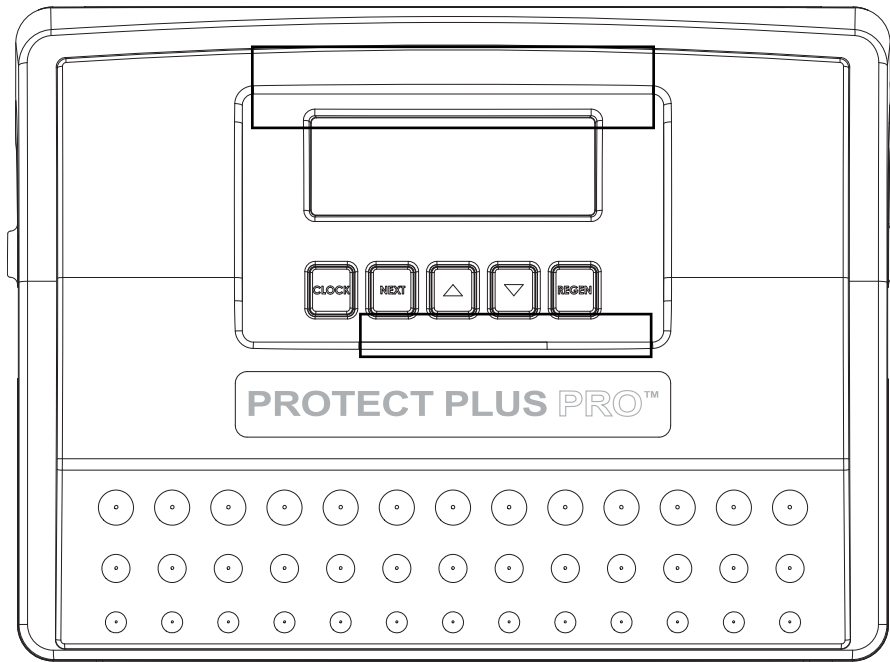


DIAMOND PERFORMANCE SERIES

ELECTRONIC WATER FILTER/ACID NEUTRALIZER



PROFESSIONAL INSTALLATION, OPERATING AND SERVICE MANUAL

- | | | |
|------------------------------------|------------------------------------|-------------------------------------|
| <input type="checkbox"/> PPCTK75J | <input type="checkbox"/> PPCAT75J | <input type="checkbox"/> PPCATK75J |
| <input type="checkbox"/> PPCTK100J | <input type="checkbox"/> PPCAT100J | <input type="checkbox"/> PPCATK100J |
| <input type="checkbox"/> PPCTK150J | <input type="checkbox"/> PPCAT150J | <input type="checkbox"/> PPCATK150J |
| <input type="checkbox"/> PPCTK200 | <input type="checkbox"/> PPCAT200J | <input type="checkbox"/> PPCATK200J |
| <input type="checkbox"/> PPCTK300 | <input type="checkbox"/> PPCAT300J | <input type="checkbox"/> PPCATK300J |
| <input type="checkbox"/> PPST75J | <input type="checkbox"/> PPAN75J | <input type="checkbox"/> PPKATAIR1J |
| <input type="checkbox"/> PPST100J | <input type="checkbox"/> PPAN100J | <input type="checkbox"/> PPKATAIR2 |
| <input type="checkbox"/> PPST150J | <input type="checkbox"/> PPAN150J | <input type="checkbox"/> PPKATAIR3 |
| <input type="checkbox"/> PPST200 | <input type="checkbox"/> PPAN200 | |
| | <input type="checkbox"/> PPAN300 | |

PROTECT PLUS PRO™
WATER FILTRATION

JOB SPECIFICATIONS

MODEL NO. _____

INSTALLATION DATE _____

SERIAL NUMBER _____

INSTALLER NAME _____ PHONE _____

ADDRESS _____

UNTREATED WATER TEST AT TIME OF INSTALLATION

_____ Hardness CaCO₃ (gpg) _____ pH Other: _____

_____ Iron (ppm or mg/l) _____ TDS (ppm or mg/l) _____

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COMPONENTS

| MODEL | MINERAL TANK- PART NO., dia."x ht." | PART ID, MINERAL (BAG qty.) |
|------------|--|--|
| PPAN75J | PPFG844, 8x44 | BPSM50, SUPER MIX (1); BPA80728, GAVEL (8 lbs.) |
| PPAN100J | PPFG1044, 10x44 | BPSM50, SUPER MIX (2); BPA80729, GAVEL (9 lbs.) |
| PPAN150J | PPFG1054, 10x54 | BPSM50, SUPER MIX (3); BPA807210, GAVEL (10 lbs.) |
| PPAN200 | PPFG1252, 12x52 | BPSM50, SUPER MIX (4); BPA807212, GAVEL (12 lbs.) |
| PPAN300 | PPFG1465, 14x65 | BPSM50, SUPER MIX (6); BPA807214, GAVEL (14 lbs.) |
| PPCTK75J | PPFG844, 8x44 | BPA8009, CARBON (.75); BPA8010, KDF (1 lb.); BPA80728, GAVEL (8 lbs.) |
| PPCTK100J | PPFG1044, 10x44 | BPA8009, CARBON (1); BPA8010, KDF (1 lb.); BPA80729, GAVEL (9 lbs.) |
| PPCTK150J | PPFG1054, 10x54 | BPA8009, CARBON (1.5), BPA8010, KDF (1 lb.); BPA807210, GAVEL (10 lbs.) |
| PPCTK200 | PPFG1252, 12x52 | BPA8009, CARBON (2); BPA8010, KDF (1 lb.); BPA807212, GAVEL (12 lbs.) |
| PPCTK300 | PPFG1465, 14x65 | BPA8009, CARBON (3), BPA8010, KDF (1 lb.); BPA807214, GAVEL (14 lbs.) |
| PPCAT75J | PPFG844, 8x44 | BPA8062, CAT-HAC CARBON (.75); BPA80728, GAVEL (8 lbs.) |
| PPCAT100J | PPFG1044, 10x44 | BPA8062, CAT-HAC CARBON (1); BPA80729, GAVEL (9 lbs.) |
| PPCAT150J | PPFG1054, 10x54 | BPA8062, CAT-HAC CARBON (1.5); BPA807210, GAVEL (10 lbs.) |
| PPCAT200 | PPFG1252, 12x52 | BPA8062, CAT-HAC CARBON (2); BPA807212, GAVEL (12 lbs.) |
| PPCAT300 | PPFG1465, 14x65 | BPA8062, CAT-HAC CARBON (3); BPA807214, GAVEL (14 lbs.) |
| PPCATK75J | PPFG844, 8x44 | BPA8062, CAT-HAC (.75); BPA8010, KDF (1 lb.); BPA80728, GAVEL (8 lbs.) |
| PPCATK100J | PPFG1044, 10x44 | BPA8062, CAT-HAC (1); BPA8010, KDF (1 lb.); BPA80729, GAVEL (9 lbs.) |
| PPCATK150J | PPFG1054, 10x54 | BPA8062, CAT-HAC (1.5); BPA8010, KDF (1 lb.); BPA807210, GAVEL (10 lbs.) |
| PPCATK200 | PPFG1252, 12x52 | BPA8062, CAT-HAC (2), BPA8010, KDF (1 lb.); BPA807212, GAVEL (12 lbs.) |
| PPCATK300 | PPFG1465, 14x65 | BPA8062, CAT-HAC (3); BPA8010, KDF (1 lb.); BPA807214, GAVEL (14 lbs.) |
| PPST75J | PPFG844, 8x44 | BPA8023, FILTER AG PLUS (.75); BPA80729, GAVEL (9 lbs.) |
| PPST100J | PPFG1044, 10x44 | BPA8023, FILTER AG PLUS (1); BPA80729, GAVEL (9 lbs.) |
| PPST150 | PPFG1054, 10x54 | BPA8023, FILTER AG PLUS (2); BPA807210, GAVEL (10 lbs.) |
| PPST200 | PPFG1252, 12x52 | BPA8023, FILTER AG PLUS (3); BPA807212, GAVEL (12 lbs.) |
| PPKATAIR1J | PPFG1054, 10x54 | BPKATLT, KATALOX LIGHT (1); BPA807210, GAVEL (10 lbs.) |
| PPKATAIR2 | PPFG1465, 14x65 | BPKATLT, KATALOX LIGHT (2); BPA8072,12 GAVEL (12 lbs.) |
| PPKATAIR3 | PPFG1665, 16x65 | BPKATLT, KATALOX LIGHT (3); BPA807214, GAVEL (14 lbs.) |

PRE-INSTALLATION REVIEW

WATER PRESSURE: A minimum of 20 psi water pressure is required for backwash. Maximum 100 psi. **CAUTION:** the filter cannot be subject to a vacuum due to loss of pressure (such as a water main break or submersible well pump check valve failure) as this may cause the filter tank to implode and could cause leakage. Provide a vacuum breaker in the installation if the possibility of a vacuum could occur.

WATER TEMPERATURE: The range of water temperature is 40°F to 100°F. DO NOT install any water filter with less than 10 feet of piping between its outlet and the inlet of a water heater. **CAUTION:** the use of a thermal expansion tank might be required to protect the filter in the event of a hot water heater backup. Refer to installation diagrams.

AMBIENT TEMPERATURE: DO NOT locate filter where it or its connections (including the drain line) will ever be subject to room temperatures under 33°F.

ELECTRICITY: An uninterrupted 120 volt 60Hz source is required. *Make sure electrical source is not on a timer or switch.* All electrical connections must be connected according to local codes. The plug-in power adapter is for dry locations only. Surge protection is recommended with all electrical connections.

Control Valve (all models) plug-in power adapter rating...

Input: 100-120 VAC, 50/60 Hz, 0.35 A

Output: 15 VDC, 0.5 A

DRAIN: All plumbing should be done in accordance with local plumbing codes. The distance between the drain and the water filter should be as short as possible. Avoid overhead drain lines if possible to prevent backpressure on the system. Refer to installation diagrams for drain line pipe size recommendation.

FILTERING: It is recommended that the filter be installed to treat both the hot and cold water supply. Outside faucets should be left on untreated water.

BYPASS: A bypass valve (included with all models) should be installed so that water will be available if it should be necessary to shut off the pressure in order to service the filter.

GENERAL INSTALLATION AND SERVICE WARNINGS

The control valve, fitting assemblies and bypass valve are designed to accommodate minor plumbing misalignments but are not designed to support the weight of a system or the plumbing.

Do not use Vaseline, oils, other hydrocarbon lubricants or spray silicone anywhere. A silicone lubricant may be used on black o-rings. **Avoid any type of lubricants, including silicone, on the clear lip seals.**

The nuts and caps are designed to be unscrewed or tightened by hand or with the special plastic wrench (BPV3193). If necessary, pliers can be used to unscrew the nut or cap. Do not use a pipe wrench to tighten or loosen nuts or caps. Do not place a screw driver in the slots on caps and/or tap with a hammer.

Do not use pipe dope or other sealants on threads. Use Teflon tape on the threaded inlet, outlet and drain fittings. Teflon tape is not necessary on the nut connection or caps because of o-rings seals.

After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds. This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

Solder joints near the drain must be done prior to connecting the drain line flow control fitting. Leave at least 6" between the drain line control fitting and solder joints when soldering pipes that are connected on the drain line control fitting. Failure to do this could cause interior damage to the drain line flow control fitting.

When assembling the installation fitting package (inlet and outlet), connect the fitting to the plumbing system first and then attach the nut, split ring and o-ring. Heat from soldering or solvent cements may damage the nut, split ring or o-ring. Solder joints should be cool and solvent cements should be set before installing the nut, split ring and o-ring. Avoid getting primer and solvent cement on any part of the o-ring, split rings, bypass valve or control valve.

If the building's plumbing is metal (e.g. copper) and the building's electrical system is grounded to the plumbing, install a copper grounding strap from the filter inlet pipe to the filter outlet pipe.

This water filter is not to be used for treating water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after treatment.

BYPASS VALVE

The bypass valve is typically used to isolate the control valve from the plumbing system's water pressure in order to perform control valve repairs or maintenance. The bypass valve is particularly unique in the water treatment industry due to its versatility and state of the art design features. The 1" full flow bypass valve incorporates four positions, including a diagnostic position that allows service personal to work on a pressurized system while still providing untreated bypassed water to the facility or residence. Its completely non-metallic, all-plastic design allows for easy access and serviceability without the need for tools.

The bypass body and rotors are glass filled Noryl® (or equivalent) and the nuts and caps are glass filled polypropylene. All seals are self-lubricating EPDM to help prevent valve seizing after long periods of non-use. Internal o-rings can easily be replaced if service is required.

The bypass consists of two interchangeable plug valves that are operated independently by red arrow-shaped handles. The handles identify the flow direction of the water. The plug valves enable the bypass valve to operate in four positions.

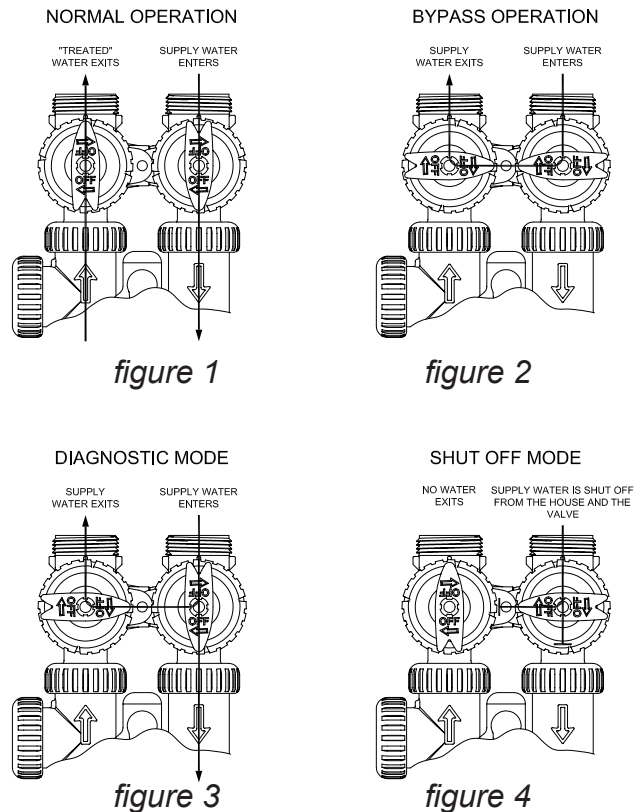
OPERATION:

1. Normal Operation Position: The inlet and outlet handles point in the direction of flow indicated by the engraved arrows on the control valve. Water flows through the control valve during normal operation. During the regeneration cycle, this position also allows the control valve to provide regeneration water to the filter while also providing untreated water to the building plumbing system. (see figure 1)

2. Bypass Position: The inlet and outlet handles point to the center of the bypass. The control valve is isolated from the water pressure contained in the building plumbing system. Untreated water is supplied to the building plumbing system. (see figure 2)

3. Diagnostic Position: The inlet handle points in the direction of flow and the outlet handle points to the center of bypass valve. System water pressure is allowed to the control valve and the building plumbing system while not allowing water to exit from the control valve to the building plumbing. (see figure 3)

4. Shut Off Position: The inlet handle points to the center of the bypass valve and the outlet handle points in the direction of flow. The water is shut off to the building plumbing system. The filter will depressurize upon opening a tap in the building. If water is available on the outlet side of the filter it is an indication of water bypassing around the system (i.e. a plumbing connection somewhere in the building bypasses the system). (see figure 4)



The working parts of the bypass valve are the rotor assemblies that are contained under the bypass valve caps. Before working on the rotors, make sure the system is depressurized. Turn the red arrow shaped handles towards the center of the bypass valve and back several times to ensure rotor is turning freely.

