

User Manual

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Quick Start Guide

Overview

4URPC 10-in-1 USB C laptop stand dock turns your USB C or Thunderbolt 3 laptop/notebook to be a complete workstation. Save space and keep your desk clean, supports super-speed data transfer through USB 3.0 and SD/ micro SD slot, RJ45 Ethernet(10/100/1000Mbps), and enable you to extend to dual external bigger monitors, boost your productivity. This multiple ports dock allows you to connect up to 10 peripherals at the same time via ONE USB C connection!

Specifications

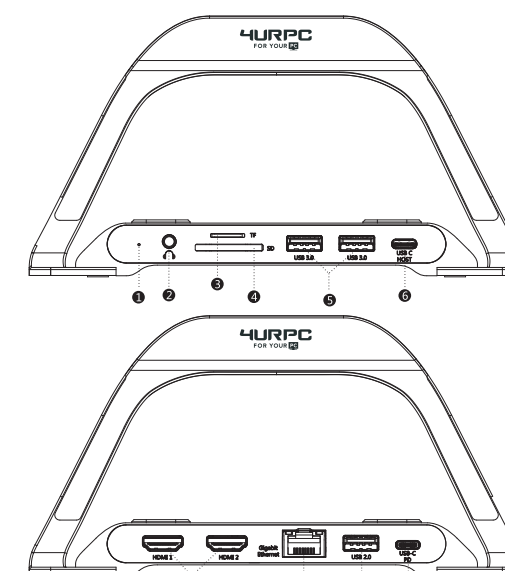
Model	HU-104
Input	USB-C 5~20V 5A max
Output	HDMI 4K@30Hz*2, USB-A(USB3.1 Gen1)*2, USB-A(USB2.0)*1, PD3.0 (100W), RJ45(10/100/1000M Ethernet) SD/Micro SD(Support UHS-1 Cards)
System Requirement	USB C or Thunderbolt 3 Devices with Windows 10, macOS 10.8 or later

Package Contents

- 10-in-1 USB C laptop stand docking station
- User manual
- USB C to USB C Cable (Cable length: 2.6ft)

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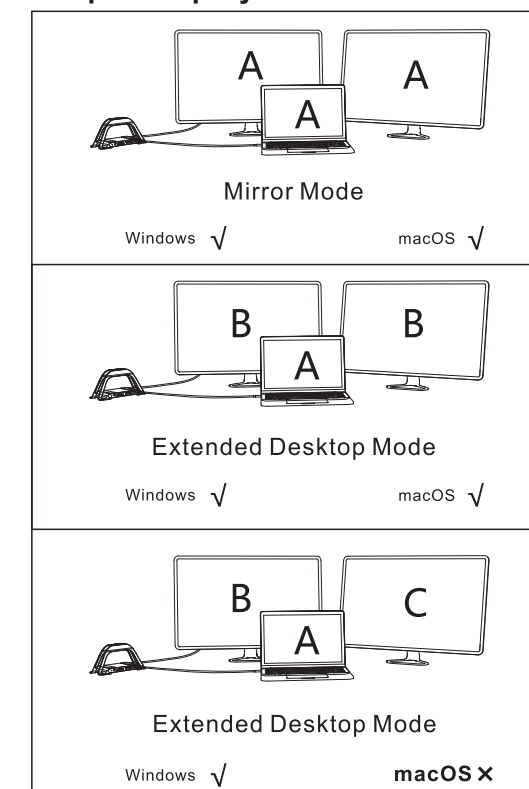
Structure Diagram



- ① LED Work Indicator
- ② 3.5mm Audio Jack
- ③ Micro SD Slot(TF Card)
- ④ SD Card Slot
- ⑤ USB 3.0 x 2
- ⑥ USB C: Connect to Host
- ⑦ HDMI x 2(4K@30Hz)
- ⑧ RJ45 Gigabit Ethernet
- ⑨ USB 2.0(keyboard/mouse)
- ⑩ USB-C PD3.0 (Max 100W)

