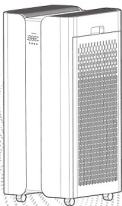


# CLEANFORCE

better air, better life



## **USER MANUAL**

CleanForce MEGA1000

# Contents

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Thank you very much for choosing the CleanForce air purifier. Before using the product, please take a few minutes to read the user manual carefully. This will help you to better understand the product functions and simple operation mode.

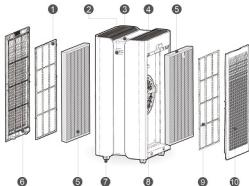
## || Important Safety Instructions

Read all instructions before using this air purifier to reduce any risk of fire, electric shock, or injury. To ensure safety, store these instructions for future use and make them accessible to other users. Make sure to include these instructions when handing over the air purifier to third parties.

- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
- This air purifier is intended for household and commercial use, not for industrial use. Do not use this air purifier as sole protection against harmful pollutants.
- Do not use this air purifier if you have restricted physical, sensory or mental skills, or a lack of experience or knowledge, unless supervised or instructed by a person who is familiar with the device. Children should not touch or operate the device and should be supervised, at all times, when the purifier is in use.
- Do not use the air purifier in an area with toxic/explosive vapors/ liquids, oxygen tanks or near flammable, combustible materials (lighter fluid, petrol, kerosene, chlorine, bleach, and ammonia drain cleaner, etc).
- Do not use the air purifier if it has been dropped, damaged or left outdoors.
- Place purifier in a location whereby air can circulate freely in, out and around the unit. Do not block the air inlets which are located on both sides of the air purifier, they may cause electric shock or damage to the air purifier.
- The minimum acceptable distance between the unit and another object is 4 inches(11cm)
- Ensure the air purifier is positioned on a flat, stable, solid surface. Completely unravel the power cord prior to use. Never overstretch the power cord. Do not place air purifiers near sources of heat such as stove tops, ovens, radiators or computers.

- Do not place the air purifier near wet areas, including bathrooms and laundries.
- To ensure safety with the power cord. Power cord should not run under rugs, runners or carpets as it can be a trip hazard. Don't pull, carry or trap the power cord under doors or sharp edges. Do not unplug the air purifier by pulling on the power cord.
- Don't handle the plug or air purifier with wet hands.
- Don't use the air purifier with incorrect voltage as this may result in damage or injury to the user. The correct voltage is listed on the rating label.
- Purifier must not be used without all filters in place.
- Inspect the air purifier regularly and remove any dust/dirt build-up as this may affect the airflow.
- Before disconnecting or connecting the power cord ensure all controls on the unit are switched off.
- Always switch off and unplug the air purifier before performing maintenance or troubleshooting checks.
- Always unplug the power cord before adding or removing parts and before cleaning.
- Don't use the air purifier if the power cord or plug is damaged. Please contact our Customer Service.
- Do not place any objects on the air purifier.
- Only specialist personnel may perform repairs on electrical devices. Improper repairs may subject users to considerable danger. In the case of repairs, please contact our customer service.
- When moving the air purifier, please ensure that the bottom wheels are not locked. Please do not drag directly to avoid damaging the ground.

## Blueprint



① Plastic Net Pre-filter

② LED Display

③ Touch Button

④ Air Outlet

⑤ Multi-Integrated Filter (Non-woven cloth, HEPA filter, Activated carbon filter)

⑥ Left Cover

⑦ 4 Wheels

⑧ Brushless direct current motor with Twin-Turbo Fan

⑨ Plastic Net Pre-filter

⑩ Right Cover

## Accessories



USER MANUAL

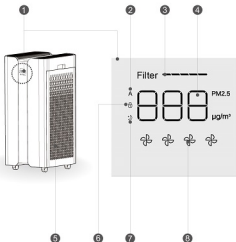


Multi-Integrated Filter × 2  
Pre-filter × 2



Remote control

## LED Display Instructions



1 LED Display

2 A Automatic Mode On

3 Filter Service Life

4 PM2.5 Index Number

5 Air Inlet

6  Child Lock Mode On

7  Sleep Mode On

8 Four Fan Speed

## Specifications

Part No.: CP-MEGA1000

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Clean Air Delivery:	Smoke	Dust	Pollen	
Rate(CADR)	>560	>560	>560	ft <sup>3</sup> /min
	>950	>950	>950	m <sup>3</sup> /h

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Power: 88W

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Noise Level: 35-64dB

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Motor Type: DC Motor

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Voltage: 120V 60Hz

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Average filter service life: 6 months

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Dimensions: Width: 370mm ( 14.57 inches)

Depth: 400mm (15.55 inches)

Height: 796mm (31.5 inches)

Weight: 16.5KG (36.4 lb)

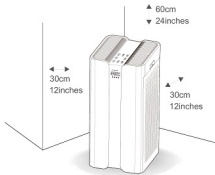
## Operating Instructions

Read all instructions before using your CleanForce air purifier.

