

# Returns Form



In the event you wish to return or exchange a product, please complete the form below.

**Please be aware, we can only accept returns that fall within 30 days (for UK orders) or 45 days (for International orders) of having received it from us.**

**For hygiene, health and safety reasons, please be aware some safety equipment and tack is non-returnable and non-refundable. If you are unsure as to whether your item is non-returnable, please contact us.**

If you wish to return a product, please state the product code, description, quantity of each item and reason for return using the codes provided. Failure to state the reason for return using the codes provided could cause a delay in your return being processed.

If you wish to return the whole of the order, please tick 'Full Order Returned' box accordingly. Please post your goods back to us enclosing this form.

**Reason for return codes:**

- |                       |                             |                               |                         |
|-----------------------|-----------------------------|-------------------------------|-------------------------|
| <b>1</b> Does Not Fit | <b>2</b> Poor Quality       | <b>3</b> Item Not As Expected | <b>4</b> Incorrect Item |
| <b>5</b> Arrived Late | <b>6</b> No Longer Required | <b>7</b> Over Ordered         | <b>8</b> Other          |

OTHER (Please state reason)

**Items Returned:**

PRODUCT CODE	QUANTITY	DESCRIPTION	REASON NO

**Customer Details:**

CUSTOMER NAME

ORDER NO

POSTCODE

**Please return to:**

Mark Todd Collection / Westgate  
3 Pennard Close, Brackmills,  
Northampton, NN4 7BE