The nuts and caps are designed to be unscrewed or tightened by hand. If necessary a pliers or the service spanner wrench can be used to unscrew the nut or cap. Do not use a pipe wrench to tighten or loosen nuts or caps. Do not place screwdriver in slots on caps and/or tap with a hammer.

Refer to page 22 for bypass valve parts diagram and page 23 for service spanner wrench information.

To access the rotor, unscrew the cap and lift the cap, rotor and handle out as one unit. Twisting the unit as you pull it out will help to remove it more easily. There are three o-rings: one under the rotor cap, one on the rotor stem and the rotor seal. Replace worn o-rings. Clean rotor. Reinstall rotor.

When reinstalling the red arrow handles be sure that:

1. The handle pointers are lined up with the control valve body arrows, and the rotor seal o-ring and retainer on both rotors face to the right when being viewed from the front of the control valve; or
2. Arrows point toward each other in the bypass position.

Since the handles can be pulled off, they could be accidentally reinstalled 180° from their correct orientation. To install the red arrow handles correctly, keep the handles pointed in the same direction as the arrows engraved on the control valve body while tightening the bypass valve caps.

GENERAL INSTALLATION INSTRUCTIONS

(All electrical & plumbing should be done in accordance to all local codes)

1. Place filter in desired location close to water supply inlet, after pressure tank, and near a source for waste water, (utility sink, floor drain or sewer line). A 120V, 60Hz uninterrupted outlet is required. Keep filter far enough away from walls and other obstructions to allow enough room for servicing the unit. If a water softener is also to be installed, generally it will be placed in line after the neutralizer or filter.

From water supply → neutralizer or filter → softener → to service

Installation sequence is application specific; if uncertain, please contact dealer or factory.

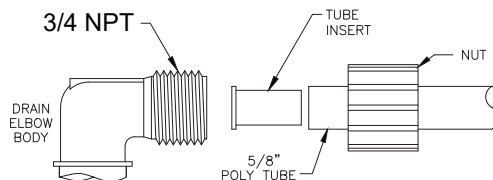
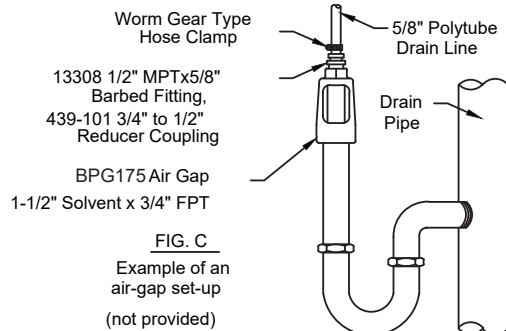
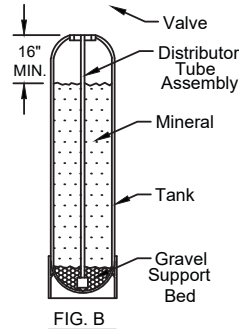
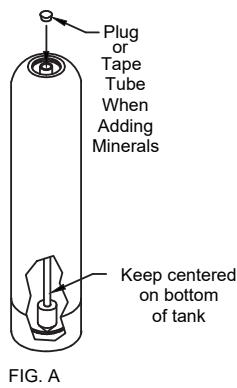
2. Add Minerals: Remove control valve from the mineral tank by turning counter-clockwise. Plug open end (top) of the distributor tube assembly to prevent the mineral from entering (fig. A). Add all the mineral supplied with filter (see page 4 for mineral bag qty.). **DO NOT OVERFILL.** Tanks should be approx. 2/3 full. Remove the plug from the distributor tube. Water can be manually added at this time to begin the mineral soaking process, particularly for lighter weight minerals such as Carbon or Filter Ag. **DO NOT SOAK KATALOX-LIGHT.** Replace the control valve making sure that the distributor tube is inserted into the center hole of the bottom of the control valve.

3. Do all necessary plumbing (inlet to inlet, outlet to outlet, and drain line to drain). The control valve, fittings assemblies and bypass valve are designed to accommodate minor plumbing misalignments but are not designed to support the weight of a system or the plumbing.

4. When assembling the installation fitting package (inlet and outlet), connect the fitting to the plumbing system first and then attach the nut, split ring and o-ring. Heat from soldering or solvent cements may damage the nut, split ring or o-ring. Solder joint should be cool and solvent cements should be set before installing the nut, split ring and o-ring. Avoid getting primer and solvent cement on any part of the o-rings, split rings, bypass valve or control valve.

5. A jumper ground wire should be installed between the inlet and outlet pipe whenever the metallic continuity of a water distribution piping system is interrupted. Install grounding strap on metal pipes.

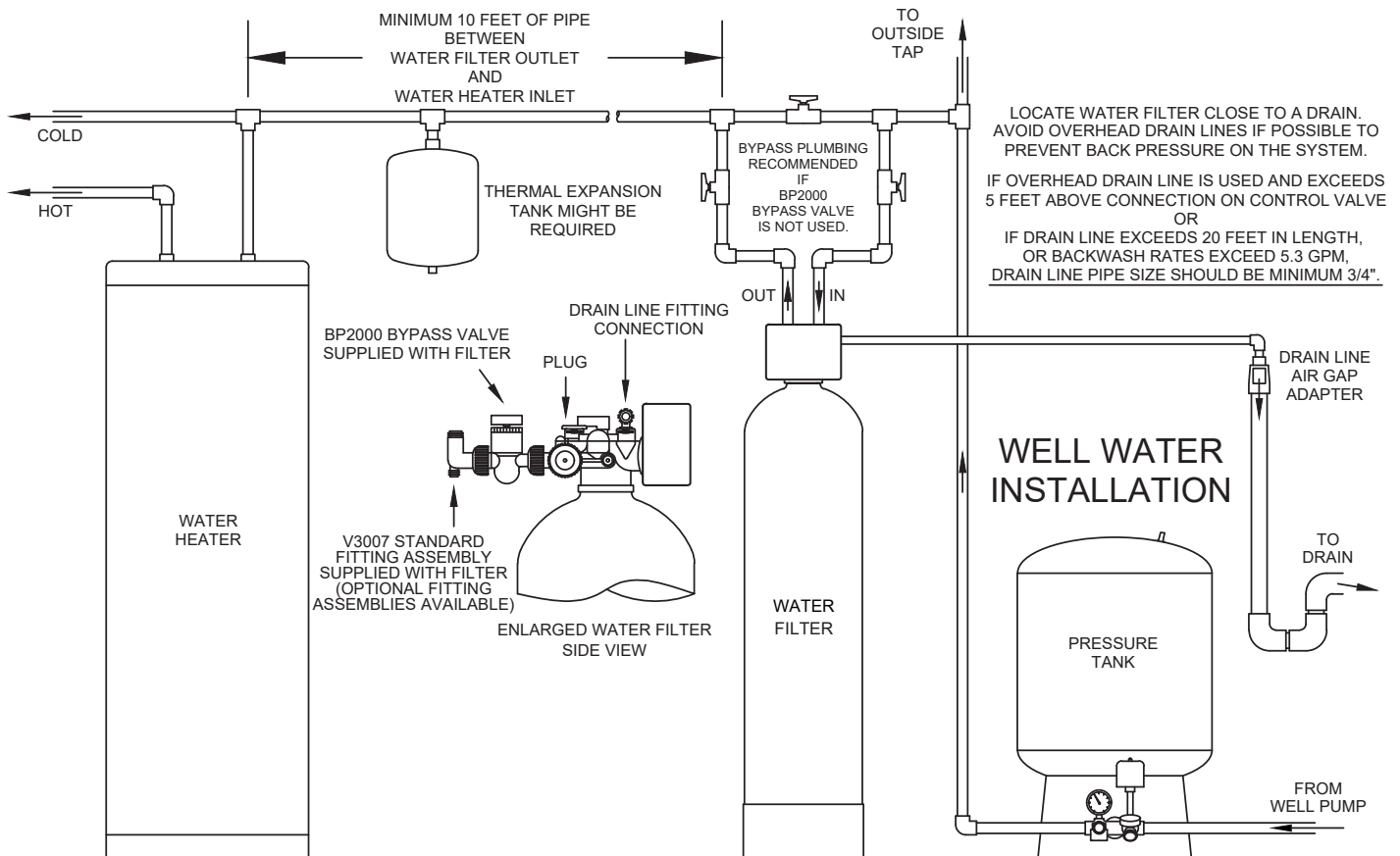
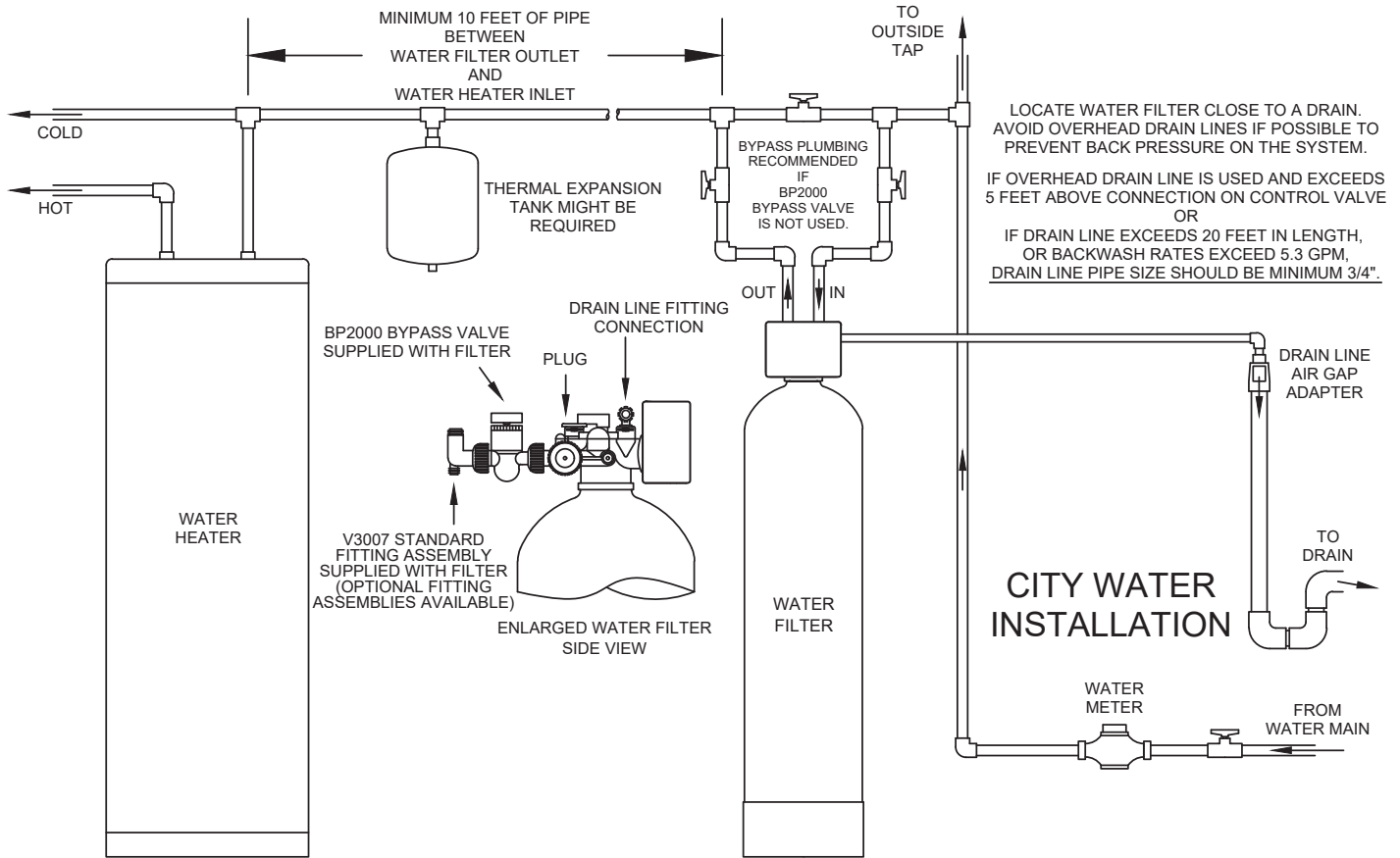
6. The drain connection may be made using either 5/8" polytube or a 3/4" or 1" female adapter (see below for recommended drain line size). The polytube insert is shipped attached to the drain line elbow's locking clip. Press the insert into the drain line tubing (tubing not provided). Loosen the nut of the drain line elbow. Press the 5/8" polytube with insert into the drain line elbow until it seats on the back of the fitting. Tighten the nut. If soldering, joints near the drain must be done prior to connecting the drain line flow control fitting. Leave at least 6" between the drain line control fitting and solder joints when soldering pipes that are connected on the drain line control fitting. Failure to do this could cause interior damage to the drain line flow control fitting. Never insert a drain line into a drain, sewer line, or trap. Always allow an air gap between the drain line and the wastewater to prevent the possibility of sewage being back-siphoned into the filter (fig. C). Refer to installation diagrams on the next several pages for specific filter models. **CAUTION** - Attach drain line **SECURELY** to an air gap device on the waste line, especially for AIR models.



