



eureka

# Owner's Guide

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Thank you for purchasing your new Eureka machine! Please read this Owner's Guide carefully before operating, and keep it properly.

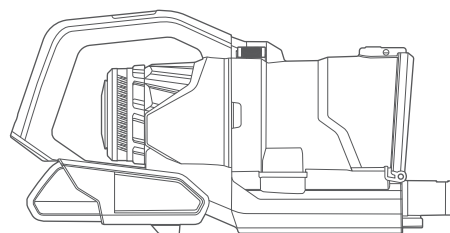


Cordless Stick Vacuum Cleaner **H11**



# PRODUCT INTRODUCTION

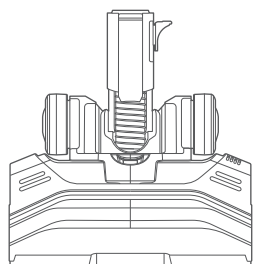
## WHAT'S IN THE PACKAGE



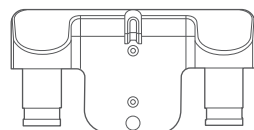
Hand vacuum



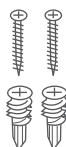
Wand



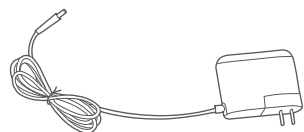
Motorized floor nozzle



Wall mount



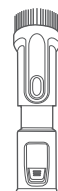
2 screws &  
drywall anchors



Charger



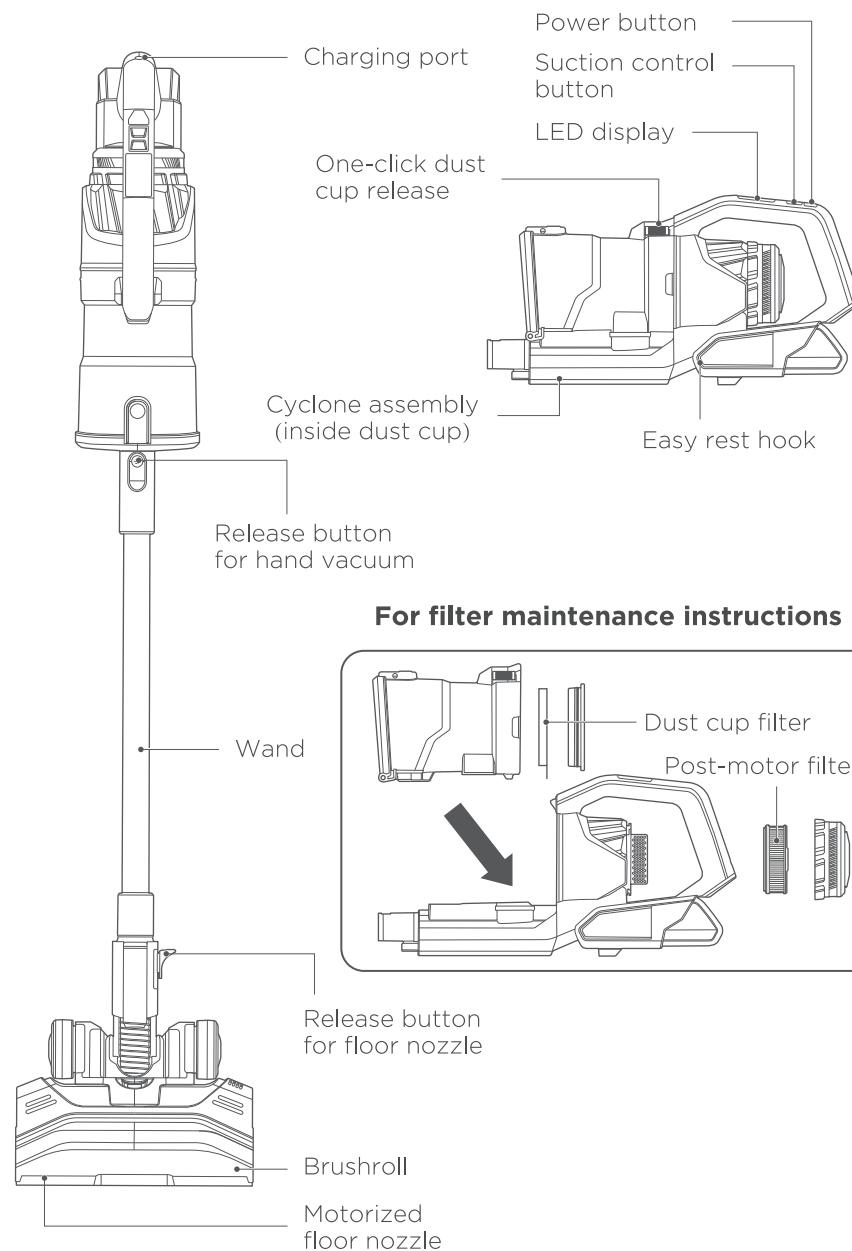
Crevice tool



2-in-1  
upholstery tool

# PRODUCT INTRODUCTION

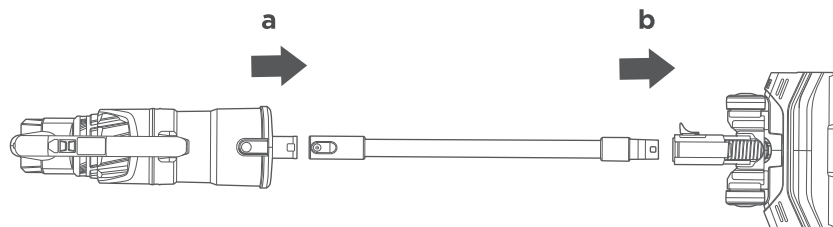
## HOW TO IDENTIFY PARTS



# OPERATION GUIDE

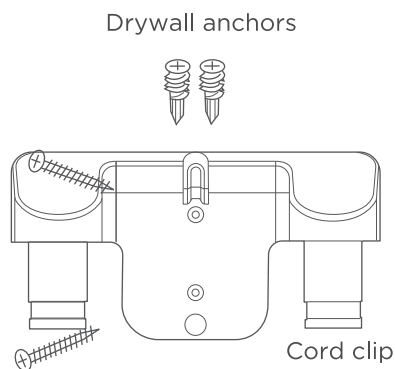
## HOW TO ASSEMBLE MACHINE

Slide wand onto hand vacuum until it clicks. Push wand into motorized floor nozzle until it clicks.



## HOW TO INSTALL WALL MOUNT

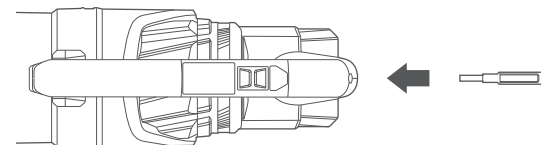
