

# BETTY | BASICS

We get it, sometimes you have to return an item you have purchased from us!

We want you to love shopping with us, which is why we offer a 30 day return or exchange policy.

## The Nitty Gritty

- ☒ Products can only be returned within 30 days of receipt
- ☒ You must fill out the returns form on the opposite page and send it back with your product.
- ☒ Products must be unworn, unwashed unstained and unperfumed
- ☒ Products must have all swing tags still attached
- ☒ We do not accept returns or exchanges on sale or change of mind items
- ☒ We do not offer free returns – you must cover the cost of postage yourself

Please note: If you believe that your item is faulty, please contact us at [hello@sassclothing.com.au](mailto:hello@sassclothing.com.au)

## How to return your item to us

1. Complete the form on the opposite page
2. Our return address is listed below. Post your items back to us using Registered Post or a Courier. Please ensure that the parcel is secure and that you use a postal service that insures for the value of the items that you are posting and that offers tracking options. We are not responsible for any return that is lost in transit. Please note: you are responsible for covering the cost of returning the item to us.
3. Please allow 7 business days for your refund to appear in your account.

Betty Basics  
Vance Clothing  
9 – 13 McIntosh Street  
Airport West, VIC 3042

[hello@sassclothing.com.au](mailto:hello@sassclothing.com.au)  
(03) 9412 5222

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## Your Details

Full Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Date of Return: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

## Return Items

Style Name	Style Code	Colour	Size	Quantity	Code	1. Change of mind 2. Incorrect Size 3. Incorrect Item 4. Damaged/Faulty

I would like an... [ ] Exchange [ ] Refund

## Exchange For

Style Name	Style Code	Colour	Size

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