DRAIN LINE FITTING CONNECTION USING 5/8" POLYTUBE FOR 5.3 GPM BACKWASH MAXIMUM.

RECOMMENDED DRAIN LINE SIZE:
FOR ALL 1 THROUGH 3 CU. FT. FILTER MODELS, SIMPLY REMOVE THE DRAIN ELBOW NUT AND DISCARD; HARD PIPING A 3/4" DRAIN LINE IS RECOMMENDED USING THE 3/4" NPT CONNECTION ON THE DRAIN ELBOW. EXCEPTION- 3 CU. FT. AIR FILTERS ARE FACTORY FITTED WITH A 1" NPT CONNECTION ON A STRAIGHT DRAIN FITTING FOR HARD PIPING A 1" DRAIN LINE.

PPCTK, PPCAT, PPCATK, PPAN, PPST INSTALLATION



START-UP INSTRUCTIONS FOR MODELS PPCTK, PPCAT, PPCATK, PPAN, PPST

As noted on page 7 General Installation Instructions, allow lighter weight mineral such as Carbon and Filter Ag to soak in water prior to start-up; recommend minimum 12 hours up to 24 hours for best results. Do not plug the transformer into the receptacle yet. Rotate the bypass handles to the **BYPASS** position (see figure 2 on page 6). Turn on main water supply. Open a cold water faucet. This will clear the line of any debris that may be in the line. Let water run at faucet for a couple minutes, or until clear. Turn off faucet. Now plug the transformer into a 120 volt receptacle (be certain the receptacle is uninterrupted). Within 5 seconds the control display and buttons will illuminate and the time of day screen will appear.

- Press and hold the REGEN button for approximately 5 seconds until the motor starts.
- Wait until display reads **BACKWASH**, the motor stops running, and numbers start counting down. Unplug the transformer so the filter control valve will not cycle to the next position.

SLOWLY turn bypass valve to **DIAGNOSTIC** position (see figure 3 on page 6) to allow water to slowly enter filter in order to expel air.

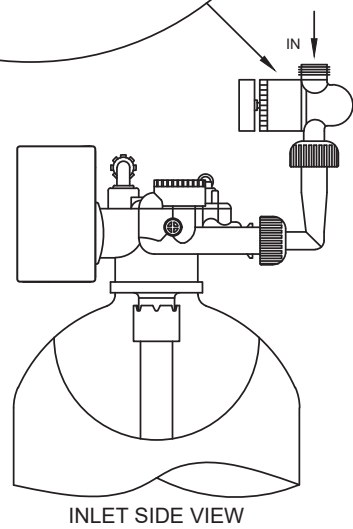
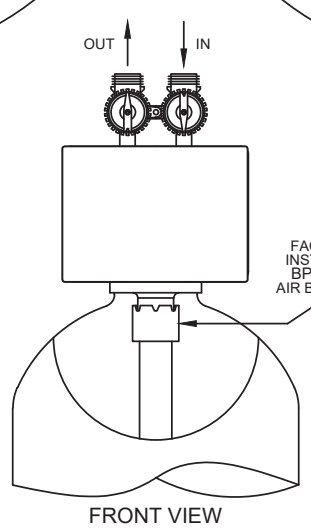
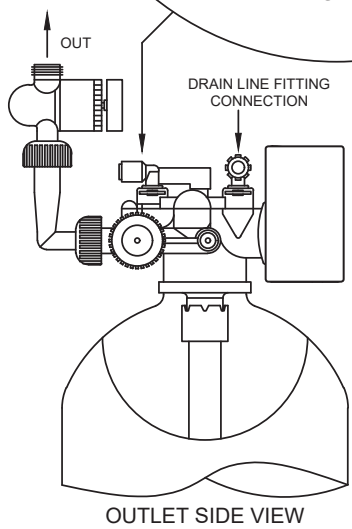
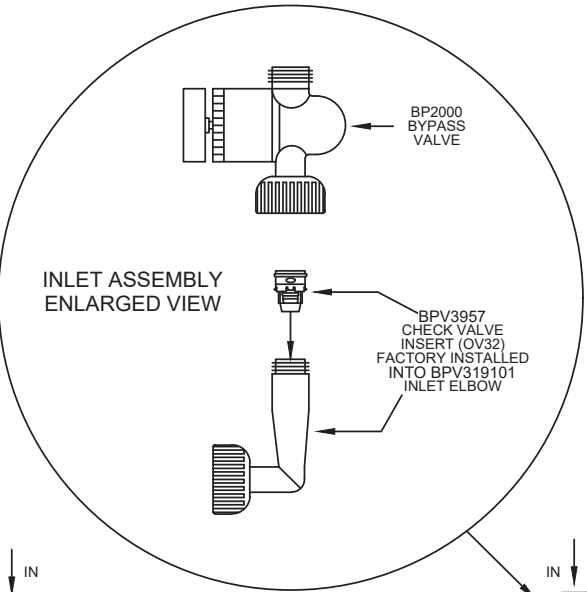
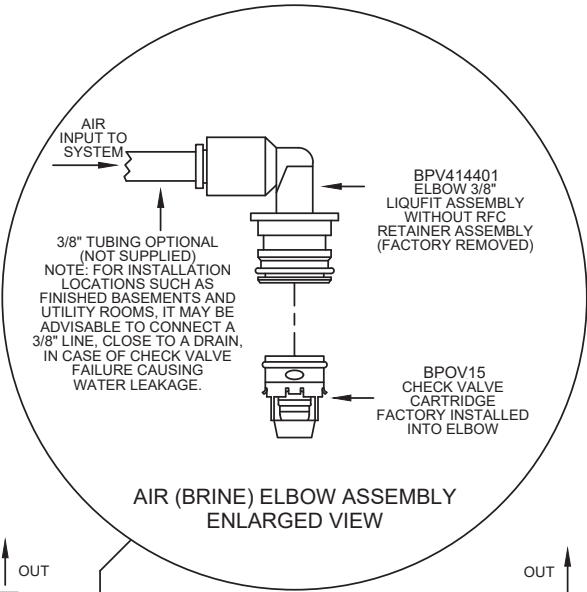
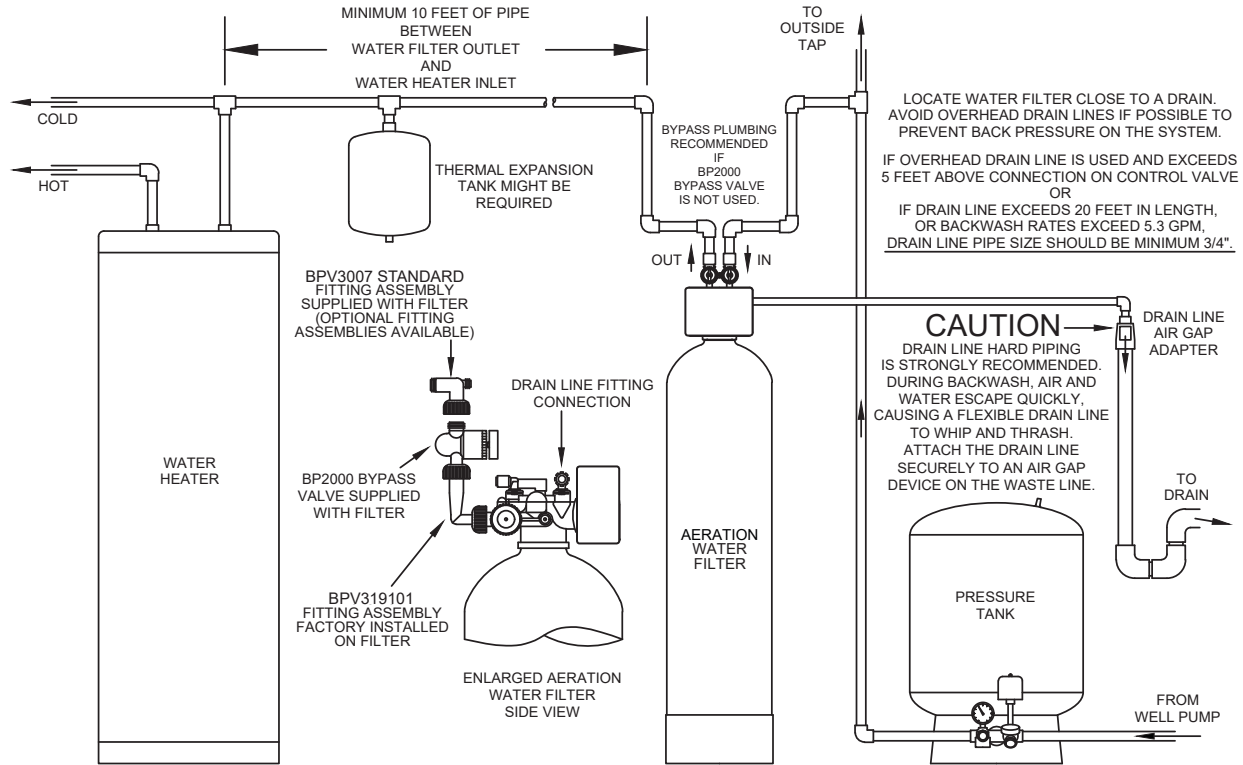
CAUTION:

If mineral is dry, filling too quickly with water will result in the mineral plugging the drain line and control valve assembly. Some minerals such as Carbon and Filter Ag should not be backwashed immediately for extended periods of time. For best results, these minerals need to soak in water for a 24-hour period before backwashing at full flow. Flow water to drain very slowly, increasing the flow until the water runs clear.

When water is flowing steadily to drain, clear and without the presence of air, plug the transformer into the receptacle to restore power. Momentarily press REGEN again. Display will read **RINSE**. Place the bypass valve in the **NORMAL OPERATION MODE** (see figure 1 on page 6). Allow filter control valve to finish the **RINSE** cycle and automatically advance to the **FILTERING** position.

Continue to page 12 or General Operation.

PPKATAIR INSTALLATION



START-UP INSTRUCTIONS FOR MODELS PPKATAIR

As noted on page 7 General Installation Instructions, **DO NOT SOAK KATALOX-LIGHT**. Do not plug the transformer into the receptacle yet. Rotate the bypass handles to the **BYPASS** position (see figure 2 on page 6). Turn on main water supply. Open a cold water faucet. This will clear the line of any debris that may be in the line. Let water run at faucet for a couple minutes, or until clear. Turn off faucet. Now plug the transformer into a 120 volt receptacle (be certain the receptacle is uninterrupted). Within 5 seconds the control display and buttons will illuminate and the time of day screen will appear.

- Press and hold the REGEN button for approximately 5 seconds until the motor starts.
- The display will first read **AIR RELEASE** and count down 5 seconds.
- Wait until display reads **BACKWASH**, the motor stops running, and numbers start counting down. Unplug the transformer so the filter control valve will not cycle to the next position.

SLOWLY turn bypass valve to **DIAGNOSTIC** position (see figure 3 on page 6) to allow water to slowly enter filter in order to expel air.

CAUTION:

DO NOT SOAK KATALOX-LIGHT. Water pH increase might be observed with newly installed Katalox-Light (which eventually will stabilize to the inlet water pH with time). To prevent pH increase, allow the filter to backwash Katalox-Light for at least 60 minutes.

After at least an hour has passed (if using katalox-light) and when water is flowing steadily to drain, clear and without the presence of air, plug the transformer into the receptacle to restore power. Momentarily press REGEN again. Display will read **REGENERANT DRAW DN; allow this 30 minute cycle to complete**. This allows a head of air to form inside the filter tank for the air over mineral filter to function properly. The filter tank has an air blocker device installed inside the top dome that blocks air from re-entering the control valve body thereby reducing iron oxidation in the control valve and extending the valves service life. The filter control valve will automatically advance to the FILTERING position. Place the bypass valve in the **NORMAL OPERATION MODE** (see figure 1 on page 6).

Continue to page 12 General Operation.

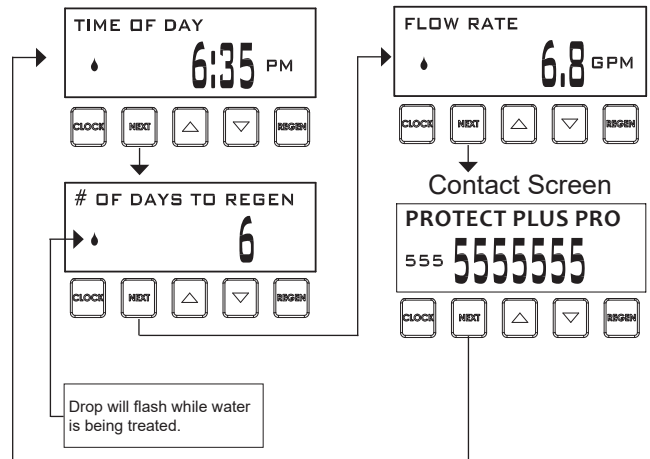
GENERAL OPERATION

Note: As an energy saving feature, the control will automatically turn off all SOLID BLUE or SOLID GREEN display illumination and keypad illumination after about 5 minutes of the last keypad button push. Any further keypad touch will cause the re-illumination of the display and keypad, and re-activate keypad control.

User Displays

When the system is in normal service mode, display illumination is SOLID BLUE and one of up to four available User Displays will be shown. Pressing NEXT will alternate between the following displays:

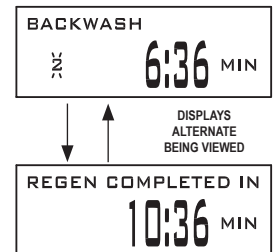
- Current time of day
- Treated water flow rate
 - Utilizing the control valve's built-in water meter, a water drop flashes on the display when water is being treated (i.e. water is flowing through the system).*
- Service contact name and phone number (if entered)
- Remaining days to regeneration (if Day Override is programmed)
 - If the system has called for a backwash that will occur at the preset time of backwash, the words REGEN TODAY will alternate with the header on the display.*



Regeneration Mode

Typically a system is set to regenerate at a time of low water usage. An example of a time with low water usage is when a household is asleep. If there is a demand for water when the system is regenerating, untreated water will be used. Factory preset delayed regeneration time: 12:00 AM (midnight).

When the system begins to regenerate, the display will change to SOLID GREEN when illuminated, and include information about the step of the regeneration process and the time remaining for that step to be completed. The current cycle display will alternate with the regen time remaining screen. The system runs through the steps automatically and will reset itself to provide treated water when the regeneration has been completed.



Manual Regeneration

Sometimes there is a need to regenerate the system sooner than when the system calls for it, usually referred to as manual regeneration. There may be a period of heavy water usage because of guests or a heavy laundry day.