1. Choose location near power outlet locate point high enough on wall to allow wand and motorized floornozzle to hang freely.
2. Place mount against wall and use pencil to mark drill holes.
3. Drill holes (with 1/4" bit) and insert drywall anchors. Insert screws through holes on mount and tight until firmly attached.



# OPERATION GUIDE

## HOW TO CHARGE BATTERY

1. Place assembled vacuum cleaner on wall mount
2. Plug charger into power outlet and then into charger port on handle

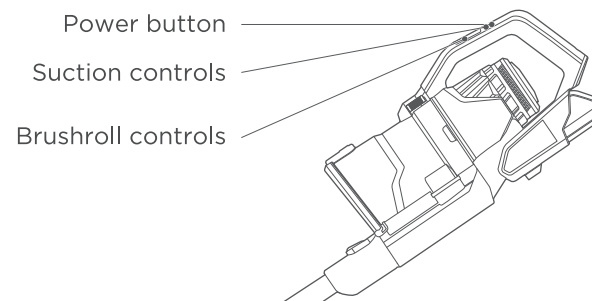


3. Loop charger cord into clips on wall mount.
4. Battery charge level will show on the circle in the center of LED display on handle. Lighted segments of the circle will decrease in a clockwise direction as the battery charge level goes down.
5. Indicator lights stop blinking when fully charged.
6. Charge battery fully before using for the first time. This may take up to six hours.

## HOW TO USE CLEANER

### How to use cleaner for cleaning floors

1. Click power button once to start. Vacuum starts on last suction and brushroll mode used. Use Low/High suction control button and Hard Floor/Carpet (brushroll off/on) buttons to optimize your cleaning depending on surface.

