

Event Booking Terms and Conditions

Please read prior to booking

The event is offered and operated by The Outdoor Thinking Company Ltd. ("OTC", "Outdoor Thinking Co.").

1. To secure your place onto the course send your non-refundable deposit (if not already paid via the OTC Shopify, SumUp or Bank Transfer) and your Event Sign Up Form (via Google Forms) for each participant within 14 days. No later than 7 days before the event. We cannot allow you to take part in the event without this.
2. In the event you are subsequently unable to travel to the event, then you may transfer your booking to another person once permission is granted by The Outdoor Thinking Company Ltd. However the booking deposit cannot be refunded, due to costs being committed to at the point of booking (e.g. Mountain Leaders, accommodation, transport, etc).
3. If OTC are forced to reschedule or cancel a trip due to factors reasonably foreseeable to ourselves, then the following you may, request a refund of monies paid

If a trip is cancelled due to factors outside of Outdoor Thinking Co.' control (e.g. bad weather), no compensation will be given.

5. For full details on any of Outdoor Thinking Co.' schedule, please consult your chosen trip itinerary.
6. In the case of a significant change being made to your itinerary by Outdoor Thinking Co., you are able to take any of the options outlined above.
7. Advice is given on matters such as equipment selection, medical and fitness requirements — but it remains the responsibility of the individual to verify for their unique needs and make such necessary arrangements as advised.
8. By booking onto the course, you are agreeing to meet with our minimum kit and equipment requirements, which will be emailed to you, for safe participation in the event and the disclosure of all medical/health matters that could potentially affect your participation in the event.
9. Mountain and hill walking is an inherently hazardous activity. The Outdoor Thinking Company Ltd. does not take any responsibility for events outside of its control that result in injury or damage to participants' property. (E.g. trips and falls due to rock ground or weather damage to equipment). It is the participants responsibility to take out insurance sufficient to cover themselves for such incidences.
10. Whilst on your trip, you undertake to follow the instructions given to you by your leader and the members of OTC staff. Their decisions are at all times final. If you do not follow the their instructions, and your behaviour is considered dangerous to yourself or the rest of the group, or irresponsible, then you may be requested to leave the trip, with no refund or cost penalty to Outdoor Thinking Co.
11. Inherent in this event is the possibility that your clothing or equipment may suffer some damage. Both injuries and property damage are an unavoidable component of the type of

trips that OTC operates. In booking onto the course you are acknowledging your understanding in this matter.

12. Alterations in the itinerary are also a more frequent occurrence than on a regular holiday – in terms of rapidly changing weather patterns and environmental conditions or participant fitness. Hence some alterations to the itinerary are common. At all times, Outdoor Thinking Co. will attempt to perform the trip as faithfully as is reasonably possible. At all times, safe performance of the trip is considered before completing the itinerary at any cost. Outdoor Thinking Co. and the appointed leader's decision is always final in this context.
13. You must be covered by Travel Insurance before joining the trip. This is your responsibility to organise appropriate cover. Make sure that you are covered for activities included. Also take sure you are covered for you having to cancel the trip.
14. Outdoor Thinking Co.'s responsibility for you on the trip begins at the designated meeting point. The Outdoor Thinking Company Ltd. takes no responsibility for getting you to the beginning of the trip or returning you home after, but will assist where reasonably possible.
15. Address any complaints directly to The Outdoor Thinking Company Ltd. Explain the cause and Outdoor Thinking Co. will attempt to rectify it in situ. All complaints should be received by Outdoor Thinking Co. within 7 days after the end of your trip.
16. The Outdoor Thinking Company Ltd. or their representatives may request to see your insurance documents at any time.
17. OTC will endeavour to ensure that the event is completed as planned, but cannot be held responsible for factors outside of their control (i.e. adverse weather conditions, poor traffic, low fitness levels of participants, etc).
18. By you booking onto the course above, you agree to this set of terms and conditions.
19. The Outdoor Thinking Company Ltd reserves the right to update the Terms & Conditions at any time, without notice.