



**PURE UPS**



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## **Warranty-Scooters**

LIMITED WARRANTY  
ELECTRIC WHEELS ELECTRIC SCOOTERS

Purchased within the United States

ELECTRIC WHEELS LLC warrants to the original owner of each new EWHEELS brand electric scooter, when purchased directly from an authorized EWHEELS reseller, to be complete and that the following components will be free from defects in material and workmanship for the period indicated below.

WARRANTY DOES NOT COVER NORMAL WEAR AND TEAR, SHIPPING DAMAGE, ALTERATIONS, MODIFICATIONS, MISUSE, NEGLIGENCE OR ABUSE.

### **Warranty**

EWHEELS branded electric scooters: One month (30 days) from purchase date by the original owner. ELECTRIC WHEELS replacement or maintenance parts & accessories: One month (30 days) from purchase date when purchased directly from ELECTRIC WHEELS.

### **Specific Warranty Items**

Tires and inner tubes are warranted to be free from manufacturing and material defects for One month (30 days). The tire and inner tube warranty does not include damage from normal road hazards, flat tires, tire cuts and the like, skid wear or blowouts from over inflation or other such misuse, or normal wear.

Batteries (factory-installed in an EWHEELS scooter) are warranted to the original owner to be free from defects in materials and workmanship for a period of One month (30 days) from the date of purchase by the original owner. The battery warranty does not include damage from power surges, use of improper charger, improper maintenance or other such misuse, or normal wear. Batteries purchased as maintenance or accessory parts are warranted for One month (30 days) from the date of purchase by the original owner, when purchased directly from ELECTRIC WHEELS.

### **Items Not Covered**

Warranties are limited to replacement of parts and/or products determined by ELECTRIC WHEELS, at its sole discretion, to be defective. In cases where multiple components are missing, you may be redirected to the retailer for assistance. ELECTRIC WHEELS Limited Warranty does not cover or apply to the following: Normal wear and tear; any damage, failure and/or loss caused by accident, shipping damage, misuse, neglect, abuse and/or failure to follow instructions or warnings as stated on the product or in the applicable owner's manual or other printed materials provided with the product; damage, failure and/or loss caused by the use of the product for stunt riding, ramp jumping, competition, off-road use, acrobatics, water damage, trick riding or other similar activities, or use in any other manner for which such products were not specifically designed. This warranty does not apply to any products or components, mechanical and/or electrical, which have in any way been altered from their original configuration by any person. ELECTRIC WHEELS will not be liable and/or responsible

for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts. The ELECTRIC WHEELS Limited Warranty does not cover or apply to any ELECTRIC WHEELS product used for rental or commercial purposes unless the specific product is designated, labeled or marketed by ELECTRIC WHEELS as acceptable for rental or commercial use. The ELECTRIC WHEELS Limited Warranty does not cover or apply to any ELECTRIC WHEELS product sold by a non-authorized reseller or retailer. The ELECTRIC WHEELS Limited Warranty does not cover or apply to any replacement, maintenance or accessory parts not sold directly by ELECTRIC WHEELS to the original retail purchaser.

### **Warranty Claims**

Those parts and/or products which are determined by ELECTRIC WHEELS to be defective and to qualify for warranty replacement will be provided at no charge, only after a valid warranty claim is processed by ELECTRIC WHEELS Service Department. Warranty claims must be made by the original purchaser by contacting the ELECTRIC WHEELS Customer Service Call [service@ewheelsdealers.com](mailto:service@ewheelsdealers.com) within the warranty period (stated above). Standard Shipping & Handling fees will apply to all orders placed for warranty parts and/or products and will be charged to the customer/warranty claimant at the time said parts and/or products are shipped from ELECTRIC WHEELS. ELECTRIC WHEELS, at its sole discretion, has the option of replacing with a new part, or factory re-certified part. The Limited Warranty stated herein is in lieu of and expressly excludes all other warranties not expressly set forth herein, whether expressed or implied by law or otherwise, including, but not limited to, any warranties for merchantability and/or fitness for any particular purpose. ELECTRIC WHEELS shall in no event be liable or responsible for incidental or consequential losses, damages or expenses in connection with their products. The liability of ELECTRIC WHEELS hereunder is expressly limited to the replacement of goods complying with this warranty or at the sole discretion of ELECTRIC WHEELS to the repayment of an amount equivalent to the purchase price of the product in question.

Shipping & Handling fees will apply to all claims made under this warranty and will be charged to the claimant at the time products are shipped from ELECTRIC WHEELS distribution center.

- SHIPPING CHARGES INCLUDED IN THE PURCHASE PRICE OF THE MERCHANDISE ARE NON-REFUNDABLE
- CUSTOMER IS RESPONSIBLE FOR RETURNING MERCHANDISE AT THEIR OWN EXPENSE.

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