



Gold Coast Allstar Cheerleading Pty Ltd

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CLUB TERMS AND CONDITIONS

PARTICIPANT CODE OF CONDUCT

- Always show respect to all coaches, judges, officials, other athletes and other cheerleading clubs.
- Be a role model to all fellow athletes no matter whether their skill set is higher or lower and always respect your fellow club members by being supportive.
- Show good sportsmanship at all times, regardless of the results.
- Bullying, derogatory language, racism, sexism or general nastiness is NEVER accepted and will not be tolerated.
- Always train with a positive attitude, to be the best athlete that you can be.
- Be punctual to training and competitions and always listen to your coach and follow their instructions.
- Take care of the Club's equipment at all times – we must keep the equipment we currently have in good condition to continue investing into expanding our equipment range.
- **Anyone under the influence of drugs or alcohol are not permitted on the premises or to participate in cheerleading. Any Athlete that breaches the above Participant Code of Conduct or in instances of inappropriate behaviour, the following action will be taken:**
 - The members will receive a written notification of the breach and a reminder of the Participant Code of Conduct.
 - The member will need to return the written notification signed upon their next visit to the club. All Athletes under the age of 18 years will need to have a parent/guardian sign the notification.
- **Multiple breaches to the Participant Code of Conduct will be dealt with in accordance to the Membership breach process. Any behavioural issues in a class will be dealt with as follows:**
 - The Athlete will be given a verbal warning.
 - The Athlete will be placed in a time out if the misbehaviour.
 - If the behaviour poses as serious risk to other Athletes and/or staff or coaches of Gold Coast Allstar Cheerleading Pty Ltd, the Athletes parents/guardians will be called to collect the child and a written notification will be provided on the incident.
 - Should negative behaviour continue, Gold Coast Allstar Cheerleading has the right to review the Athletes position in the club or team and remove them if necessary for the welfare and safety of other Athletes, coaches and management.

PARENT AND SPECTATOR CODE OF CONDUCT

- Respect coaches and officials' decisions at training and events
- Be courteous towards all athletes at both training and competitions – no verbal or physical abuse towards participants or coaches.
- Focus on participating, reducing the emphasis on winning.
- Encourage children to always play by the rules.
- Do not criticize athletes or coaches in front of others, but reserve constructive criticism for more private moments.
- Remember children learn from example. Applaud a good routine from all teams.
- Set a good example by your own conduct, behaviour and appearance.
- Anyone under the influence of drugs or alcohol are not permitted on the premises.
- We have a no viewing policy for all competition team classes. We have a designated viewing area and no admittance to the training area is prohibited unless approved.
- For the safety of all Athletes and Coaches, please refrain from communicating with the Athletes and Coaches during class times.
- Only urgent information regarding your child and immediate class should be relayed to the coach before the class starts. All other matters are to be communicated via email to management. Where inappropriate behaviour takes place and there is a breach of this Code of Conduct, the following actions will be taken:
 - The spectator will receive a verbal warning and may be requested to leave the premises.
 - The spectator will receive a written notification of the breach and a reminder of this Code of Conduct
- Multiple breaches of the Gold Coast Allstar Cheerleading Pty Ltd policies will be dealt with in accordance to the membership breach policy.

ATTENDANCE AND TRAINING POLICY

Competition Team Classes:

All Athletes must be mentally and physically ready for training in each class to give 100%. All Athletes are to wear the specified training uniform, have their hair tied back (if applicable), always remove all jewellery and be wearing cheer shoes. Any abrasions, blisters, warts or other injuries are to be covered up and/or strapped prior to training. Attendance for Athletes in a competitive team is extremely important. Gold Coast Allstar Cheerleading Pty Ltd understands that sometimes absence cannot be helped in relation to sickness and injury, compulsory school functions and camps, funerals or extended family holidays. We ask that if you are aware of an engagement that will result in an Athlete being absent from training and competition that you provide us with plenty of notice to accommodate any changes that may need to be made. If you are unable to commit to all competitions (dates provided well before the year commences) then you may need to rethink agreeing to joining a competitive cheer team. It is a team sport and 1 missing Athlete can be a disadvantage to the team. In relation to training, all Athletes are expected to attend 100% in the lead up to all competitions (i.e. for the two weeks prior). Refunds will NOT be given for those students who miss a training session or competition.