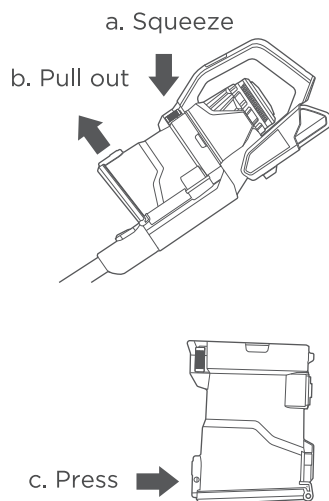


2. Using motorized floor nozzle, glide back and forth on area to be cleaned. Avoid oversized or sharp items (such as screws) with cleaner.
3. Twist wrist to engage swivel function.
4. When done, click power button once to stop motor.

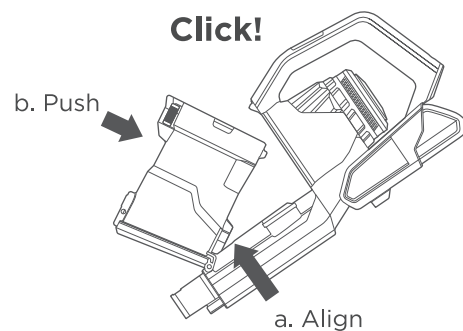
# OPERATION GUIDE

## HOW TO EMPTY DUST CUP

1. Press and squeeze buttons , located on both sides at front of handle, at same time to release dust cup and pull dust cup out.
2. Press lever to release bottom lid of dust cup to empty debris.



3. To place the dust cup back, angle it forward so the lower hook catches in the slot and then gently push it back towards the wand until you hear click indicating it is locked in place.



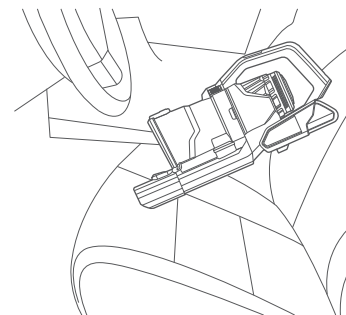
# OPERATION GUIDE

## HOW TO USE VACUUM AND ACCESSORIES

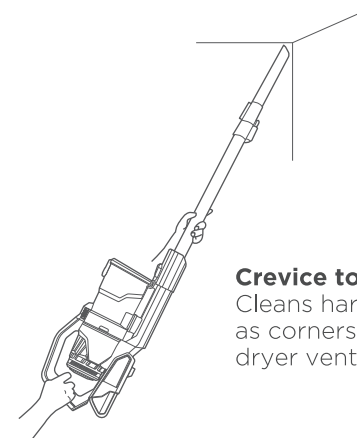
### CAUTION

Moving parts ! Always turn off hand vacuum before attaching accessories.

1. To use without tools, press release button and remove wand. Collect debris directly with hand vacuum nozzle.



2. To use tools with wand, press release button to remove motorized floor nozzle. Slide tool onto end of wand until it clicks.



### Crevice tool:

Cleans hard-to-reach areas such as corners, baseboard edges, dryer vents, chairs and sofas.