To initiate a manual regeneration at the preset delayed regeneration time, press and release REGEN. The words "REGEN TODAY" will periodically be shown on the display to indicate that the system will regenerate at the preset delayed regeneration time. If you pressed the REGEN button in error, pressing the button again will cancel the request.

To initiate a manual regeneration immediately, press and hold the REGEN button for three seconds. The system will begin to regenerate immediately. The request cannot be cancelled.

Sometimes it is desirable to have the valve initiate and complete two regenerations within 24 hours and then return to the preset regeneration procedure. To do a double regeneration:

1. Press the REGEN button once. "REGEN TODAY" will flash on the display.
2. Press and hold the REGEN button for three seconds until the valve regeneration initiates.

Once the valve has completed the immediate regeneration, the valve will regenerate one more time at the preset regeneration time.

SET TIME OF DAY

Current time of day needs to be entered during initial installation, and adjusted when daylight saving time begins or ends. If an extended power outage occurs and depletes the on-board non-rechargeable coin cell battery, when power resumes the time of day should be reset and battery replaced.

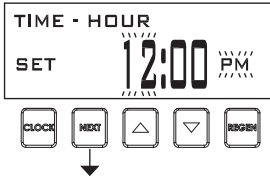
STEP 1

STEP 1 – Press CLOCK.



STEP 2

STEP 2 - Current Time (hour): Set the hour of the day using ▼ or ▲. AM/PM toggles after 12. Press NEXT to go to Step 3.



STEP 3

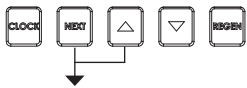
STEP 3 - Current Time (minutes): Set the minutes of the day using ▼ or ▲. Press NEXT to exit Set Time of Day. Press REGEN to return to previous step.



RETURN TO NORMAL MODE

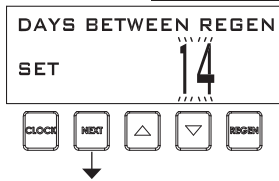
ADJUST DAYS BETWEEN REGENERATIONS, OR TIME OF REGENERATION

STEP 1



STEP 1 - Press NEXT and ▲ simultaneously for 3 seconds.

STEP 2



STEP 2 – Day Override: When volume capacity is set to off, sets the number of days between regenerations. When volume capacity is set to AUTO or to a number, sets the maximum number of days between regenerations. If value set to “oFF” regeneration initiation is based solely on volume used. If value is set as a number (allowable range from 1 to 28) a regeneration initiation will be called for on that day even if sufficient volume of water were not used to call for a regeneration. Set Day Override using ▲ or ▼:

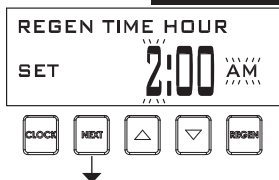
- number of days between regeneration (1 to 28); or
- “oFF”.

For PPKATAIR models,

STEP 2 Day Override is strongly recommended - to be set at 1 for daily backwashing in order to replace the head of air inside the filter tank.

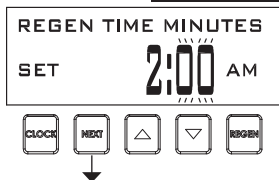
Press NEXT to go to step 3 or press REGEN to return to previous step.

STEP 3



STEP 3 – Next Regeneration Time (hour): Set the hour of day for regeneration using ▲ or ▼ buttons. AM/PM toggles after 12. The default time is 2:00 AM. Press NEXT to go to Step 4. Press REGEN to return to previous step.

STEP 4

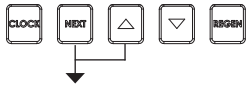


STEP 4 – Next Regeneration Time (minutes): Set the minutes of day for regeneration using ▲ or ▼ buttons. Press NEXT exit Installer Display settings. Press REGEN to return to previous step.

RETURN TO NORMAL MODE

CONTACT SCREEN PROGRAMMING

STEP 1



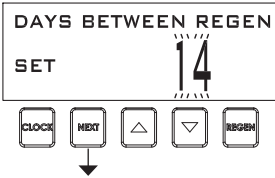
STEP 1 - Press NEXT and ▲ simultaneously for 3 seconds to access Installer Display Settings.

STEP 2



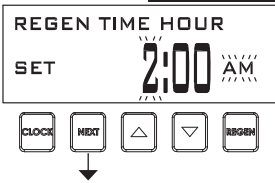
STEP 2 – Press NEXT to go to step 3.

STEP 3



STEP 3 – Press NEXT to go to step 4.

STEP 4



STEP 4 – While hour is flashing, press and hold both CLOCK and ▲ to change phone number and banner text.

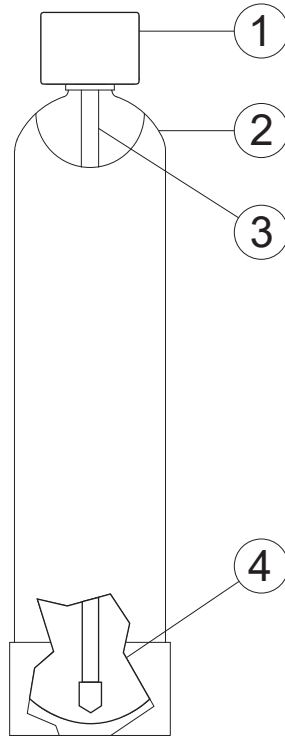


Phone Number - Set phone number using ▲ or ▼. Press NEXT to forward to the next digit. Press REGEN to return to previous digit.



Banner Text - Set the banner text up to a maximum of 44 characters. Use ▲ or ▼ to select letters of the alphabet, number, ampersand (&), or space in the banner text. Press NEXT to forward to the next character or to exit the Installer Display Settings.

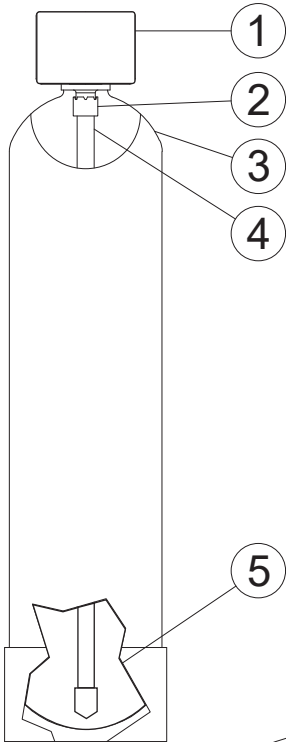
PPCTK, PPCAT, PPCATK, PPAN, PPST PARTS



| Dwg. No. | Order No. | Description | Qty. |
|----------|---|--|----------|
| 1 | PPWS1LRFV (detailed components shown in this manual) | Protect Plus Pro Custom Filter Valve Complete | 1 |
| 2 | Refer to page 4 for tank size and part number (not shown - BPC2015) | Tank (4"-8 x 2.5"-8 adaptor w/ o-ring for 14x65 and 16x65 tanks only) | 1 (1) |
| 3,4 | BP93565 Ft. (cut for tank height) | Distributor Tube, Connector | 1 |

Refer to page 4 for each filter model mineral type part number, description and quantity.

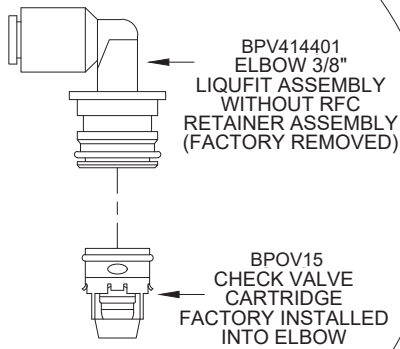
PPKATAIR PARTS



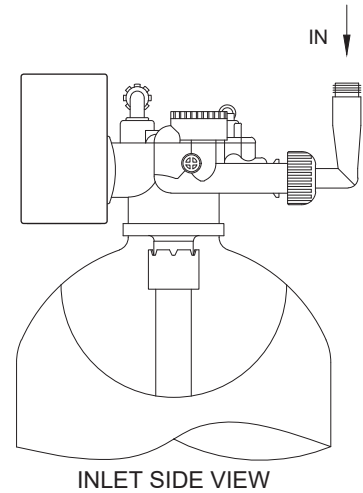
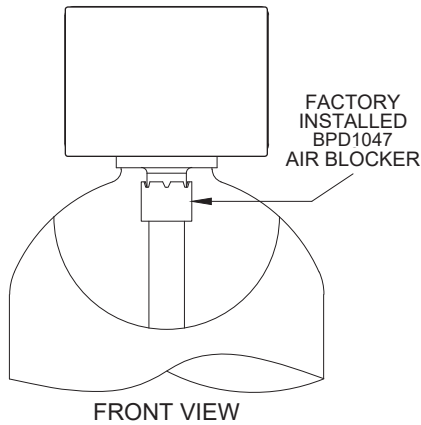
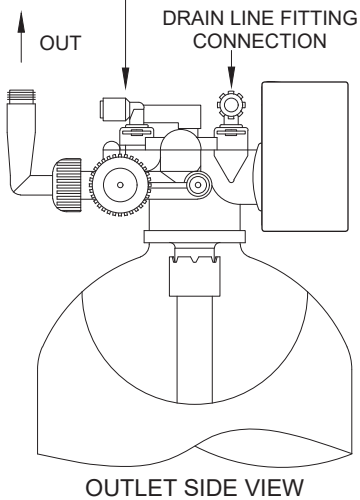
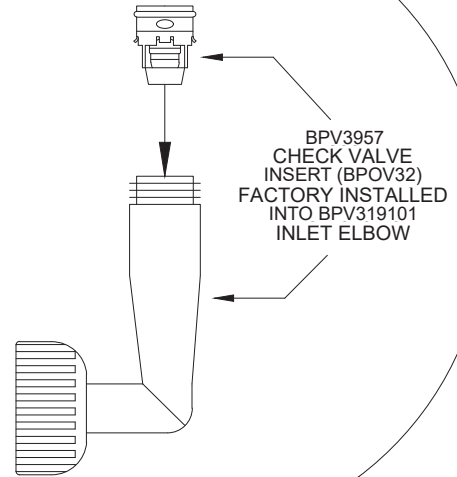
| Dwg. No. | Order No. | Description | Qty. |
|----------|--|---|----------|
| 1 | PPWS1LRFV (detailed components shown in this manual) | Protect Plus Pro Custom Filter Valve Complete | 1 |
| 2 | BPD1047 | Air Blocker | 1 |
| 3 | Refer to page 4 for tank size and part number (not shown - BPC2015) | Tank (4"-8 x 2.5"-8 adaptor w/ o-ring for 14x65 and 16x65 tanks only) | 1 (1) |
| 4,5 | BP93565 Ft. (cut for tank height) | Distributor Tube, Connector | 1 |

Refer to page 4 for each filter model mineral type part number, description and quantity.

AIR (BRINE)
ELBOW ASSEMBLY
ENLARGED VIEW



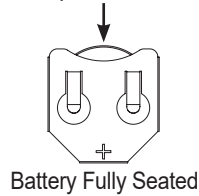
INLET ASSEMBLY
ENLARGED VIEW



FRONT COVER AND DRIVE ASSEMBLY

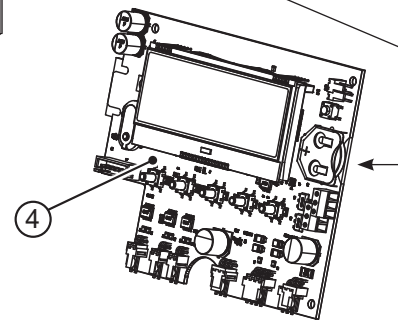
| Drawing No. | Order No. | Description | Quantity |
|-------------|------------|---|----------|
| 1 | PPVLVCOVER | PROTECT PLUS PRO VALVE FACE PLATE | |
| 2 | BPV310701 | MOTOR | 1 |
| 3 | BPV310601 | DRIVE BRACKET, SPRING CLIP ASSEMBLY, DRIVE GEAR 12X36, DRIVE GEAR COVER | 1 |
| 4 | BPV4478LR | PC BOARD | 1 |

When replacing the battery, align positives and push down to fully seat.

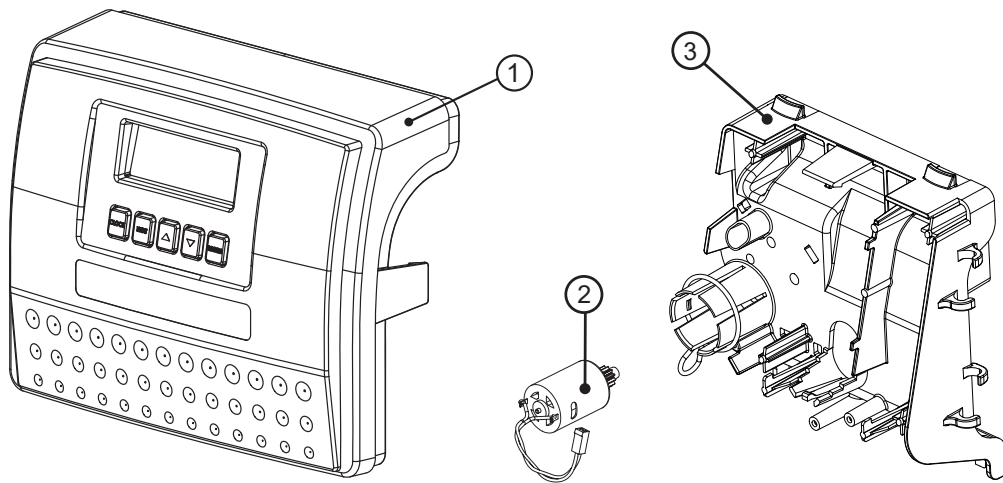


Correct Battery Orientation

Battery replacement is 3 volt lithium coin cell type 2032.



| | |
|----------------------|-------------------------|
| AC Adapter Order No. | (Not Shown) V3186-06 |
| Supply Voltage | 100-120 VAC |
| Supply Frequency | 50/60 Hz |
| Output Voltage | 15 VDC |
| Output Current | 500 mA |



After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds. This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

