



We will accept the return of goods from you only:

- By prior arrangement (confirmed in writing)
- On payments of a 15% handling & restocking fee (unless the goods were defective when delivered)
- Where the goods are as fit for sale on their return as they were on delivery, with no marks/writing made on the unit, accessory, or packaging
- Return shipping are to be covered by buyer
- With original undamaged packaging (manufacturer's box, styrofoam, plastic bags, etc.)
- With complete included accessories that it came with (transformers, antennas, remote controls, batteries, software disks, etc.)

If your returned product does not match all applicable criteria listed below, it will be rejected by us and returned back to you at your cost. Your return will be nullified, credit request will be denied, replacement orders will not be made, and you will be charged for all shipping to and from our warehouse that may be incurred by Winpact Scientific/Major Science.