

LIMITED WARRANTY - LUXURY VINYL PLANK & TILE FLOORING (Rev. 8.2022)

Swiff-Train warrants their luxury vinyl plank and tile flooring products to be free of manufacturing defects for the length of time set forth below, from the date of purchase. This warranty applies only to the original purchaser and is not transferrable.

This Limited Warranty applies provided the recommended installation guidelines and maintenance procedures are followed. Please refer to installation guidelines in each carton for complete details on installation and maintenance or visit www.swiff-train.com for the most current installation guidelines and maintenance procedures. Swiff-Train reserves the right to inspect any claim and request photographs and/or samples prior to approving such claim.

Swiff-Train will repair or replace that portion of the flooring which is proven to be defective. Swiff-Train will repair or replace defective material at Swiff-Train's sole discretion, with new Swiff-Train product of the same or similar style, size, color, grade, and gauge. Swiff-Train will pay reasonable labor costs if flooring was professionally installed. Products that were damaged in shipment, from improper handling or improper installation would not constitute a valid claim under this Limited Warranty.

Swiff-Train reserves the right to final judgment regarding the approval for any repair or replacement of product.

WHAT THE WARRANTY COVERS:

PRE-INSTALLATION LIMITED WARRANTY

Swiff-Train warrants that the product is free of manufacturing and visual defects. You and/or your installer should carefully inspect each piece prior to installation. Any pieces that appear to have defects should be set aside and should not be installed. Swiff-Train will not be responsible for any claim for product installed with known manufacturing or visual defects. Swiff-Train will not pay labor costs for flooring installed with known manufacturing or visual defects.

MANUFACTURING LIMITED WARRANTY

Flooring is warranted to be free from manufacturing defects for a period of one year from the date of purchase. Should a defect occur within the stated warranty period, Swiff-Train will at its sole discretion, repair or replace that portion of the flooring determined to be defective, with Swiff-Train's product of the same or similar style, size, color, grade, and gauge.

WEAR LIMITED WARRANTY

Flooring is produced with a protective wear layer. Swiff-Train warrants that there will be no wear-through of the wear layer for the number of years indicated in the table below for each flooring type and specific wear layer thickness, due to normal wear, traffic, or recommended maintenance. "Wear-through" refers to complete loss of the wear layer so that the printed design layer is changed or affected. Should wear-through of the wear layer occur, Swiff-Train will at its sole discretion, repair or replace that portion of the flooring determined to be defective, with Swiff-Train's product of the same or similar style, size, color, grade, and gauge.

Product	Overall	Wear-layer	Residential	Light	Manufacturing	Labor	Labor	Labor	Labor	Labor
Туре	Thickness	Thickness	Limited	Commercial*	Limited	Year 1	Year 2	Year 3	Year 4	Year 5 +
			Wear	Limited Wear	Warranty					
			Warranty	Warranty						
LVT/LVP	2 mm- 3	6 mils	10 years	N/A	1 year	100%	50%	40%	30%	N/A
	mm									
LVT/LVP	2 mm- 3	8 mils	15 years	7 years	1 year	100%	50%	40%	30%	N/A
	mm									
LVT/LVP	2 mm- 3	12 mils	20 years	10 years	1 year	100%	50%	40%	30%	N/A
	mm									
LVT/LVP	3 mm	20 mils	30 years	15 years	1 year	100%	50%	40%	30%	N/A

^{*}Light commercial use is defined as follows: dry areas subject to light or moderate foot traffic, with light point loads and lack of rolling/dynamic loads. Light commercial areas are those which are not subject to heavy chemicals, acids, grease, or other contaminants.

If corrective action is taken on an existing defect, you will continue to receive limited warranty coverage for the remaining period of your original limited warranty.

Labor must be provided by a certified professional flooring installer, using the guidelines put forth by Swiff-Train in the installation guidelines and maintenance procedures. The cost of repair or replacement labor by a professional installer will be paid according to reasonable and customary labor rates approved by the Swiff-Train.

Wear Limited Warranty in multi-family units and common areas will be covered under the specific Commercial Wear Warranty associated with the product.

WHAT THE WARRANTY DOES NOT COVER:

- Dissatisfaction or damages caused by improper installation; improper adhesive; telegraphing or improper subfloor preparation; improper or insufficient maintenance.
- Differences in color between actual products and samples, or printed illustrations.
- Damage caused by excessive moisture, mold, mildew, alkali, or hydrostatic pressure.
- Damage to surrounding structure, walls, subfloor, fixtures, furniture, moldings, trims, heating elements or anything that is not the floor plank or tile.
- Damage resulting from floods, standing water, plumbing or appliance leaks.
- Damage caused by smoke, fire, or other casualty.
- Damages caused by negligence, improper use or abuse to include scuffs, scratches, indentations, cuts, tears, burns, stains or damage from heavy objects or abrasive materials.
- Damage or stains from rubber backed, cocoa-fiber or petroleum-based mats.
- Damages resulting from lack of or improper furniture protection, rolling caster chairs or rolling loads.
- Reduction of gloss from use.
- Color or gloss variation resulting from different lot numbers.
- Damage from exposure to extreme heat or sunlight. Windows coverings should be used to avoid damage from prolonged exposure to sunlight
 or heat.
- Products sold "as is", or products sold as irregulars, seconds or other than first quality materials.

WARRANTY SERVICE:

Warranty service provided by Swiff-Train, LLC, 10850 Train Court, Houston, Texas 77041. Any claim under this Limited Warranty must include a Request for Evaluation form properly filled out and accompanied by dated proof of purchase or invoice. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

This limited warranty is made solely to the original purchaser of Swiff-Train's flooring products and is not transferable under any circumstances. Limited warranty period begins on date of purchase. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of Swiff-Train, or any other person, is authorized to assume for Swiff-Train any additional liability or responsibility in connection with Swiff-Train's products. Consequently, agents, employees, distributors, and dealers of Swiff-Train are not authorized to make modifications to this limited warranty, or additional warranties on behalf of Swiff-Train. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by Swiff-Train and should not be relied upon. IMPLIED WARRANTIES OF MERCHANTABILITY ARE LIMITED TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN ANY CASE, SWIFF-TRAIN SHALL NOT BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INDIRECT OR OTHER DAMAGES ARISING FROM BREACH OF LIMITED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR OTHER LEGAL THEORY EVEN IF SWIFF-TRAIN OR ITS AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

Swiff-Train reserves the right to modify or change this warranty at any time. This warranty is effective for all products purchased after January 1, 2021.

Rev. 8.2022