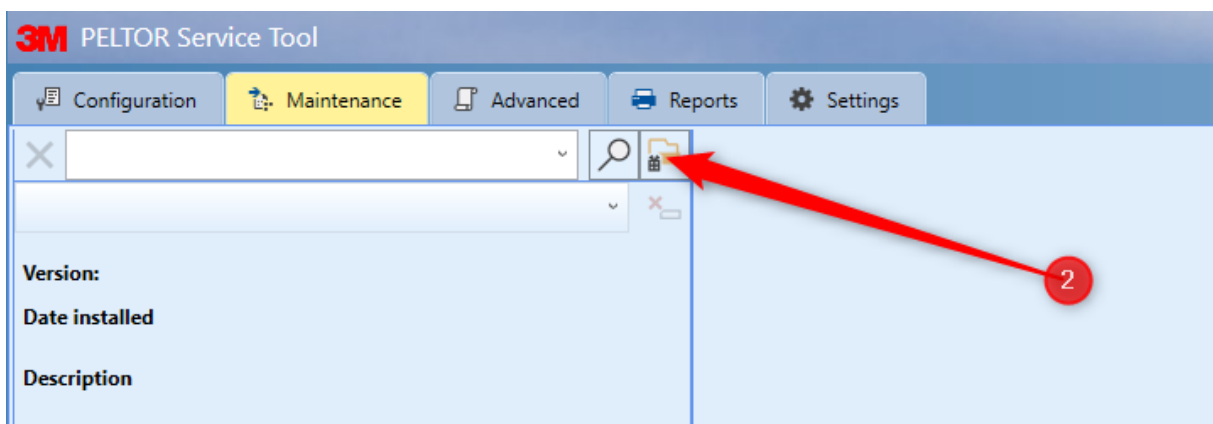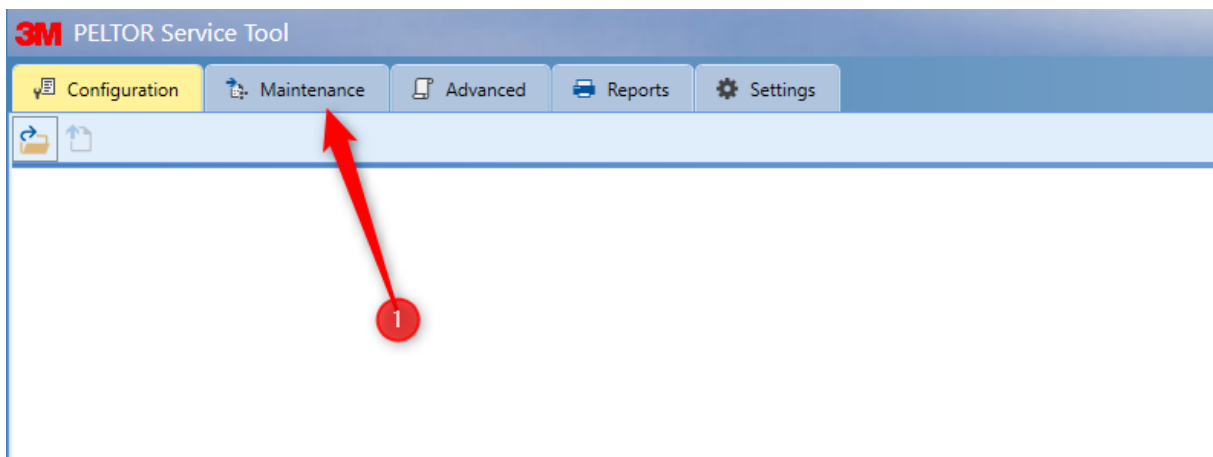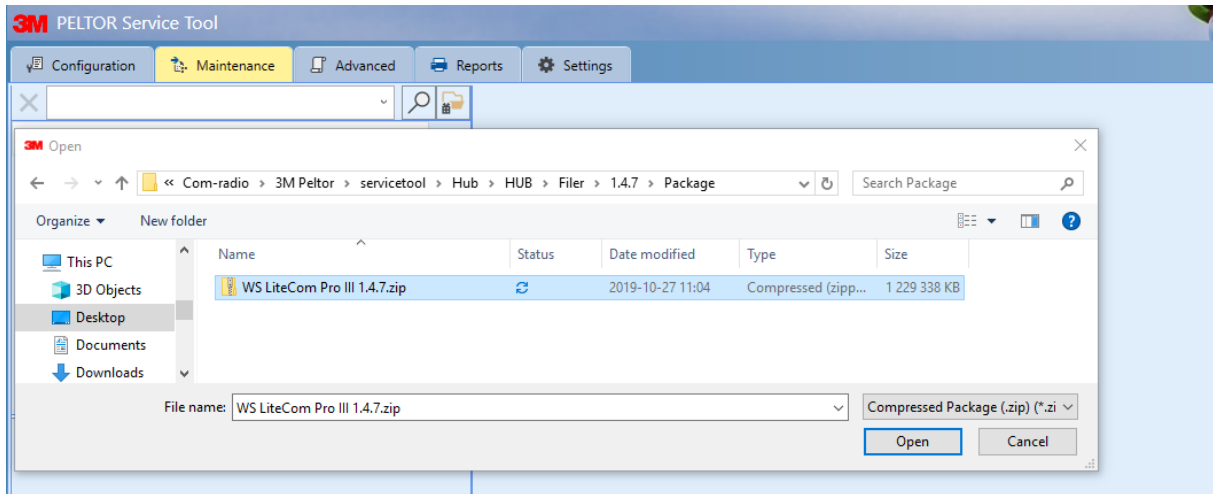# Installation guide for Service tool

