

RETURN FOR CREDIT FORM

Account Name:			Acc	ount Code	:	Date:				
Contact Name:			Contact Phone:			Contact email:				
Part #	Qty	Invoice #	Invoice Date	1	Reason Code	Reason for return		FS USE QTY RETURNED	RC	INITIALS

Reas	son for returns	•	Other comments	
01 Customer Order Error		08	Goods Not Received - 7 Days	
02 Pricing Error		09	Part Label Error	
03 Picking Error - 7 Days			Part Arrived Damaged -7 Days	
04 Freight Credit		11	Part Listing Error	
05 Order Entry Error		12	Multiple Options Sent	
06 Faulty/Warranty		13	Late Arrival - No longer Required	
07 Part Not Suitable		14	Other - please detail	

The buyer will inspect the goods on delivery and shall within 7 days of delivery, notify the Company in writing of any alleged transport damage, quantity shortage or Company picking error that would lead to a credit request. Any **product defects** after such time should be reported through to the Company as a Warranty claim and will be subject to conditions of warranty.

Guidelines: - Return for Credit:

All return goods must be accompanied by this 'Farmshop Return for Credit' documentation. Product returned without supporting documentation may be disposed of. All returns will initially be at buyer's expense but freight costs may be credited where appropriate.

Return within 14-days - 'No quibble' return - No handling charge will be applied. Original freight charges will apply.

Cancelled orders or goods returned will incur 10% or \$10 (plus GST) (whichever is greater) handling/restocking charge.

All goods returned must be in a re-saleable as new condition with original packaging, brochures and instructions (or as supplied). Failure to comply may result in a rejected credit or an additional excess of 10% or \$10 (plus GST) (whichever is greater) repackaging/restocking charge.

Product returned 1 month or more after invoice date will not be accepted for credit unless prior approval is given by the Company.