DRIVE CAP ASSEMBLY, DOWNFLOW PISTON, REGENERANT PISTON AND SPACER STACK ASSEMBLY

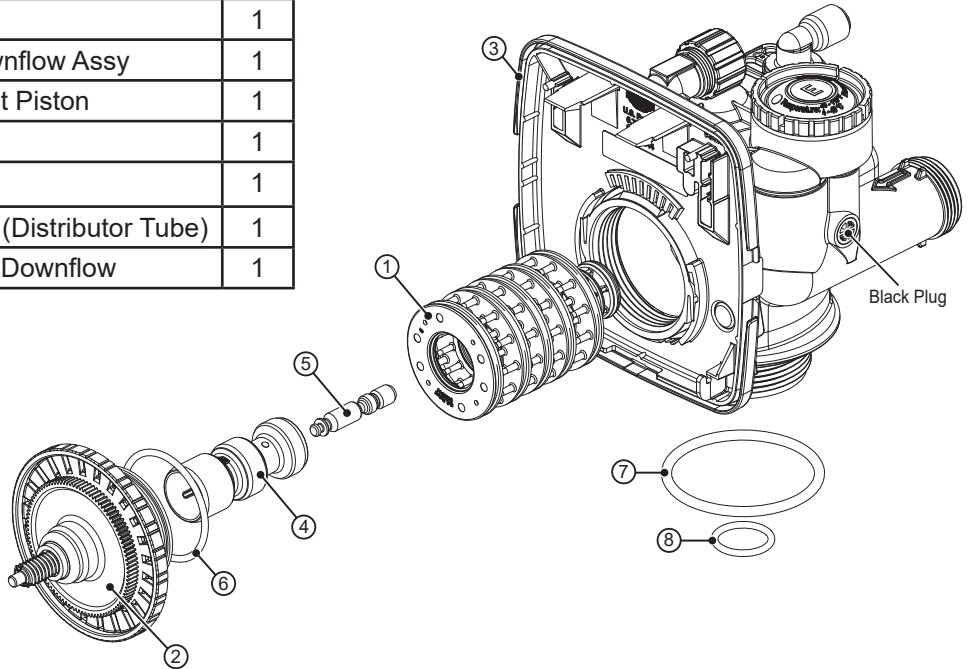
| Drawing No. | Order No. | Description | Qty |
|-------------|-----------|-------------------------------|-----|
| 1 | BPV3005 | Spacer Stack Assembly | 1 |
| 2 | BPV3004 | Drive Cap Assy | 1 |
| 3 | BPV3178 | Back Plate | 1 |
| 4 | BPV3011 | Piston Downflow Assy | 1 |
| 5* | BPV3174 | Regenerant Piston | 1 |
| 6 | BPV3135 | O-ring 228 | 1 |
| 7 | BPV3180 | O-ring 337 | 1 |
| 8 | BPV3105 | O-ring 215 (Distributor Tube) | 1 |
| Not Shown | BPV3001 | Body Assy Downflow | 1 |

Do not use Vaseline, oils, other hydrocarbon lubricants or spray silicone anywhere. A silicone lubricant may be used on black o-rings. **Avoid any type of lubricants, including silicone, on the clear lip seals.**

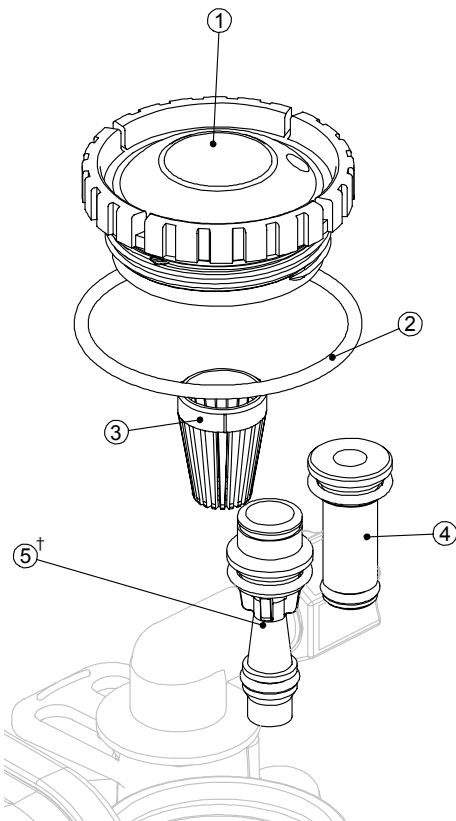
*Only used with PPKATAIR models.

After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds. This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

Refer to pages 26-28 for detailed service instructions.



INJECTOR CAP, INJECTOR SCREEN, INJECTOR, PLUG AND O-RING



| Drawing No. | Order No. | Description | Qty |
|-------------|-----------|--|-----|
| 1 | BPV3176 | Injector Cap | 1 |
| 2 | BPV3152 | O-ring 135 | 1 |
| 3 | BPV317701 | Injector Screen Cage | 1 |
| 4 | BPV30101Z | Injector Assy Z Plug | 1 |
| 5† | BPV30101C | Injector Assy C Violet (see chart below) | 1 |
| | BPV30101F | Injector Assy F Blue (see chart below) | |
| | BPV3010-H | Injector Assy H Green (see chart below) | |
| Not Shown | BPV3170 | O-ring 011 | * |
| Not Shown | BPV3171 | O-ring 013 | * |

* The injector plug and the injector each contain one 011 (lower) and 013 (upper) o-ring.

†Only used with BPKATAIR Models. For all other models, a second V3010-1Z injector assy Z plug is used.

| Injector Assy. | Filter Model |
|------------------|--------------|
| BPV30101C Violet | BPKATAIR1J |
| BPV30101F Blue | BPKATAIR2 |
| BPV30101H Green | BPKATAIR3 |

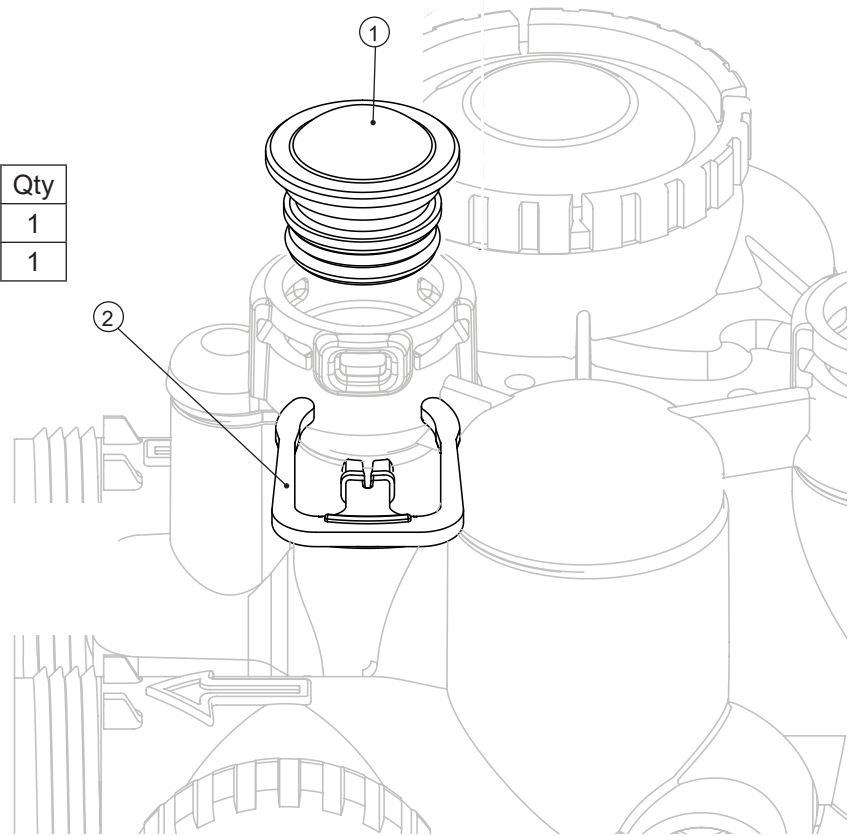
The nut and caps are designed to be unscrewed or tightened by hand or with the service spanner wrench (see page 23). If necessary a pliers can be used to unscrew the nut or cap. Do not use a pipe wrench to tighten or loosen nuts or caps. Do not place a screwdriver in slots on caps and/or tap with a hammer.

Refer to page 28 for detailed service instructions.

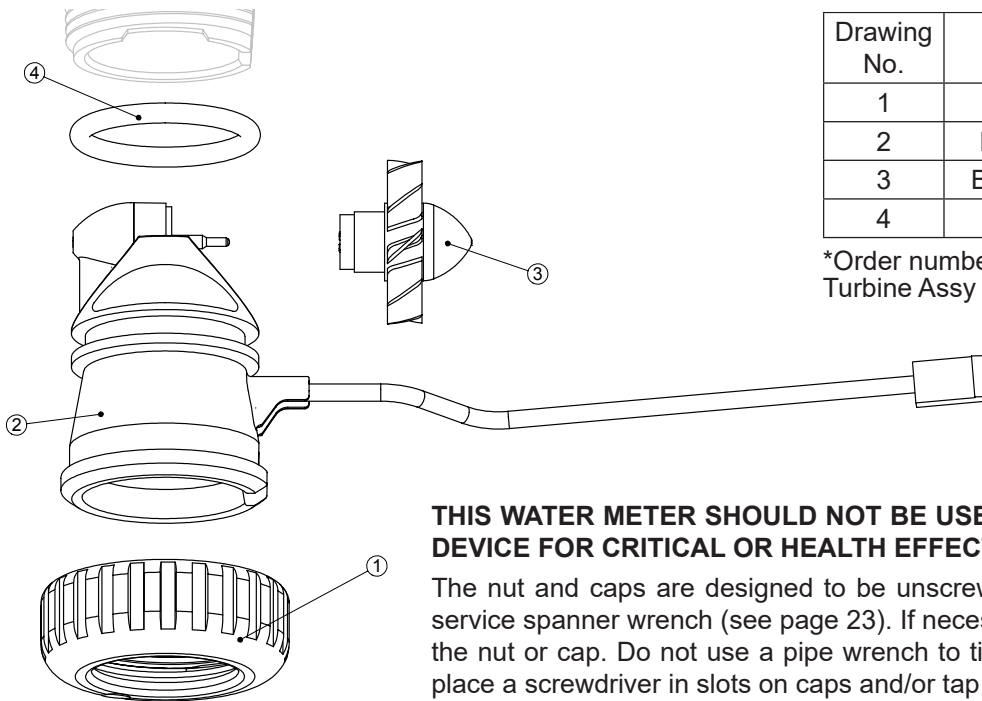
BRINE REFILL PLUG

For BPCTK, BPCAT, BPCATK, BPAN models only.

| Drawing No. | Order No. | Description | Qty |
|-------------|-----------|-----------------------|-----|
| 1 | BPV3195 | Refill Port Plug Assy | 1 |
| 2 | BPH4615 | Elbow Locking Clip | 1 |



WATER METER



| Drawing No. | Order No. | Description | Qty |
|-------------|-----------|--------------|-----|
| 1 | BPV3151 | Nut 1" QC | 1 |
| 2 | BPV3003* | Meter Assy | 1 |
| 3 | BPV311801 | Turbine Assy | 1 |
| 4 | BPV3105 | O-ring 215 | 1 |

*Order number BPV3003 includes BPV311801 Turbine Assy and BPV3105 O-ring 215.

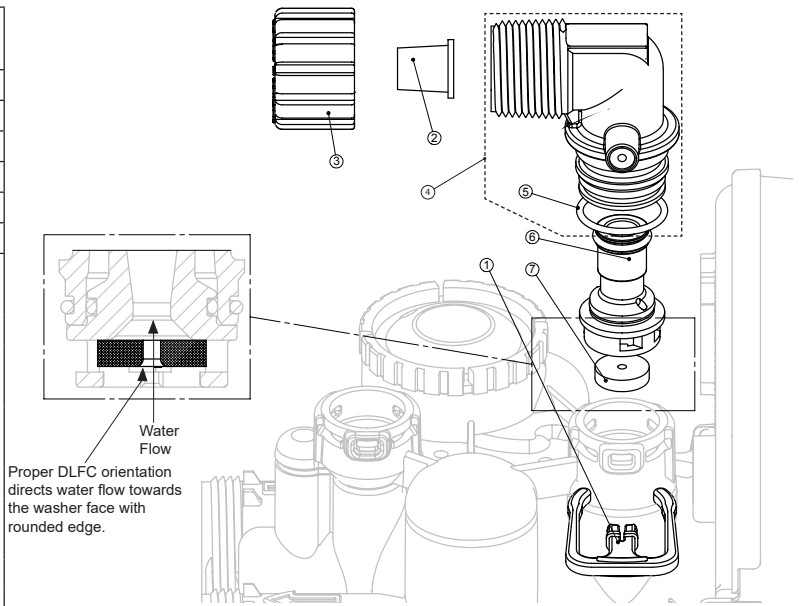
THIS WATER METER SHOULD NOT BE USED AS THE PRIMARY MONITORING DEVICE FOR CRITICAL OR HEALTH EFFECT APPLICATIONS.

The nut and caps are designed to be unscrewed or tightened by hand or with the service spanner wrench (see page 23). If necessary a pliers can be used to unscrew the nut or cap. Do not use a pipe wrench to tighten or loosen nuts or caps. Do not place a screwdriver in slots on caps and/or tap with a hammer.

Refer to page 28 for detailed service instructions.

