



Derek Mansley - Co-Founder

Derek founded the company in 1986 and remains a major shareholder in the business with an oversight role. His healthcare industry experience is unsurpassed in the market and has seen him consult internationally to a range of global healthcare companies. Derek founded Alrick-Caremed on the key values of care, trust and honesty. These are values that he holds to this day and values that continue to guide the daily interactions all our staff have with our stakeholders. Derek combines strong business acumen with a commitment to transparency and quality that governs how we manufacture our products. An experienced manager and administrator at board level, he continues to ensure our corporate governance is in line with industry best practice to this day.



Rick Mansley - Director

Rick is a co-founder of Alrick-Caremed and has been in the healthcare industry since 1995. Rick's role in the company has been and continues to be critical to our success. He is the head of research and development and brings his extensive industry experience to this important function. With experience extending from manufacturing to lean manufacturing, Rick combines his comprehensive understanding of our clients needs with his comprehensive manufacturing knowledge to ensure that Caremed continues to innovate and design and develop beds that are suitable to the industry. Rick's responsibilities extend to financial control where he oversees the accounts side of the business and is responsible for key business metrics.



Grant Stephen - Director

Grant's medical industry experience is extensive having been in the industry since 1989. This experience combines working in the theatre as a medic, completing the Mercy Flight Course, and working in the operations and procurement side of the medical industry for over 15 years. A Director, and highly valued member of the Alrick -Caremed team, Grant combines his procurement and operations experience to ensure our procurement (both importing and local) and operational functionalities are efficient and client focused.



Clifton Martin - Business Development Manager

Clifton has been part of the Alrick family since first joining the workforce. He was first employed in a family business located in rural NSW as a service provider to Alrick-Caremed where he learnt the science behind adhesion in Sandblasting and Powder coating the beds along with the associated parts and delivering them ready to be assembled. In these earlier years, he also gained trade based certifications as an engineer welder and then further again in small motor mechanics bringing this expertise into his overall understanding of the design, manufacturing, working and functions of the beds.

Clifton's healthcare sector experience extends over 18 years and includes Regional Sales and Adhesive Consultant roles for a major Global Adhesive and Chemicals company supplying health care approved and compliant adhesives to the manufacturers of many healthcare products including mattresses.

Clifton is well reputed for his honest and direct approach to client communication and his passion and interest for the healthcare industry.



Chantelle Stephen - Customer Service & Key Account Support

Chantelle's passion for ensuring Alrick- Caredem provides a quality service to all of our customers is only exceeded by her broad range of capabilities and importance to the smooth operation of the business. With nine years industry experience, she provides key account support to clients and has involvement in the financial and project management functionalities of the business. Valued by team members and stakeholders alike, she brings a well of experience and a happy demeanour to her role and acts in a way that respects our key values on a daily basis.



Ben Dwyer - Operations Manager

Ben has been involved with Alrick-Caredem since 2000. A qualified cabinet maker, CAD drawer and CNC operator, he has over 16 years operations and factory management experience. Ben ensures our manufacturing processes run efficiently and brings a wealth of project management experience to the role ensuring best practice protocols and procedures are adopted and implemented across all aspects of our operations.



Mark Zammit - Service Co-Ordinator

Mark is a fully qualified fitter and turner with trade qualifications in mechanical engineering. He has six years experience in the healthcare industry and is a skilled service coordinator. Mark is passionate about service and understands that response times are critical as is quality. He brings a responsive and targets approach to his role as service coordinator, ensuring we exceed our clients' expectations and provide a service akin to the track record and quality reputation Alrick-Caredem has forged in the market since its inception.



Peter Sfindilis - Service Technician

Peter is one of the industry's most reputed service technicians. He has over ten years of industry experience which entails servicing and maintaining aged care beds and equipment. Peter has strong product knowledge and understands how to service and maintain beds efficiently. His prompt, efficient response to maintenance and service requests ensure we provide an efficient post-sales service and maintenance process for all clients.



Luke Jelbart - Logistics Co-Ordinator

Luke is our logistics expert with broad based expertise in logistics gained from over 15 years experience. He was brought into Alrick Healthcare in 2016 and is responsible for coordinating logistics within the business. Luke is passionate about service and efficiency and understands the importance of logistics on Alrick Healthcare's overall performance.