Requirement Windows 7, 10

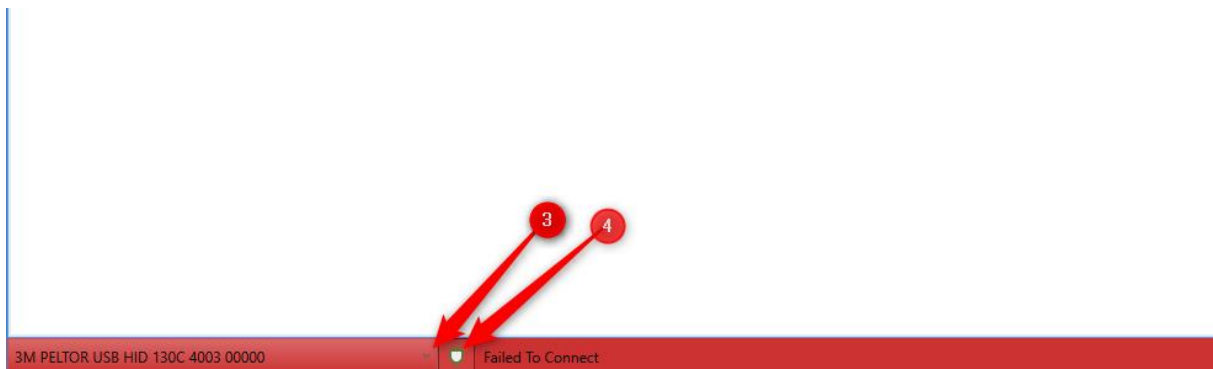1. Download ServiceTool and package at: www.3M.com/peltorhub
2. Unpack the Zip:ed ServiceTool file and install it.
3. Fill in the form.
4. Send a request for a license key.
5. When you get the license key, copy it to the tab.
6. The tool will start up.
7. Choose folder where you want the files to be placed.
8. Go to the maintenance folder 1

