

TOAST

SUPERVISOR (Part Time)

Brighton

Born in a Welsh barn in 1997, TOAST has grown from loungewear and nightwear to become a unique lifestyle brand, creating, and curating simple, functional, beautiful clothing, home ware and editorial.

TOAST is renowned for its thoughtful, contemporary design and commitment to traditional textiles and craftsmanship. The brand aspires to be *the* global lifestyle brand synonymous with Social Conscience.

TOAST has studios in both London and Swansea and is one of the very few UK clothing brands with its own pattern room.

TOAST celebrates a slower more thoughtful way of life in shops throughout the UK, concept stores around the world and online at www.toa.st

The emphasis within the TOAST workplace is on thoughtfulness, simplicity, creativity, and collaboration. We work hard to communicate intelligently with the wider world and strive against doing the obvious. We value serious thought in many broad fields – in art, literature, design, philosophy, travel, science as much as we do in fashion. Though our output may appear simple, it is always produced with great attention to detail.

As a strategic priority TOAST nurtures imaginative talent and change makers. As part of the TOAST team, you are a catalyst for the brand's successes. To realize our ambitions, we need you to share our interests and values, have an enthusiasm for TOAST itself as well as a deep knowledge and passion for your own specialist area.

In return for your dedication, TOAST will offer a supportive and stimulating working environment with flexible working hours and generous staff discounts. You will receive a comprehensive induction, including product and brand training, that helps to plant a deep understanding of TOAST that can be carried confidently through your work and into the outside world.

We are committed to equality of opportunity for all staff and applications from individuals are welcome regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

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ROLE OVERVIEW

As a supervisor, you will have responsibility for the day-to-day performance of all aspects of store operations. You will be expected to use your initiative to support the delivery of the brand's performance and cultural expectations, manage your stock and your space to maximise its sales potential, profitability and ensure delivery of the brand's visual expectations. You will need to deliver excellent practices to maintain an efficient and effective back of house operation which supports store performance.

You will be an ambassador for the brand's culture both in your appearance and behaviour and will be expected to develop your team to the same standards.

KEY RESPONSIBILITIES (Subject to change from time to time)

- Support delivery of store Sales, Payroll and Stock Management KPI targets
- Support management of all other costs within agreed budgets
- Deliver TOAST's Customer Service expectation both personally and through your team
- Support delivery of TOAST's Brand Visual expectation using all information available
- Support the Store Manager in commercially managing your stock package to achieve maximum potential using all information available
- Contribute towards detailed feedback to key liaisons regarding stock performance
- Support delivery of an excellent back of house operation that supports the needs of the store and facilitates optimal trading results in a secure fashion
- Support the store recruitment process and help manage the team's performance to ensure it is able to deliver expectations in a motivated and engaged way
- Support delivery of all necessary training and development to the team to ensure they have the capability to perform to expected levels
- Seek development and training of own skills set to continually improve performance
- Ensure a safe and healthy working environment for all the team with a focus on risk assessment and ensuring a high level of housekeeping
- Liaise and seek feedback from all key Head Office functions to facilitate excellent store performance
- Any other duties deemed necessary to support the store manager.

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PERSONAL QUALITIES

HONEST COMMUNICATION: straight talking, demonstrate humility and respect, challenge constructively, create transparency, acknowledge & resolve mistakes, maintain commitments and to be accountable

INTEGRITY: To be honest, with strong moral and ethical principles and values.

DRIVE: show relentless determination to drive delivery & excel

POSITIVE MINDSET: achieve results with a positive energy and can-do attitude, overcome challenges and influence others positively

PRIORITISE QUALITY: less is more, an obsessive attention to the detail

SUPPORT: challenge and encourage colleagues, celebrate success, and focus on positives

WE OFFER

20 days annual leave plus bank holidays

A contributory Company pension scheme

Cycle to work scheme

Company discount

Uniform allowance

Employee Assistance Programme

To apply for this role please submit a cover letter and CV to retailjobs@toa.st