

RETURNS FORM



Our returns are easy! Just remember to include this form so we know how we can help. You can return your items for exchange, credit or refund.

The items must:

- Items must be returned within 14 days of purchase.
- Still have the original tags attached and still in new, unworn and in original condition.
- Proof of purchase by the way of receipt OR email confirmation from your online purchase with the returns form completed.
- The following items are not eligible for return: All sale products, underwear, gift cards.

Here's how to do it:

1. Fill out this form
2. Print the form and
 - a. take the item/s along with your proof of purchase to the Base Streetwear store.
 - b. OR send it with your item/s to return to: **Att: Online returns**
Base Streetwear
22 Helwick Street,
Wanaka, Otago, 9305

Alternatively download the form, fill it in, save and email it to online@basestreetwear.co.nz then send your item/s to the address above with your order number clearly written on the outside of the package.

Name _____

Contact Number _____

Order Number _____

Please let us know what you're returning and why:

Product Description/s *(e.g Black Lee Jeans)*

Return Code

(e.g see below)

_____	_____
_____	_____
_____	_____
_____	_____

RETURN CODES

1 – Too big

2 – Too small

3 – Not as pictured online

4 – Faulty

5 – Other (please specify)

I want to...

Swap for another item/s or size *(please specify)*

Product Description/s

Colour

Size

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Be refunded back to original purchase method

For our full returns policy, please visit
[basestreetwear.co.nz/returns](https://www.basestreetwear.co.nz/returns)
For assistance with returns email
online@basestreetwear.co.nz