

We hope you love your Shore Projects product, but if you do need to return it for any reason, you can do so along with this completed form.

RETURNS POLICY

From receipt of your items, you have 21 days to return them and we will provide you with a full refund. The refund can only be given if your items are returned in as good as new condition!

HOW TO RETURN OR EXCHANGE

Please print and complete this form and include in your parcel. Take to your nearest Royal Mail drop off point and make a note of the barcode number on the shipping label so you can track your parcel. Please allow 10 days for the parcel to reach us.

Please send your return items to :

Shore Projects Returns,
Units 2C + 2D Gatwick Gate Ind. Estate,
Charlwood Road,
Lowfield Heath,
Gatwick,
RH11 0TG,
United Kingdom.

TRACK MY RETURN

We recommend using Royal Mail tracked and signed delivery service to track the return of your parcel. Returns usually take 2 to 5 working days to reach us and we then aim to process them within 4 working days of the date of receipt. Please ensure you always retain a copy of your tracking number/ proof of postage until you have received your refund/ exchange.

CUSTOMER NAME

.....

DATE ORDERED

ORDER NUMBER

.....

QTY	PRODUCT	REFUND / EXCHANGE	REASON CODE	EXCHANGING FOR (PLEASE SPECIFY CLASP COLOUR)



REASON CODE

1. Unsuitable
2. Not as Expected
3. Too Big
4. Too Small

ADDRESS OF SENDER

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