



Upholstery Care Guide

Now that you've received your Snug sofa (yay!), it's time to understand how to best take care of it. We've got your back (and bum) covered, and that's why we've put this handy little guide together.

General TLC tips

Our furniture is high-quality and durable but there are ways to better maintain products to keep them in the best possible condition for longer. Here are a few pointers for your Snug upholstery...

- Give it plenty of TLC by cleaning regularly using your vacuum curtain attachment.
- Avoid positioning your upholstery in direct sunlight or too near heat sources, as this may cause fading (so remember to draw your curtains before you head out with your mates).
- Dragging the furniture could damage the legs or frame – it's best to lift it with the help of a friend.
- Protect your wooden and delicate flooring from being marked with the use of footpads.
- Keeping your furniture on level flooring will avoid rocking and damaging the frame.

What to expect from our fabrics

The fabrics used for Snug upholstery utilise synthetic fibres that are durable and more resistant to staining than natural fibres. With the correct care, it should provide years of snuggling comfort.

When you open your Snug delivery, you may notice that the upholstery pile fabrics are crushed or bruised. But don't worry! This is because it was boxed up, and it *will* go back to normal. Simply give the fabrics and fillings time to settle into their new home. To help to align the pile fabrics, we recommend brushing it with a stiff clothes brush.

After a few weeks, you may discover some creases and folds forming in the fabric, particularly in seating areas. But rest assured, this is known as a "puddling" effect and is to be expected in all good quality fabric as it matures with use. We recommend using every seat to ensure the furniture wears evenly and you should always avoid sitting on the arms.

Snug velvet

Our velvets don't have the added stain-resistance so require a little extra TLC in comparison to our other fabrics. Tackle spillages straight away and if you have fur babies, watch out for muddy paws! If your velvet furniture gets creased or crushed – please straighten it out as and when.

Caring for your comfy cushions

Did you know that most cushions lose up to 25% of their volume in the first six months? To maintain your cushion's beautiful shape, you should shake, plump and dress your upholstery daily. Rotate cushions and avoid sitting on the edge of them.

Keeping it spick-and-span

- To maintain the best appearance, treat each stain immediately before it's fully absorbed.
- Don't rub! Carefully soak up any spillage by gently blotting with a clean, dry and absorbent cloth.
- Clean the stain using a damp cloth with a delicate circular movement, working from the outside towards the centre.
- Don't use household detergents or strong chemicals. Before using a specialist upholstery cleaning product, read its instructions and if appropriate, test in a hidden area to make sure it's compatible.
- If a spill is oil or grease based, we recommend using a specialist cleaning service.