



GREEN PEOPLE
Organic Lifestyle

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UK RETURNS FORM

NAME _____ ORDER NUMBER _____

ADDRESS _____

CONTACT NUMBER _____ EMAIL _____

WHAT WOULD YOU LIKE US TO DO? *Please tick appropriate box*

- Refund order value Exchange for different product (please specify) _____
- Replace original product _____

QTY	PRODUCT RETURNED	REASON FOR RETURN	USED OR UNUSED
			<input type="checkbox"/> USED <input type="checkbox"/> UNUSED
			<input type="checkbox"/> USED <input type="checkbox"/> UNUSED
			<input type="checkbox"/> USED <input type="checkbox"/> UNUSED
			<input type="checkbox"/> USED <input type="checkbox"/> UNUSED

28-DAY GUARANTEE

In the unlikely event that we supply goods that are faulty or you are unhappy with any product purchased directly from us, we will provide a refund or exchange upon return of the product. This does not affect your statutory rights.

RETURNS MUST BE MADE WITHIN 28 DAYS OF PURCHASE.

PLEASE FOLLOW THESE STEPS FOR FREE RETURNS

1. Repackage the item(s), together with this form.
2. Visit <https://www.royalmail.com/track-my-return/create/5014> or use the below QR code.
3. Simply fill in the requested information & create your returns label.
4. Print your label at home or at a Post Office using the QR code provided by Royal Mail.

CONDITIONS OF RETURN

- Goods must be returned within 28 days.
- We are only able to refund carriage charged on faulty goods.
- These conditions do not affect your statutory rights.
- Refunds are made using the same method used for payment.
- Goods must be at least 90% full, unless faulty



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