



What happens when you purchase a gift voucher?

1. You will receive 2 emails.
 - a. The first is a purchase confirmation email, which includes your 'order summary'. This is not the gift voucher.
2. The second email will arrive within the hour.
 - a. It contains a link to your gift voucher.
 - b. If you have added a recipient, this will go to them.
3. The gift card will say 'use this code a checkout to redeem your gift card', which you can either print, or copy and paste into your checkout at any time.
4. The code is redeemable both online and in store at Art Shed Brisbane.

How to redeem your gift voucher online:

1. Fill your cart with any and all art supplies your heart desires!
2. Go to 'checkout'.
 - a. Ensure you do not proceed through checkout using Shop Pay or Paypal Express checkout.
3. Select your shipping option, and then press 'continue to payment'.
4. In the top right hand corner, click 'Gift Card or Discount Code'. There, you may enter your Art Shed Brisbane voucher code.
 - a. If you are having any problems redeeming your voucher, please first ensure that your voucher was purchased for Art Shed BRISBANE, not Art Shed ONLINE. We are two separate businesses.
 - b. Art Shed Brisbane Voucher codes are an eight-digit combination of letters and numbers.
5. If your voucher does not cover the entire cost of your purchase, you will now be prompted to pay the difference. You can use any valid payment method for this.
6. Sit back, relax, and wait for your parcel to arrive!



How to redeem your gift voucher in store:

1. Fill your shopping trolley with any and all art supplies your heart desires!
2. When you're ready to check out, show the staff at the front desk your voucher: either a print-out, or the email.
 - a. You will have been given this as part of receiving the voucher.
3. Our friendly floor staff will apply this voucher code to your purchases, and add the amount spent to your loyalty points (if applicable).
 - a. They will also write on the physical copy how much remains on the voucher for your reference.

Terms and Conditions:

Art Shed Brisbane Gift Vouchers are valid for 3 years from date of issue.

Art Shed Brisbane Gift Vouchers are non-refundable and cannot be exchanged for cash.

Art Shed Brisbane gift vouchers are for use at Art Shed Brisbane only.

Vouchers may be redeemed either in-store at Art Shed Brisbane, or online at www.artshedbrisbane.com.au

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If you have any questions or concerns about purchasing a gift voucher from our online store, please don't hesitate to contact us by emailing sales@artshedbrisbane.com.au, or giving us a call at 07 3846 1330.

Art Shed Brisbane's opening hours are as follows: MON-FRI: 9am-5.30pm, SAT: 8.30am-5pm, SUN: 10am-4pm. We are located at 274 Montague Road, West End QLD 4101.

Thank you for your purchase and we hope you enjoy shopping with us!