9. Point at the 2 "Add package from Zip file"

10. Choose the right package and press the open button. (remember the place where it is downloaded)
11. You will receive confirmation that the package was successfully installed.
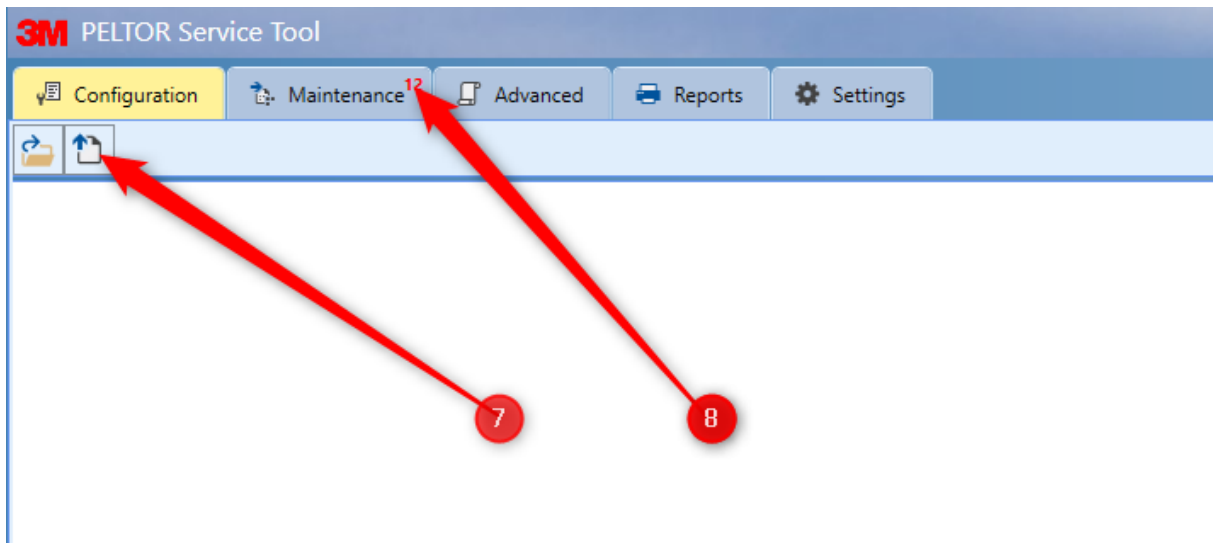12. Now the ServiceTool is ready to use.

13. Choose Hid dongle or Com port if you use PPN: 19-0009* cable at 3 (lower row) *Driver required
14. Try to connect to the device at 4

Connected To Device   10 MT73H7A4D10EU

15. Row will go green and you can see that you are connected (5)
16. Device will be presented (6)

3M PELTOR Service Tool

Configuration   Maintenance 12   Advanced   Reports   Settings

17. Read the headset by pressing this button (7).
18. The maintenance tab will indicate with red digits that software update is available (8).

3M PELTOR Service Tool

| Configuration | Maintenance 12 | Advanced | Reports | Settings |

MT73H7A4D10EU ×

CONFIGURATION

- ▷ Automatic Power Off
- ▷ Bluetooth
- ▷ Two Way Radio
- **Product Information**
- ▷ Situational Awareness
- Speech Microphone
- ▷ Supply

Configuration Version	cfg-MT73H7A4D10EU-release-1.3
Hardware Serial Number	17220659
Hardware Version	
Model Number	MT73H7A4D10EU
Product Serial Number	
Software Version	sw-k385-st-release-1.3

