

ALL PRICES ARE IN CAD\$

We prefer to deliver our products personally, but COVID-19 has changed all that. In the past and hopefully in the future again, we will meet our customers and get a chance to fully service their needs. Now, all we think about is, how can we keep you and your team safe. For your safety, we sanitize your item before delivering or shipping your product. Anyone in contact with your product will be wearing the appropriate PPE ensuring, you can rest assured, your product isn't contaminated. Our drivers not only wear masks, they also sanitize their vehicle and wear a new pair of disposable gloves between each site. In short, we are committed to keeping you safe.

SHIPPING WITHIN GREATER GTA

Our warehouse is in Mississauga, Ontario so we'll deliver it personally with a nominal shipping charge depending upon size and weight (\$25 - \$50)

When our drivers can't make the trip outside of our delivery zone, we are committed to getting you the best shipping rate possible. We use SHIPTIME (who compares all shipping companies) to get you the best rate possible at the shortest amount of time.

SHIPPING WITHIN SOUTHERN ONTARIO & ONTARIO

For larger orders outside of our normal delivery zone (160km radius) but within Southern Ontario - our delivery rates will vary b/w \$50-\$75 depending upon location.

250-500kms will see a \$100 delivery charge

SHIPPING HOSES IS COSTLY

We prefer to deliver but when we can't, shipping is our only option. Non-hose items, will see competitive shipping rates. These are calculated on weight and the rates are listed below:

Unfortunately, shipping some of our hoses is costly. Not surprisingly, the bigger the hose, the more costly it will be. Both the weight and size of the hose will determine the cost and we do our best to try and get you the best rate possible. We use SHIPTIME who compares rates from all the carriers ensuring you've received the most competitive rate out there.

SHIPPING RATES TO THE UNITED STATES

Shipping rates to the US have been volatile during COVID. We work hard to find you the best rate but the larger hoses do result in additional carrier fees. All hoses and dig tubes are calculated by both weight and size. The bulkier the hose or volume, the greater the cost. If you're placing a larger order, we encourage you to call our office at 905-564-4673 or email us at info@hydrovacstore.com and we can find better freight rates for you.

We take pride in what we ship and our products are triple checked before we send them to you, so if your item is damaged during shipment and you're questioning the quality of the product, please take a photo of the box and/or packaging it arrived in as well as the product itself, and we will get to work on getting you a replacement.

See shipping rates for a complete list of our rates.