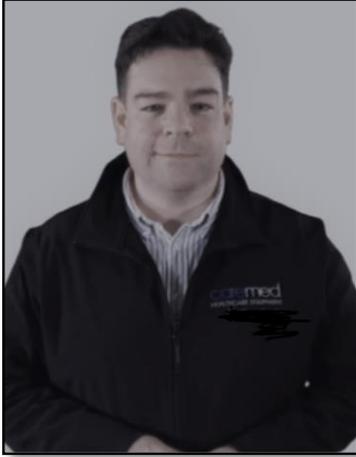
Mark Fyfe - Production Fabrication Manager

Mark started with Alrick-Caredem in 2010 and brings 22 years experience as a production manager. With a trade certification in fabrication engineering which extend to expertise in CMC robotic welding and CMC tube bending, he has a strong understanding of production management best practice, relevant standards, and is committed to quality. As Production Fabrication Manager, he is responsible for ensuring our products meet Australian standards and stand the test of the rigours of commercial aged care home use. An expert in fabrication, he ensures that all aspects of our production line work seamlessly to deliver a quality end-product that meets and clients quality and scheduling needs.

Meet The Caremed Team



Nathan Thompson - Co-Founder & Director



Nathan Thompson is the co-founder of Caremed UK. He founded Caremed UK in 2007 with the assistance of Derek Mansley and remains the Director of Caremed UK to this day. Prior to founding Caremed UK, Nathan trained and worked in welding, fabrication and manufacturing for over ten years. It's this experience where he learned and live and breath the values of quality and service. These same values form the pillars of how Caremed UK engages with all stakeholders. Nathan's extensive experience includes quality control and compliance, with Caremed UK achieving ISO 9001 accreditation under his guidance. His commitment to quality has also seen the business gain Safe Contractor status and inclusion in two NHS Supply Chain frameworks. Nathan's passion for the product has seen him take a leadership role in Product Development for specialist areas such as critical care and dementia. He is committed to client service and is responsible for the sales function of the business for existing clients. Nathan provides clear, decisive leadership to the team and acts in a manner that embodies our core values on a daily basis. Nathan is currently enrolled on an Advanced Business Management professional qualification.

Ian Thompson - Business Development



Ian loves sharing his passion for Caremed products with clients across the UK on a daily basis. His comprehensive product knowledge stems from the fact that he has been with the company since 2013 and he is totally customer focused. Ian spends most of his time meeting with prospective clients across the UK. This puts him in a unique position of having his finger on the pulse of the industry and challenges facing our clients. By acting as the conduit between potential clients and the business, Ian ensures new products released to market address key pain points and solve problems. Ian enjoys providing customer service and is well reputed by colleagues and clients alike for his happy demeanour and commitment to providing solutions.

Robert Thompson - Operations Manager



Robert has extensive experience across all aspects of operations. He leverages on his experience in inventory, maintenance and service/repair to ensure the after sales process runs seamlessly. From order fulfilment to service and maintenance, he is committed to continuous improvement and ensuring a quality service provision to all clients. His role extends to managing a team of warehouse, workshop and field-based technicians, all of whom respect him for his operations ability, integrity and commitment to continuous improvement. Robert has successfully implemented the Unleashed Inventory Management software package. This software package, under his guidance, has empowered Caremed UK to deliver a highly responsive maintenance service to our clients. Robert is currently studying for a Level 5 Diploma with the Chartered Management Institute

Barbara Bennion – Admin and Finance Officer

Barbara brings to the team years of corporate experience both in the UK and New Zealand. Her administration and finance skills have been honed through working for large corporations her detailed approach ensures she was held in high esteem. Barbara manages the invoicing, debtors, creditors and banking side of the business and provides critical business intelligence to the leadership team.



Gavin Witcombe – Senior Service Engineer

Gavin's understanding of our product, as well as his installation and repair capability, is second to none. As Senior Service Engineer, he is responsible for the service, repair and installation of a wide range of beds, mattresses and specialist chairs. Gavin has been with Caremed UK since 2014. A field-based senior service engineer, he enjoys servicing and installed products and is well regarded for the rigorous approach he takes to record keeping using our service database tool. Gavin's commitment to record keeping empowers our clients to maintain an accurate asset register, which in turn provides them with a snapshot of the overall health of their equipment fleet.



Calvin Halford – Warehouse Manager

Calvin brings a wealth of experience in the aged care sector having previously worked for a large chain of retirement living homes prior to joining Caremed UK. As Warehouse Manager, Calvin is responsible for incoming and outgoing freight and ensuring the warehouse runs efficiently. He is committed to continuous improvement and the development of standard operating procedures to ensure consistency and efficiency. Calvin has recently developed and documented a range of updated internal systems and procedures.