Unpack and remove all packing material. Remove your CleanForce air purifier from the plastic bag.

Completely unravel the power cord and place your CleanForce air purifier on a flat, dry, stable surface. Be sure to place your CleanForce air purifier at least 12 inches(30cm) away from the wall on ALL sides. The air output vent should face towards the room - failure to do so may reduce unit efficiency. Inspect the power cord for signs of damage before use.

**DO NOT USE IF THE CORD IS DAMAGED**

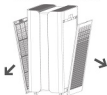


**Note:** To ensure the normal operation of the air purifier, please remove the plastic bag from the internal filter before starting the machine!

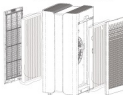
**The steps are as follows:**



- 1** Open the covers on both sides of the air purifier



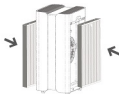
- 2** Take out the Multi-Integrated Filter



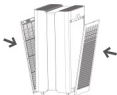
- 3** Remove all the plastic outer packages



- 4** Install the Multi-Integrated Filter



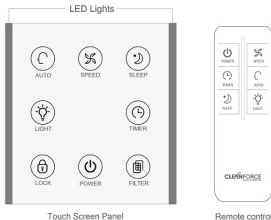
- 5** Install the both side covers back



- 6** Plug in the air purifier  
Press the power key



Plug in your CleanForce air purifier and press the power key to turn the unit on. Next the machine will start the automatic mode, and the LED lights on both sides of the touch screen panel will display the air quality in four colors. You also can use the remote control to operate your air purifier.



• Power Key

Press the power key, the machine will start the automatic mode.  
Press it again, the machine will shut down.



• Lock Key

Press the lock key to enter the lock mode, other keys are invalid in this mode. Long-press the lock key (more than 3 seconds), to exit the lock mode, this will allow other keys to then operate normally.



#### • Filter Reset Key

The indicator light for the Filter Reset key will flash in 48 hours, before the end of the filter service life, to remind the customer to replace the filter. Once the filter has been replaced, long-press the Filter Reset key until the flashing light goes out.

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#### • Light Key

When the air purifier is turned on, the LED lights (on both sides of the touch screen panel), will automatically turn on and display the air quality in four colors. Press the Light key once when the light is turned on, the brightness of the LED lights on both sides will be reduced by 50%. Press again, the light will go out.

LED lights are displayed in 4 colors:

Red: very poor air quality

Yellow: poor air quality

Green: good air quality

Blue: Very good air quality

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#### • Timer Key

The user can set the running time of the air purifier, 1-12 hours automatically on / off. Press the Timer key once to operate the unit for 1 hour, press the Timer key twice to indicate that the unit should operate for 2 hours, and soon. The maximum timing that can be set is 12 hours.



#### • Speed Key

The CleanForce air purifier features four different speed settings: very high/high/medium/low. The LED display indicates different speed settings.



Very high



High



Medium



Low



#### • Sleep Key

Press the Sleep key, the light on the touch screen panel will be dimmed, the air purifier will enter the mute mode operation, and the LED display will go out. Press the sleep key again to cancel the sleep mode.



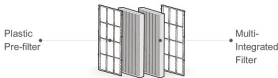
#### • Auto Key

Press the Auto key to operate the machine in smart mode. The speed and air quality indicator lights will adjust and change in real-time according to the degree of air pollution.

## Changing the filter

### General Information

CleanForce MEGA1000 air purifier consists of two plastic pre-filters and two Multi-Integrated Filters.



The plastic pre-filter removes :



Hair



Pet Dander



Pollen



Lint



PM10

The Multi-Integrated Filter is composed of non-woven cloth, HEPA filter, and activated carbon filter. It removes:



Dust



Dust Mites



Bacteria



Virus



Wild fire  
smoke



Smoke



Cooking  
Odors



VOCs



Chemicals



PM2.5

## Replacement Steps

When the indicator light of the Filter Reset key flashes, the filters will need to be changed.



