

## RETURNS / EXCHANGE FORM

*figments.*

NAME:

EMAIL ADDRESS:

ORDER NUMBER:

### HOW TO RETURN

COMPLETE THIS RETURNS FORM, MAKING SURE TO FILL IN THE ITEMS YOU WOULD LIKE TO RETURN AND INDICATE THE REASON USING THE „RETURN REASON CODES“ FOUND BELOW.

ENCLOSE THE RETURNS FORM IN YOUR RETURNING PARCEL.

### RETURNS POLICY

PLEASE RETURN ANY ITEM/S WITHIN 14 DAYS OF DELIVERY IF YOU REQUIRE A REFUND. ANY RETURN RECEIVED AFTER THIS PERIOD MAY BE REJECTED.

YOUR ITEM MUST BE IN THE SAME CONDITION THAT YOU RECEIVED IT, UNWORN OR UNUSED, WITH TAGS, AND IN ITS ORIGINAL PACKAGING.

### ADDRESS FOR RETURNS:

#### FIGMENTS.

**We Ship Fulfillment GmbH**  
**Frikusweg 10**  
**8141 Premstätten bei Graz**  
**Austria**

ALL REFUNDS WILL BE MADE AS PER THE ORIGINAL METHOD OF PAYMENT. THEY ARE USUALLY PROCESSED WITHIN 3-5 WORKING DAYS OF RECEIVING THE ITEM BACK, PLEASE ALLOW A FURTHER 10 DAYS FOR THE REFUND TO REFLECT IN YOUR ACCOUNT.

FOR INTERNATIONAL RETURNS PLEASE DECLARE THE PARCEL AS A ‚RETURN‘ TO AVOID ANY CUSTOM CHARGES.

### RETURNED ITEM/S

REASON:	ITEM NAME:	SIZE	EXCHANGE (PLACE NEW ORDER)	STORE CREDIT	REFUND
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### RETURN REASON CODES

- 1- DOESN'T SUIT ME
- 2- THE PRODUCT IS FAULTY\*
- 3- RECEIVED WRONG ITEM
- 4- NOT LIKE PRODUCT IMAGE
- 5- QUALITY NOT AS EXPECTED

\*IF FAULTY PLEASE STATE THE ISSUE AS DETAILED AS POSSIBLE BELOW:

### NEED FURTHER HELP?

SEE OUR T&C'S ONLINE. ALSO OUR CUSTOMER SUPPORT TEAM IS ALWAYS HAPPY TO ANSWER YOUR QUESTIONS. CONTACT US: CONTACT@FIGMENTS.CLOTHING

### NON RETURNABLE ITEMS

SALE ITEMS CANNOT BE RETURNED FOR A REFUND. WE CAN ONLY ISSUE AN EXCHANGE OR STORE CREDIT.  
HEADWEAR, UNDERWEAR AND SOCKS CANNOT BE RETURNED