DRAIN LINE - 3/4"

| Dwg No. | Order No. | Description | Qty |
|------------|-----------------------|----------------------|--|
| 1 | BPH4615 | Elbow Locking Clip | 1 |
| 2 | BPV3194 | Polytube insert 5/8 | Option |
| 3 | BPV3192 | Nut 3/4 Drain Elbow | Option |
| 4* | BPV3158 | Drain Elbow 3/4 Male | 1 |
| 5 | BPV3163 | O-ring 019 | 1 |
| 6* | BPV3159 | DLFC Retainer Assy | 1 |
| 7 | BPV3162007 | DLFC 0.7 gpm for 3/4 | One DLFC must be used if 3/4 fitting is used |
| | BPV3162010 | DLFC 1.0 gpm for 3/4 | |
| | BPV3162013 | DLFC 1.3 gpm for 3/4 | |
| | BPV3162017 | DLFC 1.7 gpm for 3/4 | |
| | BPV3162022 | DLFC 2.2 gpm for 3/4 | |
| | BPV3162027 | DLFC 2.7 gpm for 3/4 | |
| | BPV3162032 | DLFC 3.2 gpm for 3/4 | |
| | BPV3162042 | DLFC 4.2 gpm for 3/4 | |
| | BPV3162053 | DLFC 5.3 gpm for 3/4 | |
| | BPV3162065 | DLFC 6.5 gpm for 3/4 | |
| BPV3162075 | DLFC 7.5 gpm for 3/4 | | |
| BPV3162090 | DLFC 9.0 gpm for 3/4 | | |
| BPV3162100 | DLFC 10.0 gpm for 3/4 | | |



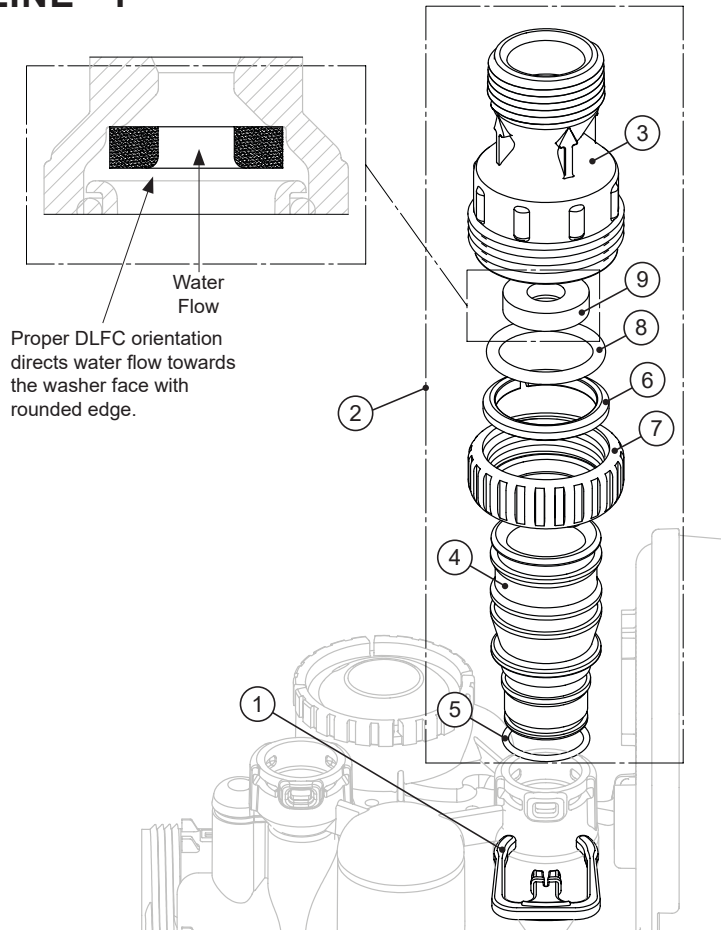
*4 and 6 can be ordered as a complete assembly - BPV3331 Drain Elbow and Retainer Assy

Do not use pipe dope or other sealants on threads. Teflon tape must be used on threads of 3/4" NPT connection (unless using 5/8" polytubing).

Do not use Vaseline, oils, other hydrocarbon lubricants or spray silicone anywhere. A silicone lubricant may be used on black o-rings.

DRAIN LINE - 1"

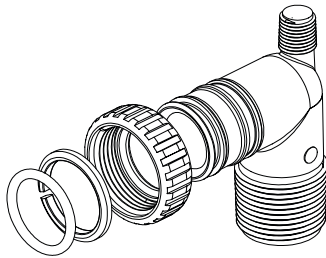
| Dwg No. | Order No. | Description | Qty |
|------------|----------------------|-----------------------|---|
| 1 | BPH4615 | Elbow Locking Clip | 1 |
| 2 | BPV300802 | Drain FTG 1" Straight | 1 |
| 3* | BPV3166 | Drain FTG Body 1" | 1 |
| 4* | BPV3167 | Drain FTG Adapter 1" | 1 |
| 5* | BPV3163 | O-ring 019 | 1 |
| 6* | BPV3150 | Split Ring | 1 |
| 7* | BPV3151 | Nut 1" QC | 1 |
| 8* | BPV3105 | O-ring 215 | 1 |
| 9 | BPV3190090 | DLFC 9.0 gpm for 1" | One DLFC must be used if 1" fitting is used |
| | BPV3190100 | DLFC 10.0 gpm for 1" | |
| | BPV3190110 | DLFC 11.0 gpm for 1" | |
| | BPV3190130 | DLFC 13.0 gpm for 1" | |
| | BPV3190150 | DLFC 15.0 gpm for 1" | |
| | BPV3190170 | DLFC 17.0 gpm for 1" | |
| | BPV3190-00 | DLFC 20.0 gpm for 1" | |
| BPV3190-50 | DLFC 25.0 gpm for 1" | | |



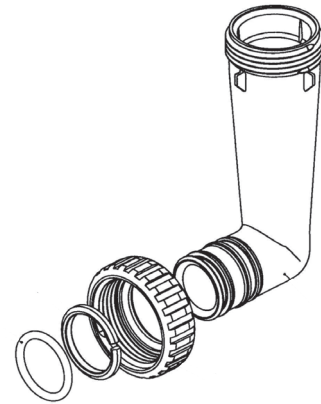
* Can be ordered as a set. Order number BPV300802, description: Drain FTG 1" Straight.

INSTALLATION FITTING ASSEMBLIES

Order No: **BPV3007** (Standard)
 Description: **Fitting 1" PVC Male NPT Elbow Assembly**



Order No. **BPV319101**
 (Optional for PPCTK, PPCAT, PPCATK, PPAN, PPST models)
 Description: **Fitting Vertical Adapter Assembly**



Do not use pipe dope or other sealants on threads. Teflon tape must be used on threads of 1" NPT connection. Teflon tape is not necessary on the nut connection nor caps because of o-ring seals.

The nut and caps are designed to be unscrewed or tightened by hand or with the service spanner wrench (see page 23). If necessary a pliers can be used to unscrew the nut or cap. Do not use a pipe wrench to tighten or loosen nuts or caps. Do not place a screwdriver in slots on caps and/or tap with a hammer.

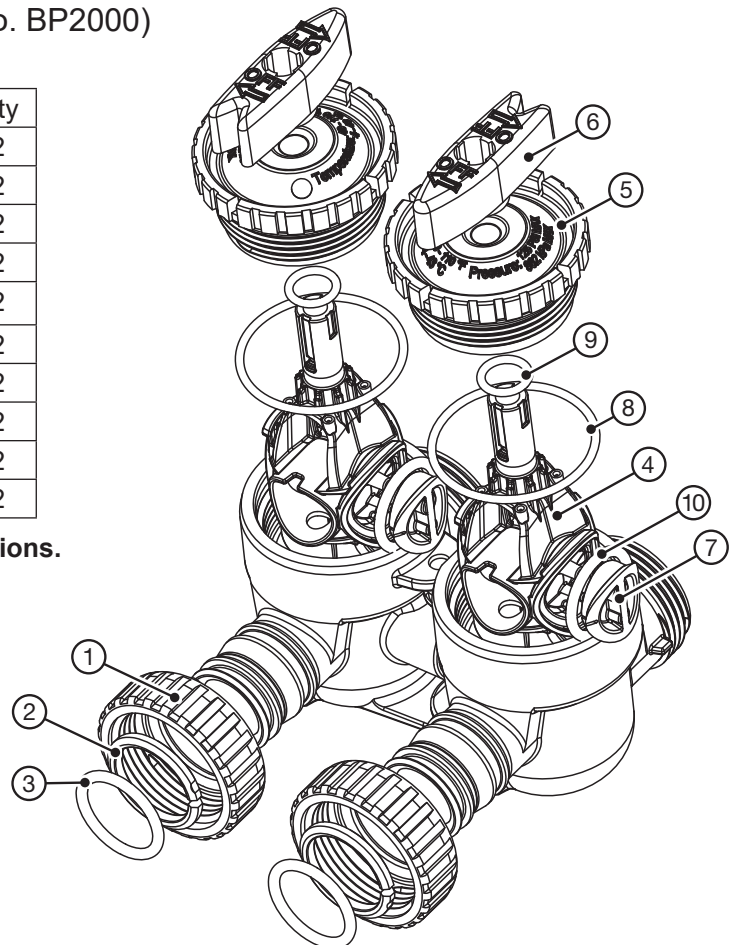
Do not use Vaseline, oils, other hydrocarbon lubricants or spray silicone anywhere. A silicone lubricant may be used on black o-rings.

BYPASS VALVE

(Order No. BP2000)

| Drawing No. | Order No. | Description | Qty |
|-------------|-----------|----------------------------|-----|
| 1 | BPV3151 | Nut 1" Quick Connect | 2 |
| 2 | BPV3150 | Split Ring | 2 |
| 3 | BPV3105 | O-Ring 215 | 2 |
| 4 | BPV3145 | Bypass 1" Rotor | 2 |
| 5 | BPV3146 | Bypass Cap | 2 |
| 6 | BPV3147 | Bypass Handle | 2 |
| 7 | BPV3148 | Bypass Rotor Seal Retainer | 2 |
| 8 | BPV3152 | O-ring 135 | 2 |
| 9 | BPV3155 | O-ring 112 | 2 |
| 10 | BPV3156 | O-ring 214 | 2 |

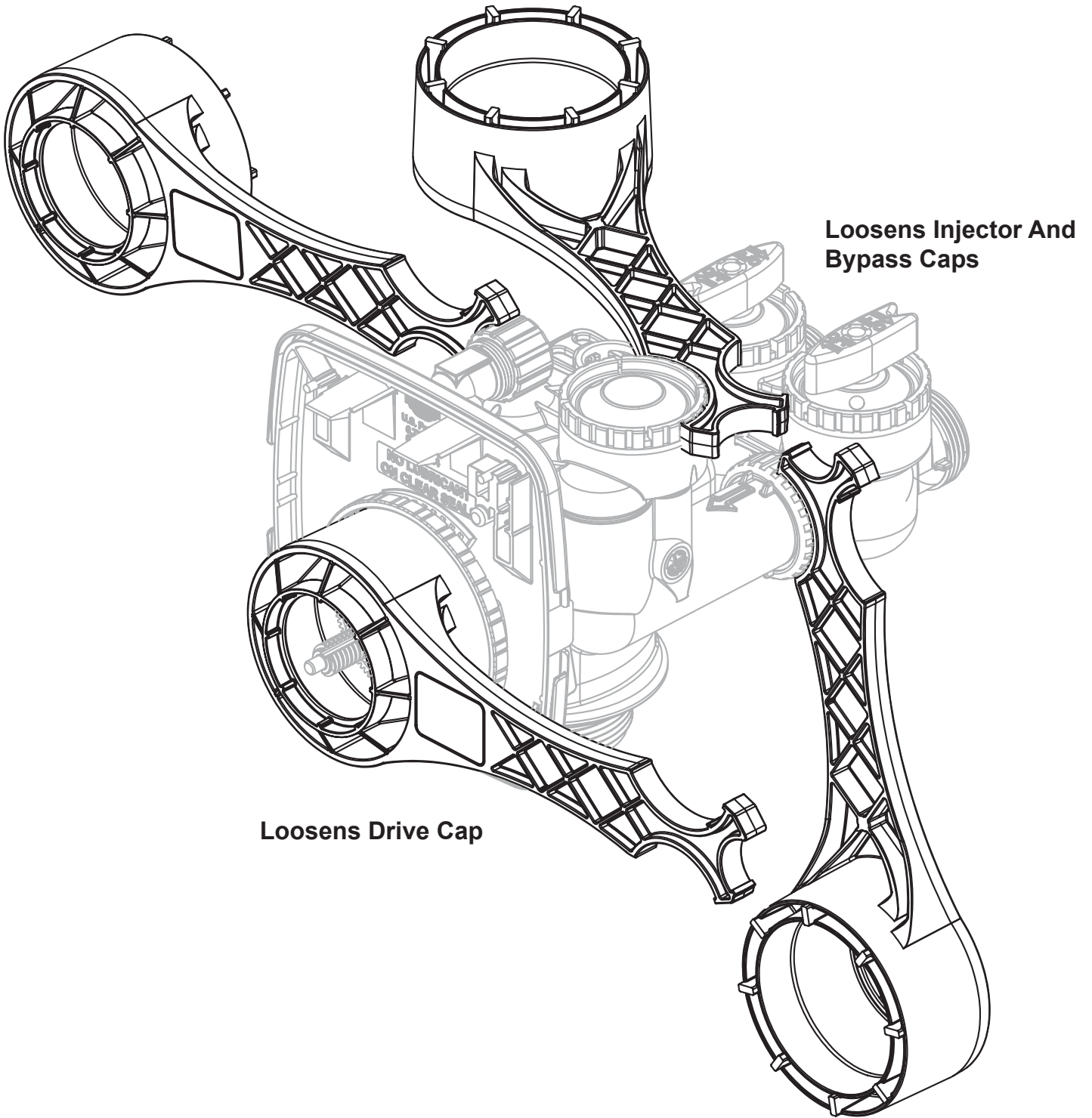
Refer to page 6 for detailed operation and service instructions.



SERVICE SPANNER WRENCH

(Order No. BPV3193)

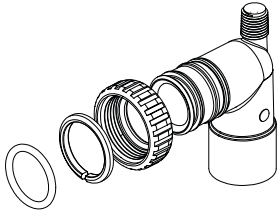
Although no tools are necessary to assemble or disassemble the valve, the wrench (shown in various positions on the valve) may be purchased to aid in assembly or disassembly.