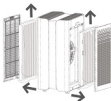
- 1 Turn off the air purifier and unplug it.



- 2 Open the covers on both sides of the air purifier



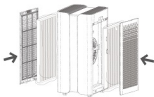
- 3 Take out the used Multi-Integrated Filter



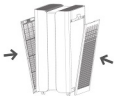
- 4 Remove all the plastic outer packages of the new filter



- 5 Install the new Multi-Integrated Filters



- 6 Install the both side covers back



- 7 Plug in the air purifier, Press the filter key more than 3 seconds



**Note:**

1. You should not miss this reset step or the air purifier may not operate normally.
2. The plastic pre-filter does not need to be replaced if there is no damage. It only needs to be regularly cleaned and dried then put back into the machine.

## Care and Maintenance

In order for your air purifier to operate at optimum capacity, please follow the steps below for regular maintenance.



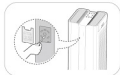
- **Covers(Air Inlet)**  
Remove the covers on both sides of the machine, clean the cover regularly with water or vacuum cleaner.



- **Pre-filter**  
Clean the plastic pre-filter regularly with water or vacuum cleaner.



- **Fan**  
Regularly clean the fan port with a vacuum cleaner. Do not wash with water or dismantle the fan.



- **Sensor**  
Remove the sensor cover and wipe the sensor surface regularly with a dry cotton rod.

Change the Multi-Integrated Filters every 6 months, depending on the operating conditions. Occasionally wipe the surface of the air purifier with a dry cloth.



## || Troubleshooting

Problem	Check	Solution
<b>Unit does not turn on</b>	<ul style="list-style-type: none"><li>• Power socket</li><li>• Power cord</li><li>• Covers on both sides of the unit</li></ul>	<ul style="list-style-type: none"><li>• Check whether the power socket is damaged.</li><li>• Check whether the power cord is damaged.</li><li>• If the covers do not install correctly, please reinstall them.</li></ul>
<b>The air outlet does not produce air</b>	<ul style="list-style-type: none"><li>• Plastic outer filter packaging has been removed</li><li>• Whether air outlet at top of air purifier is blocked</li></ul>	<ul style="list-style-type: none"><li>• Make sure that all the plastic outer packages of the filter has been removed.</li><li>• Clean the air outlet.</li></ul>
<b>The unit does not work after replacing the filters.</b>	<ul style="list-style-type: none"><li>• Follow the reset step after filter replacement</li></ul>	<ul style="list-style-type: none"><li>• Long-press filter reset key more than 3 seconds until the flashing light goes out.</li></ul>
<b>Air purification capacity is decreasing</b>	<ul style="list-style-type: none"><li>• Check if the plastic pre-filter or Multi-Integrated Filter is blocked</li><li>• Check air inlet or outlet is blocked</li></ul>	<ul style="list-style-type: none"><li>• Clean the plastic pre-filter, and change the Multi-Integrated Filter regularly.</li><li>• Clean air inlet or outlet.</li></ul>
<b>Auto function does not work</b>	<ul style="list-style-type: none"><li>• Check that sensor is dust free</li></ul>	<ul style="list-style-type: none"><li>• Clean the dust from the sensor.</li></ul>

If the above methods do not solve the problem, or there are other problems with the unit, please unplug the unit and contact us.

# Warranty Policy

Dear User,

If you encounter problems with your air purifier, or your expectations for your CleanForce product are not met, you can contact us using either of the following methods:

Call our service hotline: +1 213 289 3385

Or contact us by email: [support@cleanforceair.com](mailto:support@cleanforceair.com)

Your CleanForce air purifier is guaranteed and warranted against defects in material and workmanship, under normal residential use, for up to 2-years from the date of purchase. (excluding filters).

## Warranty Policy

- Proof-of-purchase and warranty card from CleanForce must be provided.
- Claims must be made within the warranty period.
- Cause of failure must not be a result of user error.

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## Not covered warranty

- Failure to operate, maintain or use product in accordance with the user manual.
- Lack of proof-of-purchase, warranty card.
- Warranty card model does not correspond with the machine.
- Product damage caused by force majeure.
- Damage caused by unstable voltage power and/or power source used does not comply with the national electric safety standards (AC 120V, 60HZ).
- Damage caused by improper transport, installation, use, maintenance or storage by users.

## Warranty Card

Product Name/Model		
Date of Purchase		
Where purchased		
Customer Name		
Address		
Phone Number		
Email		
Maintenance record		



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