



NUTRITIONAL SERVICES

Welcome to our Enteral/Oral Nutritional Service

You will be provided with the nutritional formula prescribed by your physician. If the formula needs to change, a physician will have to approve the change with a new prescription.

- Our knowledgeable and experienced support specialists are here to assist you with supply orders and answer any questions you have.
- Insight Medical support staff are available 24 hours a day, 7 days a week to address any urgent questions or concerns.

Please accept our personal welcome to Insight Medical and our nutritional services. We look forward to serving you.

Warm Regards,
Your Insight Medical Support Team
Twin Cities (612) 223-8644
St. Cloud (320) 217-5400

Language Interpreter Services Language interpreter services are available. If language interpreter services are needed, please let us know.

Ordering Nutritional Formula

Don't run out of supplies. You will receive a monthly reminder call from us approximately 5 days prior to your next refill date. **We encourage you to contact us when you have only 10 days of supplies remaining.**

Once your order is placed, you will receive a 30-day supply of formula shipped to your home. Shipped deliveries will arrive by UPS or FedEx.

If you have any concerns about a delivery you have received, please call us immediately.

Please call us immediately if there is a change in your enteral/oral nutrition formula regimen. It may take up to 2 weeks to obtain a new prescription order from your doctor and receive insurance authorization to provide the new product. Notify us as soon as possible to ensure that you have an adequate supply of formula.

To reach our support team please call these numbers:

ADDRESS 6603 Queen Ave S STE R RICHFIELD, MN 55431 **PHONE** (612) 223-8644 **FAX** (612) 223-8661

ADDRESS 2239 Roosevelt Rd #3, St. Cloud, MN 56301 **PHONE** (320) 217-5400 **FAX** (320) 640-2727