Change Please - Sustainability Policy

Change Please is a multi-award winning Social Enterprise which launched in November 2015. We have a simple, unique and innovative model, training people experiencing homelessness as baristas, pay the London Living Wage and support them with housing, mental wellbeing and then into onward employment. 100% of our profits go towards ending homelessness.

We believe that the best way of creating social change is a ‘Trade-not-Aid’ model and delivering a ‘quality-first’ product. Over the past two years we have won 4 Great Taste Awards for our coffee. We have an excellent quality product at a very competitive price with a loyal customer base who return time and time again for our coffee. This has enabled us to build a sustainable social enterprise which will trade for many years to come.

- Our Coffee

All of Change Please coffee is fully traceable back to origin
Our coffee is scored between 78-88 points (80+ being speciality grade)
Within our portfolio we have Rainforest Alliance-certified coffee and aim to be 100% RFA soon. We are also able to supply coffee which is organic, and fairtrade if we choose.
Our hot chocolate provider is from Kokoa Collection. It’s sourced in Peru and is fully traceable.

Any ground coffee that we have left at the end of each day is offered free-of-charge to the final customer. We also advertise our coffee grounds to local customers and businesses to use for gardening. All other stock left over is either disposed of (if perishable) or put in storage for future use.

- Our Packaging

We only use cups and lids that are 100% compostable and Biodegradable within 12 weeks, made from FSC-certified paper and a corn starch lining. They are completely biodegradable, made from plants not plastic.
Further we are considering starting using cups which are made from Bamboo and not CPLA. Bamboo disposable cups are biodegradable in home composting and or a normal waste bin and do not require industrial composting. Further bamboo only takes 6 months to grow, whereas a tree will take between 10-20 years, therefore they are far more sustainable.

- Benefits of FSC-Certified Paper -

FSC-certified paper is different from recycled paper, as it’s typically composed of virgin tree fibers rather than pre- or post-consumer recycled materials (although recycled paper is sometimes also FSC-certified). But when the wood pulp used to make this paper is sourced from a well-managed forest, it can be just as eco-friendly.
- **Our Reusable cups**

Our Cuboo cup is made from the most sustainable plant on the planet, bamboo. The natural bamboo fibre makes it light, smooth and free from any plasticky chemicals that might leave a bad taste in your mouth. The cup itself is biodegradable and the sealable lid & sleeve are fully recyclable. It can be used again and again...you can even chuck it in the dishwasher.

Our cup is the perfect alternative to big, patterned, plastic reusable cups. We’ve created a simple reusable cup that looks good and more importantly does good.

**Features:**
- Made from natural bamboo fibre
- Sealable lid
- Biodegradable Cup
- Recyclable lid and sleeve
- Thicker cup so it’s cool to hold
- Dishwasher proof
- NO Plastic
- Styled on an actual coffee cup
- Use again & again
- Capacity of 350ml (12oz)

- **Our Products and Healthy Choices**

We source our non-coffee products from sustainable suppliers and social enterprises such as Karma Drinks, Nemi Teas, Tony’s Chocolonely, Old Spike, Star Beer, Thirsty Planet, Rise and many many more.

We offer non-dairy milk alternatives for the same price for all our coffees.

- **Our USP**

Change Please is unlike any other coffee brand; 100% of our profits go to ending homelessness.