OPTIONAL INSTALLATION FITTING ASSEMBLIES

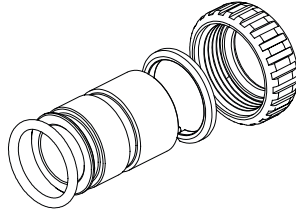
Order No: **BPV300701**

Description: **Fitting 3/4" & 1" PVC Solvent 90° Assembly**



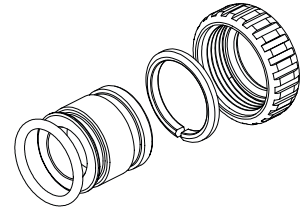
Order No: **BPV300702**

Description: **Fitting 1" Brass Sweat Assembly
Do not install in California.**



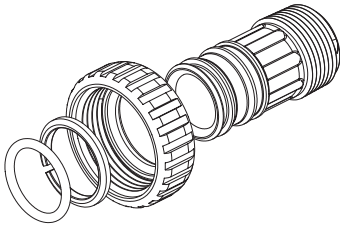
Order No: **BPV300703**

Description: **Fitting 3/4" Brass Sweat Assembly
Do not install in California.**



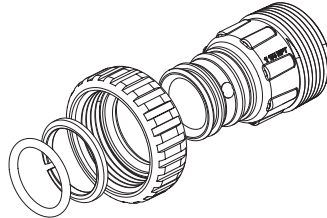
Order No: **BPV300704**

Description: **Fitting 1" Plastic Male NPT Assembly**



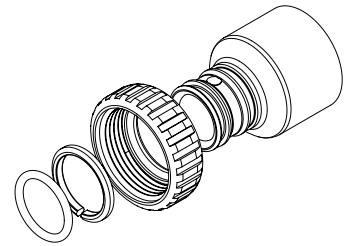
Order No: **BPV300705**

Description: **Fitting 1-1/4" Plastic Male NPT Assembly**



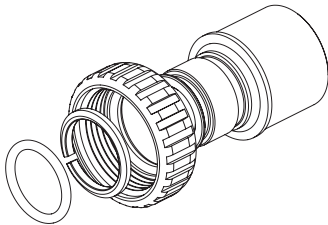
Order No: **BPV300707**

Description: **Fitting 1/4" & 1/2" PVC Solvent Assembly**



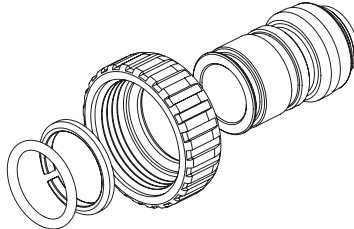
Order No: **BPV300709**

Description: **Fitting 1/4" & 1/2" Brass Sweat Assembly**



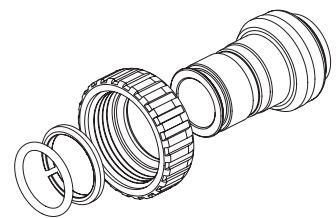
Order No: **BPV300712**

Description: **Fitting 3/4" Brass SharkBite Assembly**



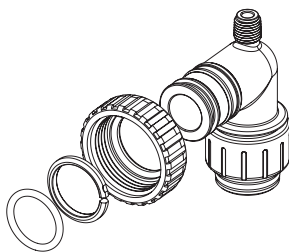
Order No: **BPV300713**

Description: **Fitting 1" Brass SharkBite Assembly**



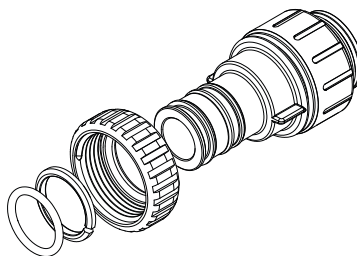
Order No: **BPV300715**

Description: **WS1 FTG 3/4 JG QC 90 Assembly**



Order No: **BPV300717**

Description: **WS1 FTG 1" JG QC Assembly**



SERVICE INSTRUCTIONS

ACID NEUTRALIZERS, (PPAN) REPLACEMENT MINERAL INSTRUCTIONS:

Mineral used: Calcite. Acid Neutralizers raise the pH of acidic water. Calcite is a sacrificial mineral, dissolving in proportion to the acidity of the raw water. Calcite is self-limiting, i.e. it corrects pH only enough to reach a non-corrosive equilibrium. It does not overcorrect under normal conditions.

The amount of Calcite in the tank should be checked periodically. The tank should be filled no more than two-thirds full (see diagram). Typically the mineral should not be below the halfway point in the tank.



CAUTION: Never unscrew the valve unless pressure is fully relieved from the system. Injury and/or flooding can occur.

Before removing the valve, shut off the water supply and open a conditioned water tap to relieve the water pressure on the piping. Rotate the **BYPASS** handles to the bypass position (see figure 2 on page 6).

- Press and hold the REGEN button for approximately 5 seconds until the motor starts.
- Wait until the display reads **BACKWASH**, the motor stops running, and the numbers start counting down. Unplug the transformer so the control valve cannot cycle to the next position. This will relieve pressure in the tank.
- Unscrew the valve. A small amount of water will be lost from the tank.
- Adding Calcite will displace the water in the tank. Siphon out some water from the tank. This will allow room to add mineral and reduce water spillage.
- Plug the distributor tube to prevent mineral from entering and add the mineral.
- Add the appropriate amount of replacement mineral. Pay close attention to the mineral level when filling. **DO NOT OVERFILL** (see diagram).
- Replace the valve. Lubricate o-ring if necessary using only silicone grease. Hand tighten only.
- Leaving the unit in the bypass position, turn on the water supply.
- **SLOWLY** turn bypass valve to **DIAGNOSTIC** position (see figure 3 on page 6) to allow water to slowly enter tank in order to expel air. Flow water to drain very slowly, increasing the flow until the water runs clear. Allowing water to run to drain for a few minutes will backwash any mineral "fines" to drain.
- When water is flowing steadily to drain, clear and without the presence of air, plug the transformer into the receptacle to restore power. Momentarily press REGEN again. Display will read **RINSE**.
- Place the bypass valve in the **NORMAL OPERATION MODE** (see figure 1 on page 6). Allow the control valve to finish the **RINSE** cycle and automatically advance to the **FILTERING** position.
- Visually check the valve for any leakage.

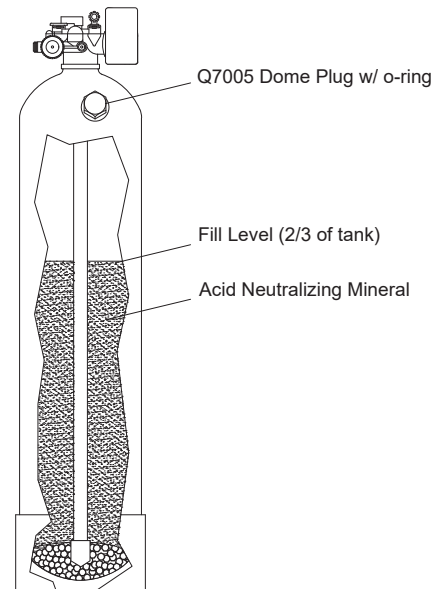
Checking the mineral level once a month for the first few months of operation should provide a good indication as to how frequently the Calcite will need to be replenished.

Calcite will add hardness to the original hardness of the raw water. This must be considered when programming the hardness level for a water softener located downstream of the acid neutralizer. As a rule of thumb, an increase of 3 to 5 grains of hardness can be expected to raise the pH by one point on the scale, e.g. from 6.0 pH to 7.0 pH.


Calcite is recommended for raw water pH range 6.0-7.0

Note: 1 cu. ft. of Calcite weighs approximately 90 lbs.

Super Mix (80% Calcite/20% Corosex) is recommended for high flow rates and raw water pH range 5.5-6.0



CONTROL VALVE SERVICE INSTRUCTIONS

 **CAUTION:** Never perform service on an installed filter control valve unless pressure is fully relieved from the filter system. Injury and/or flooding can occur.



When servicing the valve, water may leak from the valve. Water from the valve may create a slip hazard. Clean up water spills.



Disconnect from electrical power prior to servicing the valve.

DRIVE ASSEMBLY (refer to pages 18-19 for diagrams):

Remove the valve cover to access the drive assembly.

Disconnect the power source plug (black wire) from the PC board prior to disconnecting the motor or water meter plugs from the PC board. The power source plug connects to the four-pin jack. The motor plug connects to the two-pin jack on the left-hand side of the PC board. The water meter plug (gray wire) connects to the three-pin jack on the far right-hand side of the PC board.

The PC board can be removed separately from the drive bracket but it is not recommended. Do not attempt to remove the display panel from the PC board. Handle the board by the edges. To remove the PC board from the drive bracket, unplug the power, water meter and motor plugs from the PC board. Lift the middle latch along the top of the drive bracket while pulling outward on the top of the PC board. The drive bracket has two plastic pins that fit into the holes on the lower edge of the PC board. Once the PC board is tilted about 45° from the drive bracket it can be lifted off of these pins. To reinstall the PC board, position the lower edge of the PC board so that the holes in the PC board line up with the plastic pins. Push the top of the PC board towards the valve until it snaps under the middle latch, weave the power and water meter wires into the holders and reconnect the motor, water meter and power plugs.

The drive bracket must be removed to access the drive cap assembly and pistons or the drive gear cover. It is not necessary to remove the PC board from the drive bracket to remove the drive bracket. To remove the drive bracket start by removing the plugs for the power source and the water meter. Unweave the wires from the side holders. Two tabs on the top of the drive back plate hold the drive bracket in place. Simultaneously lift the two tabs and gently ease the top of the drive bracket forward. The lower edge of the drive bracket has two notches that rest on the drive back plate. Lift up and outward on the drive bracket to disengage the notches.

To reassemble, seat the bottom of the drive bracket so the notches are engaged at the bottom of the drive back plate. Push the top of the drive bracket toward the two latches. The drive bracket may have to be lifted slightly to let the threaded piston rod pass through the hole in the drive bracket. Maintain a slight engaging force on top of the drive bracket while deflecting the bracket slightly to the left by pressing on the side of the upper right corner. This helps the drive gears mesh with the drive cap assembly. The drive bracket is properly seated when it snaps under the latches on the drive back plate. If resistance is felt before latching, then notches are not fully engaged, the piston rod is not in hole, the wires are jammed between the drive bracket and drive back plate, or the gear is not engaging the drive cap assembly.

To inspect the drive gears, the drive gear cover needs to be removed. Before trying to remove the gear cover, the drive bracket must be removed from the drive back plate. (Refer to the instructions above regarding removing the drive bracket from the drive back plate. The drive gear cover can be removed from the drive bracket without removing the motor or the PC board.) The drive gear cover is held in place on the drive bracket by three clips. The largest of the three clips is always orientated to the bottom of the drive bracket. With the PC board facing up, push in and down on the large clip on the drive gear cover. Handle the cover and the gears carefully so that the gears do not fall off the pegs in the cover.

Replace broken or damaged drive gears. Do not lubricate any of the gears. Avoid getting any foreign matter on the reflective coating because dirt or oils may interfere with pulse counting.

The drive gear cover only fits on one way, with the large clip orientated towards the bottom. If all three clips are outside of the gear shroud on the drive bracket the drive gear cover slips easily into place.

The drive bracket does not need to be removed from the drive plate if the motor needs to be removed. To remove the motor, disconnect the power and motor plugs from the jacks on the PC board. Move the spring clip loop to the right and hold. Rotate the motor at least a ¼ turn in either direction so the wires are vertical (up & down) before gently pulling on the wire connectors to remove the motor. Pulling directly on the wires without rotating the motor may break the wires off the motor.

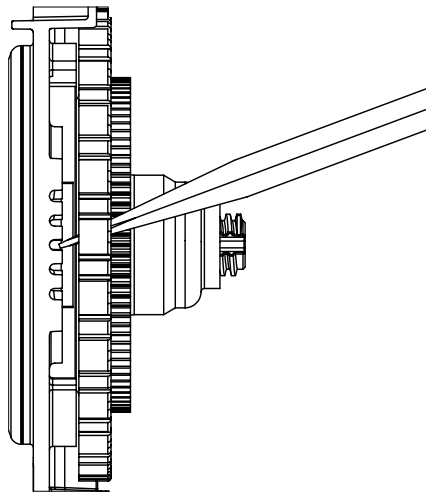
Replace the motor if necessary. Do not lubricate the motor or the gears. To reinstall the motor, move the spring clip loop to the right and hold. Gently turn the motor while inserting so that the gear on the motor meshes with the gears under the drive gear cover. Release the spring clip loop and continue to rotate the motor until the wires are horizontal and the motor housing engages the small plastic bulge inside the drive bracket motor retainer. Reconnect the motor plug to the two-pronged jack on the lower left side of the PC board. If the motor will not easily engage with the drive gears when reinstalling, lift and slightly rotate the motor before reinserting. Reconnect the power plug.

Replace the valve cover. After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds.

This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

DRIVE CAP ASSEMBLY, MAIN PISTON AND REGENERANT PISTON (refer to page 18-19 for diagrams):

The drive assembly must be removed to access the drive cap assembly. The drive cap assembly must be removed to access the piston(s). The drive cap assembly is threaded into the control valve body and seals with an o-ring. To remove the drive cap assembly use the special plastic service spanner wrench (see page 23) or insert a ¼" to ½" flat blade screwdriver into one of the slots around the top 2" of the drive cap assembly so it engages the notches molded into the drive back plate around the top 2" of the piston cavity. See figure below. The notches are visible through the holes. Lever the screwdriver so the drive cap assembly turns counter clockwise. Once loosened unscrew the drive cap assembly by hand and pull straight out.



The drive cap assembly contains the drive cap, the main drive gear, drive cap spline, piston rod and various other parts that should not be disassembled in the field. The only replaceable part on the drive cap assembly is the o-ring. Attached to the drive cap assembly is the main piston (and a regenerant piston for PPKATAIR models).

The regenerant piston (the small diameter one behind the main piston found only on the PPKATAIR models) is removed from the main piston by pressing sideways and unsnapping it from its latch. Chemically clean in dilute sodium bisulfite or vinegar, or replace the regenerant piston if needed. To remove the main piston fully extend the piston rod and then unsnap the main piston from its latch by pressing on the side with the number. Chemically clean in dilute sodium bisulfite or vinegar, or replace the main piston.

Reattach the main piston to the drive cap assembly. Reattach the regenerant piston (if needed) to the main piston. Reinsert the drive cap assembly and piston into the spacer stack assembly and hand tighten the drive cap assembly. Continue to tighten the drive cap assembly using a screwdriver as a ratchet until the black o-ring on the spacer stack assembly is no longer visible through the drain port. Excessive force can break the notches molded into the drive back plate. Make certain that the main drive gear still turns freely. The exact position of the piston is not important as long as the main drive gear turns freely.

Reattach the drive assembly to the control valve and connect all plugs. After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds.

This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

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BPOV15 CHECK VALVE CARTRIDGE (refer to page 17 for diagrams):

To replace the check valve cartridge (recommended annually), pull out the elbow-locking clip and then pull straight up on the elbow. Replace the elbow locking clip in the slot so that it is not misplaced. Remove the white check valve cartridge.

Install a new check valve cartridge as shown in diagrams by pushing the check valve cartridge into the elbow until the o-ring seats. Remove locking clip, push down on elbow to reset and insert locking clip.

Do not use Vaseline, oils, or other unacceptable lubricants on o-rings. A silicone lubricant may be used on the o-ring on the elbow or the check valve cartridge.

