

transportation, access to social workers, three meals a day, and extended hours to our Play Space and Wellness Center. With your help, we will successfully achieve these goals and positively impact health outcomes for all medically complex families in New York City for decades to come.

Thank you,





Dr. Ruth C. Browne President & CEO



Meet Jayden!

Jayden and his family's life took an unexpected turn when he developed a mass in his liver about the size of an adult man's fist and was diagnosed with fibrolamellar carcinoma, a rare type of liver cancer that almost never affects kids his age and is only found in one in every five million people.

Jayden traveled from Florida to undergo a highly specialized surgery at New York-Presbyterian Morgan Stanley Children's Hospital. He and his family were blessed by being able to stay at RMH-NY for 16 weeks as he went back and forth to the hospital for treatment and monitoring.

Jayden recalled a day where he wasn't feeling so well but went down to the Play Space anyway. That day, the Programs Team brought out their Play-Doh Make Your Own Monster sets. After a couple hours of playing, **pain was a distant memory for Jayden.**

Jayden's favorite moment of his time at the House was his birthday in October. At first, Jayden was bummed to not be at home with his friends and family. However, our Programs Team staff members did everything to make Jayden's big day one he would remember forever.

He said: "They made my birthday very special. They made it amazing. And they had an amazing cake. They got me an art kit because I like to draw stuff. They got me some T-shirts. Oh, that was cool."

One of the highlights for the family was the sense of community developed between families in the House. In only 16 weeks, Jayden's family had found the support they needed in friendships with other families fighting similar battles.

As Jayden and his family prepare to return home, they carry with them



Eric (Dad), Elias (3), Synthia (Mom), Jayden (11)

memories and strength found in each other and in the RMH-NY community. Their journey shows the crucial role all our programs play in bringing our House to life and offering our families the compassionate, wraparound care we promise.

Your Impact in 2023

826Families Stayed at the House

Different States
Represented

72,438Meals Served

17,600

Rides Provided

6,521
Visits to the
Wellness Center

5,400 times families used a Ronald McDonald Family Room

18,500
Activity and Snack Packs
Delivered to Hospitals

What did families say about Ronald McDonald House New York in 2023?

Because of you, in 2023 we were able to provide a record number of families with more services than ever before. 93% of families that stayed at the House and responded to our survey agreed that their "Overall Satisfaction of RMH-NY was High."

Here are some additional comments families shared when asked what they liked most about RMH-NY.

Families that stayed at the House on East 73rd Street

"The kindness from staff and that I didn't have to worry about feeding my child or getting rides to and from our appointment! It took so much stress off of me as a parent. We loved our stay and were so amazed at how fantastic this organization is! I'm in awe! Thank you so much!!"

"What we enjoy the most about RMH-NY is that there are so many activities for our daughter. She always enjoys staying. RMH-NY is a blessing to our family in many ways. We are able to stay in the city for very little money and the meals provided help us financially as well. Plus we always meet wonderful people there."

"We enjoy every aspect of our RMH stays. I am beyond grateful for every program, every staff member, every meal, every craft, and the overall effort that is so graciously given to our family."

"We have been visiting RMH-NY for 10 years now and it is something my daughter really enjoys. She feels like she has a home in NYC and looks forward to her visits because there is always something fun happening at the House."

Families that utilized the Ronald McDonald Family Rooms located in Elmhurst and Kings County Hospital

"I didn't know how much I needed this. You don't think about taking care of yourself but my husband and I both wound up using this space as a place not to think about what's happening right now."

"The fact that I can sit here and vent and complain to you and that you just listen and don't overstep, I really appreciate that. I don't trust people to talk to them in that way but to work for this organization, I know you have something inside you, that you care."

"Tomorrow we go to another hospital and I'm crying because I'm afraid they won't have a room like this. You all know me, you understand me, you help me. You're all great."

"My daughter was here in October... You guys were so good to us, you helped so much, she loved you. This means a lot for families and you uplift us and give us hope."

"It's so nice to come in here and have people to talk to when I feel like talking. I'm here all day thinking about my son so it's helpful to come in here and not be talking just to doctors and nurses."

These lovely quotes express only a fraction of the positive impact you have on families through your support of our mission. On behalf of all the families we serve, thank you!



Jayden's Mother shared this message for donors like you

"Thank you so much because you have no idea how much you're helping families. I didn't realize how much of a huge help this would be. RMH-NY just takes the burden off everything that you have. Your focus becomes your child and what they are going through and the last thing you should be thinking about is that 'I need to go buy laundry detergent' for instance. It goes to all of that from the big events like the holiday party to the smallest daily needs that they take care of. And so, we're forever grateful for all the donors that make it possible."

- Synthia, Jayden's Mother

Ways to support our families during RMH-NY's 45th Anniversary

Increase Your Annual Gift

Increasing your annual gift can make a significant difference in our 45th Anniversary Campaign to expand essential services and support provided to medically complex families at the House and throughout New York City.

Make a legacy gift

One of the best ways to make an impact at Ronald McDonald House New York is to include a charitable bequestin your will or living trust. A bequestallows you to leave a legacy of support for sick children and their families without affecting your cash flow today.

<u>Give a Qualified Charitable Distribution</u> from your IRA

If you are over 73, you can donate directly from your IRA and reduce your tax burden, as well as satisfy your Required Minimum Distribution this year.

See if your Employer will Match Donation

Many companies offer employees the chance to make a greater impact when making donations by matching their gifts. To check to see if your company offers a Matching Gift Program, please contact your Human Resources or equivalent department.

To receive information on making a gift, including through a Qualified Charitable Distribution from your IRA or designating RMH-NY a beneficiary in your will, contact:

Alex D'Angelo at adangelo@rmh-newyork.org or by calling (646) 630-0425.