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Multiple Displays Mode



Mirror Mode

Windows ✓ macOS ✓

Extended Desktop Mode

Windows ✓ macOS ✓

Extended Desktop Mode

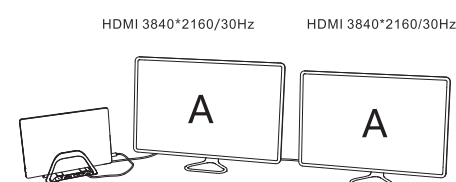
Windows ✓ macOS X

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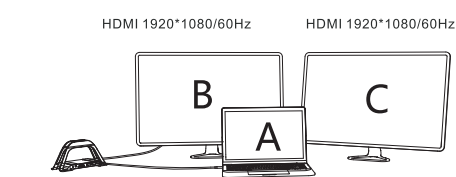
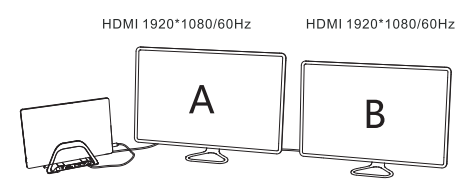
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Windows

① Mirror Mode



② Extend Mode

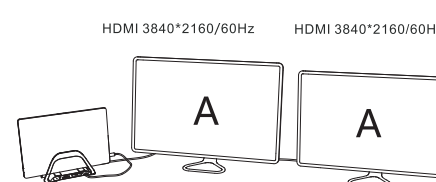


*For extend mode, when laptop's USB C port supports DP1.4, one external monitor resolution can up to 3840*2160@30Hz, and the other is 1920*1080@60Hz, and dual external monitors resolution at 1080P@60Hz when laptop's USB C port only supports DP1.2

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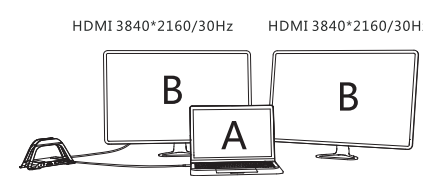
Macbook

① Mirror Mode



*For clamshell(close laptop's lid) mode, please make sure MacBook is charging, feel free to attach the MacBook's USB C power adapter to the dock.

② Extend Mode



Troubleshooting

- 1. My monitor hasn't detected signal**
 - (1) Please make sure the USB C port of your devices(laptop/tablet) support display output
 - (2) Make sure the connections between monitor, dock, and laptop are tight
 - (3) Please use a standard HDMI cable, a direct HDMI to HDMI cable is recommended

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2. Can't get a dual extended monitor on macOS

This dock drives two extended monitor base on MST(Multiple Stream Transport), and the macOS only support SST due to its system limitation, so the 2 external monitor can't show different contents when this product work with macOS(see the "Multiple Displays Mode" section).

3. No audio output from my HDMI monitor

- (1) Please make sure the monitor supports audio output
- (2) Please set the external monitor as default audio output device

4. External monitor flicks or disconnect

- (1) Please attach your laptop's USB-C power supply to the USB C PD charging port of this product, so all connection will be more stable
- (2) Make sure the connections between monitor, dock, and laptop are tight

5. The connection cable as provided is too short, can I use an extension cable?

The cable length will affect the signal transmission, an extension cable is not recommended, the length of most connection cables on the market are between 1.6ft to 3.3ft.

6. My wireless mouse or keyboard appears sluggish or not work properly

Please connect the wireless receiver through the USB 2.0 port. Most USB receivers for wireless mice and keyboards operate in the 2.4Ghz band. When connecting the receiver to any USB 3.0 port there is potential for interference that can affect the device's performance. Intel has a technical white paper on the behavior for those interested here: <http://www.intel.com/content/www/us/en/io/universal-serial-bus/usb3-frequency-interference-paper.html>

7. How to use the external monitors when I close the laptop lid?

For macOS, please keep the laptop in charging status, so you can use the closed lid mode. Windows has special power management settings that control what happens when the laptop lid is closed. If this happening, these settings need to be changed. Please right-click on the Start button and select "Power Options" from the menu. From the choices present on the left-hand side of the Power Options window, please click on "Choose what closing the lid does".
** Important note - if you are running the Creators Update (or newer) to Windows 10, you will have click on the "Additional power settings" option to access this window **Make sure the setting for "When I close the lid" under the "Plugged In" column is set to "Do Nothing". Click the "Save Changes" button and restart the system, making sure that the laptop's power adapter is also connected, and test the behavior again.

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