3. To use tools with hand vacuum only, press release button to remove wand. Slide tool onto hand vacuum until it clicks.

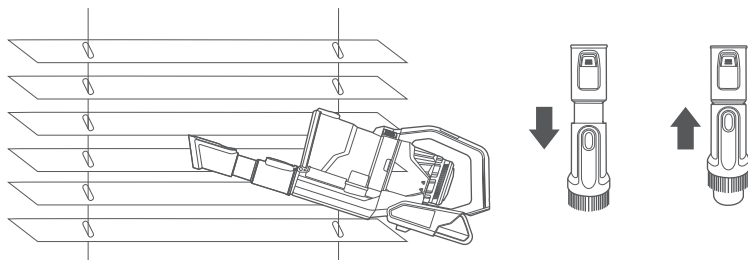




# OPERATION GUIDE

## HOW TO USE VACUUM AND ACCESSORIES

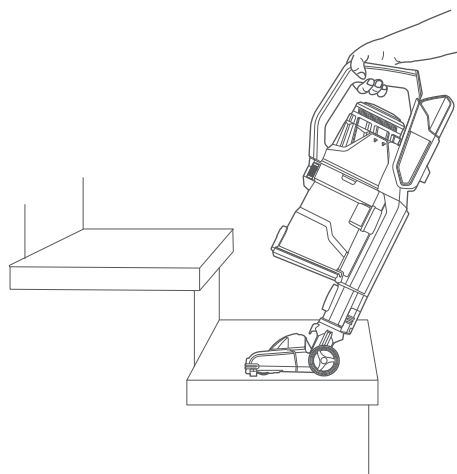
4. 2-in-1 upholstery tool: Use brush to vacuum blinds, vents or upholstered surfaces. Use felt portion to clean delicate surfaces. To switch between felt and brush portions, press thumb release and slide brush up or down.



## HOW TO USE HAND VACUUM AND FLOOR NOZZLE

### Ideal for cleaning stairs.

1. Press release button to remove wand from hand vacuum. Attach motorized floor nozzle directly to hand vacuum until it clicks.
2. Click power button once to start. Vacuum starts on medium mode. Use mode button to switch between modes depending on suction power desired.



# OPERATION GUIDE

## HOW TO MAINTAIN YOUR VACUUM CLEANER

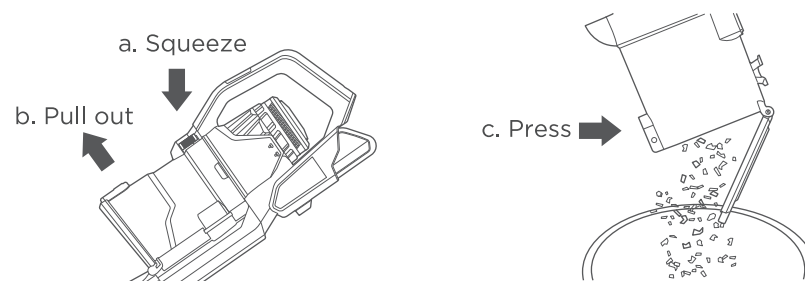
### CAUTION

Never operate vacuum cleaner without all filters, filter screen and dust cup in proper position.

**WARNING :** Moving parts! Recharge cleaner after each use.

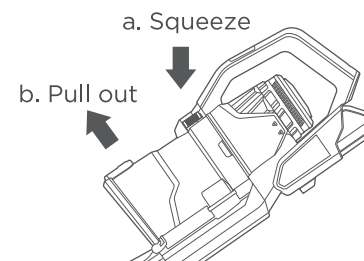
### Dust cup - Empty after each use.

1. Press and squeeze buttons, located on both sides at front of handle, at same time to release dust cup and pull dust cup out.
2. Press lever to release bottom lid of dust cup to empty debris.



### Washable dust cup filter - clean monthly.

1. Press and squeeze buttons, located on both sides at front of handle, at same time to release dust cup and pull dust cup out.
2. Lift out pre-motor filter and shake off dust frequently. Every three months rinse filter and dry thoroughly.