Non-Competitive Team/Casual Classes:

All Athletes must be mentally and physically ready for training in each class to give 100%. All Athletes are to wear the specified training uniform, have their hair tied back (if applicable), always remove all jewellery and be wearing cheer shoes. Non-competitive teams are encouraged to have the correct shoe's, but this is not compulsory. Any abrasions, blisters, warts or other injuries are to be covered up and/or strapped prior to training. If you are scheduled to attend a training session or class and are unable to make it, please ensure you advise management as soon as possible. As casual classes are pay as you go, no fee will be charged for missed training.

FEES POLICY

This policy covers all fee development, invoicing, collection and receipting of payments for Gold Coast Allstar Cheerleading Pty Ltd. Members of Gold Coast Allstar Cheerleading Pty Ltd are responsible for payment of all fees owed per the rules outlined in this policy

Types of Fees:

- Annual Registration/Membership fees are due and payable in full prior to the commencement of the first class. Details of membership fees are provided in the yearly information pack.
- Term Training Fees are due and payable in full prior to the commencement of the first class each term. Gold Coast Allstar Cheerleading Pty Ltd will provide Athletes with an invoice prior to this with payment details noted thereon. Costs are disclosed in the yearly information pack.
- Annual Competition/Choreography/Music Fees are due and payable by the 28th of February each year. Gold Coast Allstar Cheerleading Pty Ltd will provide Athletes with an invoice prior to this with payment details noted thereon. Costs are disclosed in the yearly information pack.
- Training Uniform and Competition Uniform – for those teams not covered by a sponsorship, Athletes are required to be in their full training uniform in the second week of term one each year. You will be required to pay for a training uniform before it is provided to the Athlete. Competition uniform costs are to be paid by the 28th of February each year. Payments will need to be received by the due date to guarantee that the Athlete receives a uniform to compete in. Failing to have a uniform may mean the Athlete is unable to perform in a competition.
- Weekly Training Fees (non-competitive teams) are required to pay BEFORE the Athlete commences training each day. Payments can be made in advance and can be arranged with management.

REFUND POLICY

Class/Competition Cancellations:

Should Gold Coast Allstar Cheerleading Pty Ltd or its associated organisations, cancel a class or competition, a makeup class or competition will be offered, or the class or competition rescheduled to a later date. If a class or competition is not able to be rescheduled or a made up by Gold Coast Allstar Cheerleading Pty Ltd, the club will provide a credit

Absences:

No refund will be provided for absences of illness, injury, school events, holiday's or the like.

Ceasing at the Clubs Request:

Should Gold Coast Allstar Cheerleading Pty Ltd requests a member be removed from program due to a breach of any policy, all fees paid will be forfeited and the Athletes account must be settled within 10 working days.

Voluntary Withdrawal:

Should an Athlete change their mind, refunds will NOT be provided

MEMBERSHIP BREACH POLICY

The policies and procedures have been created by Gold Coast Allstar Cheerleading Pty Ltd to ensure the safety of its members and associates. All members are to have read these policies and abide by them to retain their membership. If any policy is breached, the following course of action will be taken:

- The Athlete will receive written notification of the breach.
- The Athlete will need to return the written notification of the breach signed personally or by a parent/guardian if they are under 18 year.
- Multiple breaches will result in a meeting being called between the Athlete and management to rectify the issues and determine if membership should continue
- If no resolution can be found the Gold Coast Allstar Cheerleading Pty Ltd reserves the right to terminate the membership and the member will forfeit all fees paid.

ACKNOWLEDGEMENT AND ACCEPTANCE

Please sign to acknowledge that the above terms and conditions have been read and accepted.

Signed by: _____ (parent/guardian if Athlete is under 18)

Name: _____

Date: _____

Athlete Name: _____

Athlete Team: _____