



Bras & Honey, 4242 Camino Del Rio N, Suite 9, San Diego, California 92108 USA
web: www.brasandhoney.com email: sales@brasandhoney.com

Thank you for your order from getbras.com. We have done our best to ensure your order arrived to you in tip top condition and we hope that it was just what you wanted.

We ask that briefs, thongs and shorts are tried on over your own underwear. We reserve the right to refuse returns of items, where it is apparent that this has not been done or where items are in any other way compromised. **Please note:** we are unable to accept returns of strings or thongs for hygienic reasons.

We offer a 100% guarantee, that if you are in any way dissatisfied with the goods you have ordered, we will either exchange or refund the cost of the goods - provided that you return them to us in their original condition, in waterproof packaging or similar, unworn, unwashed and with all labels intact.

If you require an exchange or refund please return your items back to us within 30 days.

If your returns are received by us outside of the allowed timescale we reserve the right to offer a credit note.

In order for us to receive your returns, please complete the returns note provided with your order, stating your name and your order number. Should you require a replacement, please provide the relevant product name, code, color and size on the note.

Enclose your returns in suitable packaging, (please make sure the items are not squashed as this can damage the bras and stick the returns label on the outside of the packet and write on back of the parcel whether your return is for a 'refund' or 'exchange'.

If you have lost your returns label please use the following returns address and format...

Bras & Honey , Returns Code:'Your order number' 4242 Camino Del Rio N, Suite 9,
San Diego, California 92108 USA

We always advise our customers to obtain proof of postage and any insurance if relevant from the post depot when returning goods - the customer carries the responsibility to ensure that all items reach us safely.

Gift Boxes should not be included with any returns.

Exchanges

If the balance of your returns does not already cover the 2nd postage charge, we will email you a secure payment link via email, for you to pay the additional shipping charge online.

Credit Notes

Credit Notes will be issued for all returns that arrive after the outlined timeframe. Once issued, Credit Notes will be emailed to you and the full value of your personal Credit Note can be redeemed on our website. Credit notes are valid for 6 months from date of issue, and it is the customers' responsibility to use the full Credit within the validity time frame. Expired credit notes cannot be processed, and Credit Note codes can not be used in conjunction with any other offer codes.

(Please See Reverse)

Please refer to our website for our full Returns Policy and Terms and Conditions as failure to return goods in suitable condition and according to our returns policy may result in us being unable to refund/credit your return.

Returns Form

Please complete all information below and enclose with your return parcel.

Order number	Date	Name
	Refund or	
List Below Items Returned	Exchange	List Exchange Items Require Below

Bras & Honey
Returns Code:
4242 Camino Del Rio N
Suite 9
San Diego, CA 92108