



PROGETTO DUE

RETURN FORM

Complete this form in its entirety within 14 days from receiving the goods, and send it to customercare@progetto-due.com, including the order number in the email subject. If you choose to print and fill out the form manually, please use block letters. Once the process is confirmed, place this form in its original packaging along with the products you have chosen to return.

PERSONAL DETAILS

Name and Surname: _____

Address: _____

Email: _____

Telephone Number: _____

ORDER DETAILS:

Order Number: _____

Order Date: _____

QTY	SKU/PRODUCT ID	SIZE	*RETURN REASON	DETAILED RETURN REASON

*RETURN REASON: **1.** Not my size - **2.** Don't like the product - **3.** Ordered product is different from what I received - **4.** Product is defective
5. Doesn't fit well - **6.** Not suitable for me - **7.** Product arrived damaged - **8.** Product looks different from the images on the website - **9.** Other

Place and date _____ Signature _____

In accordance with the applicable regulations and the Sales Conditions accepted by you at the time of purchase, the exercise of the right of withdrawal is subject to the following conditions: Within 14 (fourteen) days from receiving the product for return, this form, correctly filled out, must be sent via email to: customercare@progetto-due.com. If the products were shipped by the Seller, the Seller will email confirmation of the return process initiation. Within the same 14 (fourteen) days from receiving the email confirmation, it is necessary to deliver the product(s) for return to the following address: Progetto Due S.r.l., Via Mottola km 2.200 zona industriale, 74015 Martina Franca (TA) ITALY, to the carrier in charge of the return. In the case of the return of multiple products, they must be returned to Progetto Due Srl at the same time and/or with the same shipment. Additionally, it is necessary that: a) The product is intact and returned in its original packaging; b) The return is accompanied by the form mentioned in point 1. In the event of the legitimate exercise of the right of withdrawal, Progetto Due Srl will proceed to refund the price of the returned product, including the cost of any shipping, within 14 (days) starting from the day the order was delivered, in accordance with the applicable regulations and the Sales Conditions.