509 0536 or email us at [hello@homeplace.co.uk](mailto:hello@homeplace.co.uk) BEFORE returning the item and we will arrange collection.

We are very sorry but we are unable to process returns unless they are accompanied by this form with all the requested information.

**Homeplace**  
39 Albert Road,  
London E17 7PR

[www.homeplace.co.uk](http://www.homeplace.co.uk)  
[hello@homeplace.co.uk](mailto:hello@homeplace.co.uk)  
+44 (0)208 509 0536

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