3M PELTOR Service Tool

| Configuration | Maintenance 12 | Advanced | Reports | Settings |

✕ MT73H7A4D10EU

✓ 1.4.7

MT73H7A4D10EU

Version: 1.4.7

Date installed

2019-10-23 09:38

Description

WS LiteCom Pro III MT73H7A4D10EU

Dependencies

k385-language-english-heather.1.7.5, k385-language-spanish-rosa.1.7.5, k385-language-french-louise.1.7.5, k385-language-german-sarah.1.7.5, k385-language-empty-empty.1.7.5, k385-st-application.1.4.4, k385-st-bootloader.1.5.0, sw-k385-csr.1.2.0
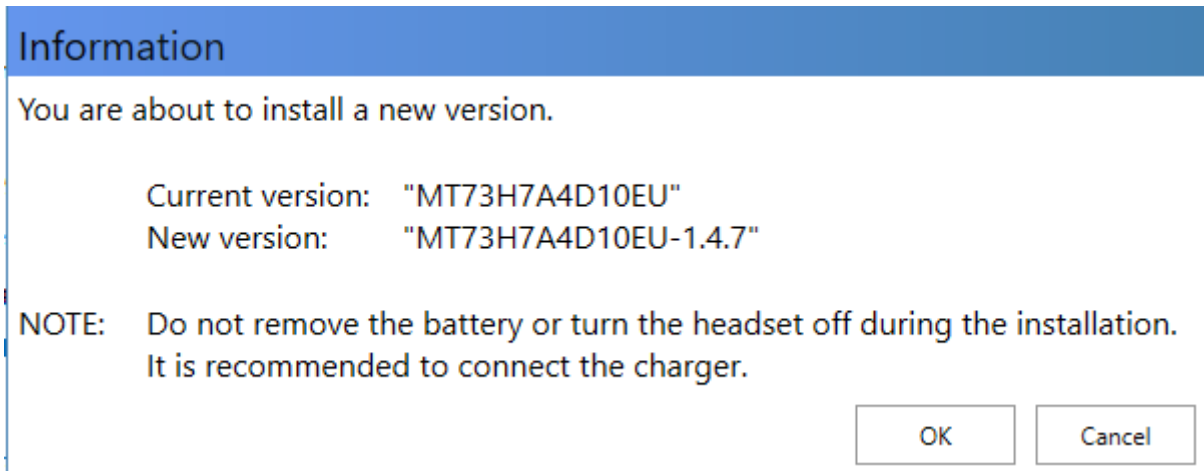
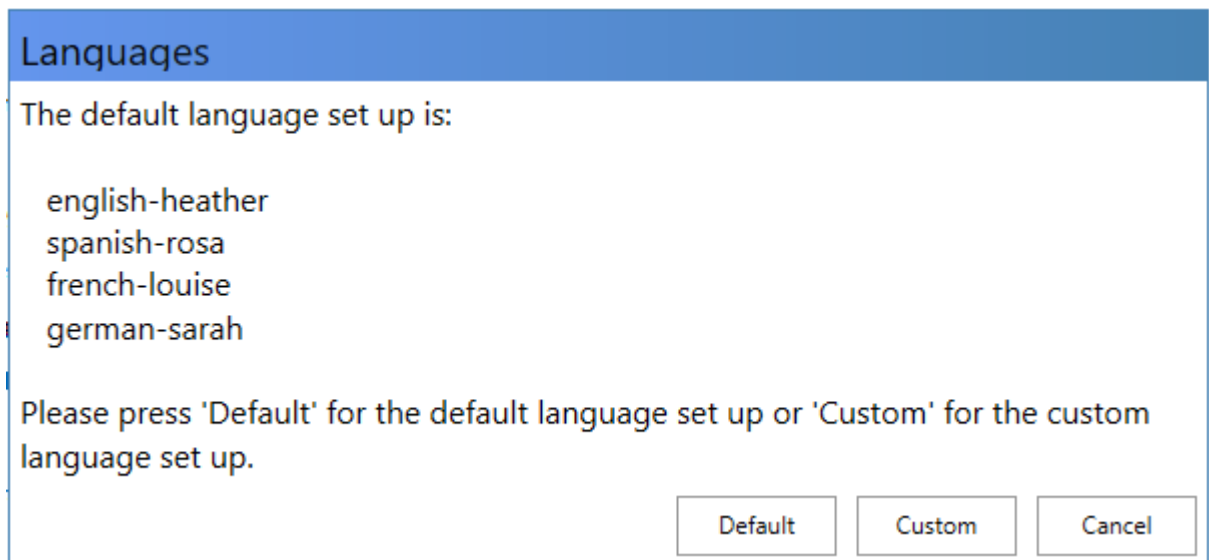**ReleaseNotes**

Scripts

Install ▶

Reset ▶

Status ▶

9

10

11

19. To update the device go to the maintenance folder (9)
20. Check software version (10)
21. Press install button (11)

Information

You are about to install a new version.

      Current version: "MT73H7A4D10EU"
      New version: "MT73H7A4D10EU-1.4.7"

NOTE: Do not remove the battery or turn the headset off during the installation. It is recommended to connect the charger.

| OK | Cancel |

22. Confirm by pressing "OK"

Languages

The default language set up is:

   english-heather
   spanish-rosa
   french-louise
   german-sarah

Please press 'Default' for the default language set up or 'Custom' for the custom language set up.

| Default | Custom | Cancel |

23. Choose "Default" if you want all 4 language to be installed.
24. Choose "Custom" if you want to customize the languages.

Information

Please chose if you want the installation to preserve the current configuration or reset it to factory default.

[Preserve] [Reset] [Cancel]

25. Press "Preserve" If you want the previous customized configuration to be installed after software upgrade.
26. Choose "reset" if you want the headset to be as first delivery without customized configuration.

Install

Summary

| Total time: | 00:21:45.8 |
| Result: | Success |

Progress

17(17)	✔	Prepare installation
4(4)	✔	Confirm installation
3(3)	✔	Select languages
2(2)	✔	Backup parameters
2(2)	✔	Download application
2(2)	✔	Restore production parameters
2(2)	✔	Download first language
2(2)	✔	Download second language
2(2)	✔	Download third language
2(2)	✔	Download fourth language
2(2)	✔	Download Bluetooth application
2(2)	✔	Reset product
2(2)	✔	Restore configuration parameters
3(3)	✔	Finalize installation
1(1)	✔	Cleanup

12 13

Approximately the update of the software can be between 20 minutes to 1 hr. for a fully update.