

Diamond Guitars Limited Lifetime Warranty

Diamond Guitars is committed to creating the world's finest instruments and warrants each instrument to be free from defects in materials and workmanship for the life of the original retail purchaser, subject to the limitations contained herein.

If at any time during this warranty, your Diamond Guitar should malfunction due to fault in materials or workmanship, Diamond Guitars will, at its sole discretion, repair the defect(s) without charge or replace the instrument with one of similar specifications and value as it deems appropriate.

Limited Lifetime Warranty

THIS WARRANTY IS EXTENDED TO THE ORIGINAL RETAIL PURCHASER ONLY AND IS NON-TRANSFERABLE. TO VALIDATE YOUR WARRANTY, AND AS A CONDITION PRECEDENT TO WARRANTY COVERAGE HEREUNDER, YOU MUST REGISTER THIS WARRANTY AT WWW.DIAMONDGUITARS.COM/REGISTER WITHIN THIRTY (30) DAYS OF THE ORIGINAL PURCHASE DATE. YOUR SALES RECEIPT, WHICH MUST BE ISSUED FROM AN AUTHORIZED DIAMOND GUITARS DEALER, IS YOUR PROOF OF PURCHASE AND MUST ACCOMPANY ANY REQUEST FOR WARRANTY COVERAGE.

This Limited Lifetime Warranty Does Not Cover

1. Any instrument on which the serial number is missing has been removed or altered.
2. Any instrument that has not been registered via <https://www.diamondguitars.com/register> within thirty (30) days of the original purchase date. (Special provisions will be made for instruments purchased prior to X/X/2010)
3. Any instrument NOT purchased from an Authorized Diamond Guitars Dealer.
4. Any instrument that has been serviced or repaired by that other than an Authorized Diamond Guitars Service Center.
5. Any instrument that has been customized or modified in any fashion.
6. Any instrument that has been damaged due to an accident, negligence, or misuse.
7. Normal "wear and tear", including but not limited to worn frets, string replacement, worn tuners, worn hardware or plating, scratched pickguards, worn saddles & nuts, battery replacement, damage, or discoloration/fading of the instruments original finish.
8. Any damage due to changes in temperature or humidity, or exposure to extreme elements of nature (i.e. direct sunlight, rain, snow, salty air).
9. Any factory-installed electronics and hardware after one (1) year of original purchase date.
10. Any parts NOT obtained or approved by Diamond Guitars.
11. Subjective issues such as tone, wood grade, or color of the finish.

12. Normal “wear and tear” to hardshell cases and gigbags.
13. Any and all charges if no problem is found at the time of inspection/repair.
14. Shipping damage of any kind.

DIAMOND GUITARS DISCLAIMS ANY OTHER WARRANTY, EXPRESSED OR IMPLIED. WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEEDING THE SPECIFIC PROVISIONS OF THIS WARRANTY ARE HEREBY EXCLUDED FROM THIS WARRANTY. SOME STATES AND/OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES SO THAT THE ABOVE MAY NOT APPLY TO YOU.

DIAMOND GUITARS SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT CONSEQUENTIAL, INCIDENTAL OR OTHER SIMILAR DAMAGES SUFFERED BY THE PURCHASER OR ANY THIRD PARTY, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS OR BUSINESS OR DAMAGES RESULTING FROM USE OR PERFORMANCE OF THE INSTRUMENT, WHETHER IN CONTRACT OR IN TORT, EVEN IF DIAMOND GUITARS OR ITS AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND DIAMOND GUITARS SHALL NOT BE LIABLE FOR ANY EXPENSES, CLAIMS, OR SUITS ARISING OUT OF OR RELATING TO ANY OF THE FOREGOING.

To Obtain Warranty Service

In the event that your Diamond Guitars instrument malfunctions and is covered under this Limited Lifetime Warranty, return the complete instrument with the original sales receipt to the Authorized Diamond Guitars Dealer the instrument was purchased from, or the nearest Authorized Diamond Guitars Service Center. Components deemed defective (at the discretion of Diamond Guitars), and that qualify for coverage under this warranty will be repaired or replaced at no charge. Remedies beyond normal service or repair require both an evaluation and confirmation from an Authorized Diamond Guitars Dealer or Authorized Diamond Guitars Service Center for alternative considerations. Only an Authorized Diamond Guitars Dealer or Authorized Diamond Guitars Service Center may obtain authorization to return the instrument to Diamond Guitars.

All shipping and insurance are the sole responsibility of the original retail purchaser.

This warranty applies to the United States and Canada. The terms of the warranty in other countries are defined by the Diamond Guitars Distributor in that country and may differ from the above terms & conditions.