# OPERATION GUIDE

## HOW TO MAINTAIN YOUR VACUUM CLEANER

3. Reattach filter and cyclone.

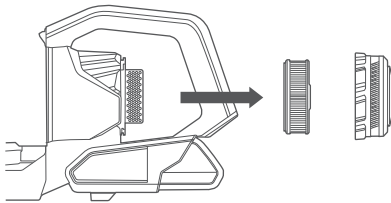


4. Click dust cup back into place on unit.

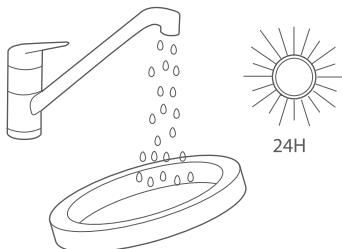


### Washable post-motor filter - clean every 6 months.

1. Twist filter cover and remove.
2. Lift out post-motor filter.
3. Shake to remove dust.



4. Every 6 months, replace filter or rinse and dry thoroughly.
5. Reposition filter and cover and twist to 'lock'.



# OPERATION GUIDE

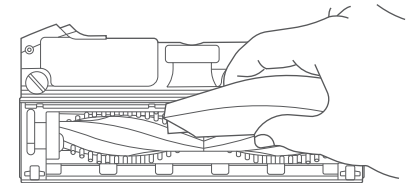
## HOW TO MAINTAIN BRUSHROLL

### CAUTION

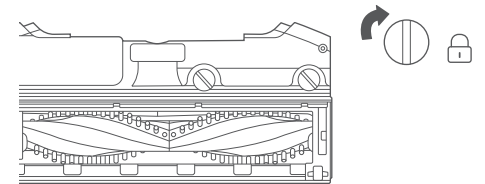
To avoid unnecessary service calls, periodically check brushroll for debris. If brushroll gets clogged it will automatically shut off. Turn vacuum off and unplug before attempting to remove clog.

### Brushroll maintenance - clean frequently or when brushroll indicator light turns red.

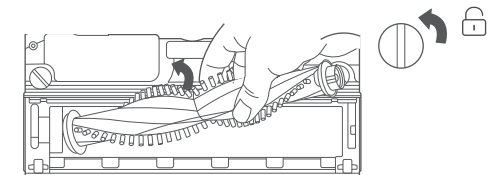
1. Place motorized floor nozzle upside down. Use scissors or knife to cut strings and threads.



2. If debris cannot be removed easily, remove retainer clip to access brushroll. Using flathead screwdriver or coin, turn screw to the 'unlock' position.

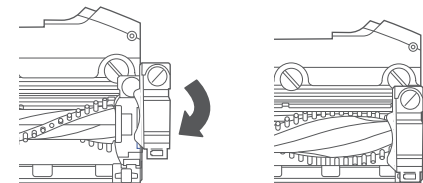


3. Remove retainer clip and lift out brushroll to clean and remove debris.



### 4. To reassemble:

- Align one end of brushroll with floor nozzle gear.
- Press other end into slot.
- Hook retainer clip under tab and press down.
- Insert screw and turn to 'lock' position.



# OPERATION GUIDE

## PROBLEM SOLVING

### ⚠ CAUTION

Make sure vacuum cleaner is off and charging plug is unplugged.

#### NOTICE : Thermal cut-off

This vacuum cleaner has a special thermostat that protects the vacuum cleaner in case of motor overheating. If the vacuum suddenly shuts off, proceed as follows :

- 1 ) Check the vacuum for a possible source of overheating such as a full dust cup, blocked wand or clogged filters. If these conditions are found, fix them and wait at least 30 minutes before attempting to use the vacuum.
- 2 ) After the 30 minute period, press the power button.

Problem	Solution
Motor will not start	<ul style="list-style-type: none"> <li>· Make sure cleaner is fully powered.</li> <li>· Push charger securely into electrical outlet , try another outlet or check circuit breaker.</li> <li>· See detailed "thermal cut-off" instructions above.</li> </ul>
Charging indicator lights are not lit while charging	<ul style="list-style-type: none"> <li>· Make sure charger is securely inserted into electrical outlet.</li> <li>· Make sure charging plug is securely inserted into handle.</li> <li>· Indicator lights stop blinking when fully charged.</li> </ul>
Not enough suction power	<ul style="list-style-type: none"> <li>· Empty dust cup and clean or change filters. See page 9 for maintenance instructions.</li> <li>· Make sure cleaner is fully powered. Charge battery.</li> <li>· Remove clogs that restrict the airflow.</li> </ul>
Not enough running time	<ul style="list-style-type: none"> <li>· Make sure cleaner is fully powered.</li> <li>· Charge battery for up to six hours before using.</li> </ul>
Brushroll will not turn	<ul style="list-style-type: none"> <li>· Check brushroll for debris. See page 9 for maintenance instructions.</li> </ul>

### ⚠ Discarding the vacuum and battery pack

Before you discard this vacuum, dispose of battery in an environmentally safe manner. Do not discard battery with your regular household trash.

### ⚠ CAUTION

1. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or qualified persons in order to avoid a hazard.
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
3. Cleaning and user maintenance shall not be made by children without supervision.
4. Children should not play with the appliance.
5. The appliance is only to be used with the power supply unit provided with the appliance.

## CORRECT DISPOSAL OF THIS PRODUCT



Important battery disposal information.



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