SPACER STACK ASSEMBLY (refer to page 18-19 for diagrams):

To access the spacer stack assembly remove the drive assembly, drive cap assembly and piston. The spacer stack assembly can be removed easily without tools by using thumb and forefinger. Inspect the black o-rings and clear lip seals for wear or damage. Replace the entire stack if necessary. Do not disassemble the stack.

The spacer stack assembly may be chemically cleaned (dilute sodium bisulfite or vinegar) or wiped with a soft cloth.

The spacer stack assembly can be pushed into the control valve body bore by hand. Since the spacer stack assembly can be compressed it is easier to use a blunt object (5/8" to 1-1/8" in diameter) to push the center of the assembly into the control valve body. The assembly is properly seated when at least four threads are exposed (approximately 5/8"). Do not force the spacer stack assembly in. The control valve body bore interior can be lubricated with silicone to allow for easy insertion of the entire stack.

Reattach the drive cap assembly and piston(s) and the drive assembly.

After completing any valve maintenance involving the drive assembly or the drive cap assembly and pistons, unplug power source jack from the printed circuit board (black wire) and plug back in or press and hold NEXT and REGEN buttons for 3 seconds.

This resets the electronics and establishes the service piston position. The display should flash the software version and then reset the valve to the service position.

INJECTOR CAP, SCREEN, INJECTOR PLUG, AND INJECTOR (refer to page 19 for diagram):

Unscrew the injector cap and lift off. Loosen cap with special plastic service spanner wrench (see page 23) or pliers if necessary. Attached to the injector cap is a screen. Remove the screen and clean if fouled.

The plug and/or injector can be pried out with a small screwdriver. The plug can be wiped clean. If the plug leaks replace the entire plug. The injector consists of a throat and a nozzle. Chemically clean the injector with vinegar or sodium bisulfite. The holes can be blown out with air. Both pieces have small diameter holes that control the flow rates of water to insure that the proper concentration of regenerant is used. Sharp objects, which can score the plastic, should not be used to clean the injector. Scoring the injector or increasing the diameter of the hole could change the operating parameters of the injector.

For BPKATAIR models, push the plug in the hole marked "UP" and the injector in the hole marked "DN".

For all other models, push the plugs in the holes marked "UP" and "DN".

Replace the screen and hand tighten the injector cap.

WATER METER (refer to page 20 for diagrams):

The water meter assembly is connected to the PC board by a wire. If the entire water meter assembly is to be replaced, remove the control valve cover and disconnect the power source and water meter plugs from the PC board. Unlatch the drive assembly and lean it forward. Unthread the water meter wire from the side of the drive assembly and through the drive back plate. To reinstall, rethread the water meter wire through the drive back plate and the side of the drive assembly. Reattach the drive assembly and the water meter and power plugs.

THIS WATER METER SHOULD NOT BE USED AS THE PRIMARY MONITORING DEVICE FOR CRITICAL OR HEALTH EFFECT APPLICATIONS.

The water meter wire does not need to be removed from the PC board if the water meter is only being inspected and cleaned. To remove the water meter assembly, unscrew the meter cap on the left side of the control valve. Pliers may be used to unscrew the nut if necessary.

With the nut removed, a slot at the top of the water meter is visible. Twist a flat blade screwdriver in the slot between the control valve body and the meter. When the meter is part way out it is easy to remove the water meter from the housing. Once the water meter is removed from the control valve body, gently pull forward on the turbine to remove it from the shaft.

Do not use a wire brush to clean the turbine. Wipe with a clean cloth or chemically clean in dilute sodium bisulfite or vinegar. The turbine can be immersed in the chemical. Do not immerse electronics. If the turbine is scored or damaged or the bearings on the turbine are worn, replace the turbine.

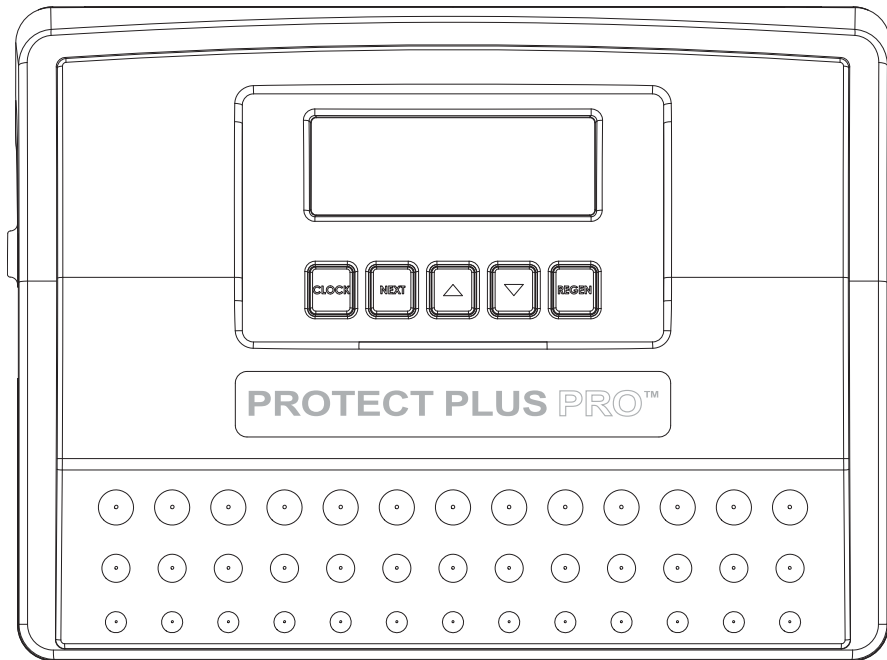
Do not lubricate the turbine shaft. The turbine shaft bearings are prelubricated. Do not use Vaseline, oils, or other unacceptable lubricants on the o-ring. A silicone lubricant may be used on the black o-ring.

Snap the turbine on the shaft and reinsert the water meter into the side slot. Hand tighten the nut. Do not use a pipe wrench to tighten nut.

GENERAL SPECIFICATIONS

| | |
|--|--|
| Inlet/Outlet Fitting Options; inches | 3/4 to 1.50 (refer to page 22 and 24) |
| Drain Elbow Male NPT (OD Poly Tube) Size; inches | 3/4 (5/8) (refer to page 21) |
| Drain Straight Fitting Male NPT size | 1 (refer to page 21) note - standard for 3 cu. ft. aeration filters |
| Working Pressure; Min to Max (PSI) | 20 to 100 |
| Water Operating Temp; Min to Max (°F) | 40 to 100 |
| AC Adaptor Input; Voltage - Hertz | 120V AC - 60 Hz |
| AC Adaptor Output; Voltage - Current | 15V DC - 0.5 A |
| 3 Volt Lithium Coin Cell Battery; type | 2032 |
| PC Board Relay Terminal Block DC Output; Voltage | 12V DC ** |

** Relay Specifications: 12V DC Relay with a coil resistance not less than 80 ohms. If mounting the relay under the control valve cover, check for proper mounting location dimensions on the backplate.



General Notes for estimating only.

FILTER & ACID NEUTRALIZER SPECIFICATIONS

ACID NEUTRALIZERS, (PPAN): Mineral used: Calcite. Acid Neutralizers raise the pH of acidic water. Calcite is a sacrificial mineral, dissolving in proportion to the acidity of the raw water. Calcite is self-limiting, i.e. it corrects pH only enough to reach a non-corrosive equilibrium. It does not overcorrect under normal conditions.

Calcite will add hardness to the original hardness of the raw water. This must be considered when programming the hardness level for a water softener located downstream of the acid neutralizer. As a rule of thumb, an increase of 3 to 5 grains of hardness can be expected to raise the pH by one point on the scale, e.g. from 6.0 pH to 7.0 pH.

Calcite is recommended for raw water pH range 6.0-7.0

Note: 1 cu. ft. of Calcite weighs approximately 90 lbs.

Super Mix (80% Calcite/20% Corosex) is recommended for high flow rates and raw water pH range 5.5-6.0

COLOR, TASTE AND ODOR FILTERS, (PPCTK, PPCAT, PPCATK): Mineral used: Carbon. Used for removal of chlorine, color, taste, odor and low levels of sulfur, etc. The mineral bed should be backwashed periodically, but will in time reach the maximum absorbency. When this occurs the carbon should be completely replaced. For removal of chloramines, hydrogen sulfide, and even iron, special catalytic carbon is recommended.

ADVANCED AERATION, (PPKATAIR): Mineral used: Katalox Light. Lightweight mineral bed provides savings on required daily backwash water. Aeration ensures sufficient oxygen for this highly concentrated catalytic coated granular filter media to effectively filter high levels of iron, up to 1 ppm of manganese and stronger hydrogen sulfide "rotten egg" odor. Influent water pH can be as low as 5.8 but for best results recommend pH 7.5 or higher but below pH 8.5 for removing iron. For manganese, recommend pH 8.5 but below 8.5 if iron is present. Manganese - limit 1.0 ppm; amounts over 1.0 ppm may gradually prevent iron removal. **Do not install on water supplies containing organic matter (Tannins). The presence of organic matter such as Tannins can inhibit the oxidation process of iron and manganese.**

SEDIMENT AND TURBIDITY, (PPST): Mineral used: Filter-Ag. This filter will reduce suspended solids down to the 20-40 micron range. In most cases it has a lifetime fill and should be backwashed periodically depending on local conditions. Pressure drop is very low through a bed of Filter-Ag and it's light weight means lower backwash rates and better bed expansion during backwash.

TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|---|---|---|
| 1. No Display on PC Board | a. No power at electric outlet | a. Repair outlet or use working outlet |
| | b. Control valve Power Adapter not plugged into outlet or power cord end not connected to PC board connection | b. Plug Power Adapter into outlet or connect power cord end to PC Board connection |
| | c. Improper power supply | c. Verify proper voltage is being delivered to PC Board |
| | d. Defective Power Adapter | d. Replace Power Adapter |
| | e. Defective PC Board | e. Replace PC Board |
| 2. PC Board does not display correct time of day | a. Power Adapter plugged into electric outlet controlled by light switch | a. Use uninterrupted outlet |
| | b. Tripped breaker switch and/or tripped GFI | b. Reset breaker switch and/ or GFI switch |
| | c. Power outage | c. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions. |
| | d. Defective PC Board | d. Replace PC Board |
| 3. Display does not indicate that water is flowing. Refer to user instructions for how the display indicates water is flowing | a. Bypass valve in bypass position | a. Turn bypass handles to place bypass in service position |
| | b. Meter is not connected to meter connection on PC Board | b. Connect meter to three pin connection labeled METER on PC Board |
| | c. Restricted/ stalled meter turbine | c. Remove meter and check for rotation or foreign material |
| | d. Meter wire not installed securely into three pin connector | d. Verify meter cable wires are installed securely into three pin connector labeled METER |
| | e. Defective meter | e. Replace meter |
| | f. Defective PC Board | f. Replace PC Board |
| 4. Control valve backwashes at wrong time of day | a. Power outage | a. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions. |
| | b. Time of day not set correctly | b. Reset to correct time of day |
| | c. Time of backwash set incorrectly | c. Reset backwash time |
| | d. Control valve set at immediate regeneration | d. Check programming setting and reset to DELAYED (for a delayed regen time) |
| | e. Control valve set at (delayed + immediate) | e. Check programming setting and reset to DELAYED (for a delayed regen time) |
| 5. Time of day flashes on and off | a. Power outage | a. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions. |
| 6. Control valve does not backwash automatically when the REGEN button is depressed | a. Broken drive gear or drive cap assembly | a. Replace drive gear or drive cap assembly |
| | b. Broken Piston Rod | b. Replace piston rod |
| | c. Defective PC Board | c. Replace PC Board |
| 7. Control valve does not backwash automatically but does when the REGEN button is depressed and held. | a. Bypass valve in bypass position | a. Turn bypass handles to place bypass in service position |
| | b. Meter is not connected to meter connection on PC Board | b. Connect meter to three pin connection labeled METER on PC Board |
| | c. Restricted/ stalled meter turbine | c. Remove meter and check for rotation or foreign material |
| | d. Incorrect programming | d. Check for programming error |
| | e. Meter wire not installed securely into three pin connector | e. Verify meter cable wires are installed securely into three pin connector labeled METER |
| | f. Defective meter | f. Replace meter |
| | g. Defective PC Board | g. Replace PC Board |

| Problem | Possible Cause | Solution |
|--|--|--|
| 8. Untreated water is being delivered | a. Bypass valve is open or faulty | a. Fully close bypass valve or replace |
| | b. Media is exhausted due to high water usage | b. Check program settings or diagnostics for abnormal water usage |
| | c. Meter not registering | c. Remove meter and check for rotation or foreign material |
| | d. Water quality fluctuation | d. Test water and adjust program values accordingly |
| | e. Damaged seal/stack assembly | e. Replace seal/stack assembly |
| | f. Control valve body type and piston type mix matched | f. Verify proper control valve body type and piston type match |
| | g. Fouled media bed | g. Replace media bed |
| 9. For aeration models only: Control valve fails to draw in air. | a. Injector is plugged | a. Remove injector and clean or replace |
| | b. Faulty regenerant piston | b. Replace regenerant piston |
| | c. Air (Brine) elbow check valve cartridge or ozone in-line check valve defective or installed backwards | c. Remove check valve(s) and replace correctly |
| | d. Drain line restriction or debris cause excess back pressure | d. Inspect drain line and clean to correct restriction |
| | e. Drain line too long or too high | e. Shorten length and or height |
| | f. Low water pressure | f. Check incoming water pressure - water pressure must remain at minimum of 25 psi |
| 10. Water running to drain | a. Power outage during backwash | a. Upon power being restored control will finish the remaining backwash time. Reset time of day |
| | b. Damaged seal/ stack assembly | b. Replace seal/ stack assembly |
| | c. Piston assembly failure | c. Replace piston assembly |
| | d. Drive cap assembly not tightened in properly | d. Re-tighten the drive cap assembly |
| 11. Error – 101 = Control unable to sense motor movement | a. Motor not inserted full to engage pinion, motor wires broken or disconnected | a. Disconnect power, make sure motor is fully engaged, check for broken wires, make sure two pin connector on motor is connected to the two pin connection on the PC Board labeled MOTOR. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect. |
| | b. PC Board not properly snapped into drive bracket | b. Properly snap PC Board into drive bracket and then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect. |
| | c. Missing reduction gears | c. Replace missing gears |

| Problem | Possible Cause | Solution |
|---|--|---|
| <p>12. Error – 102 = Control valve motor ran too short and was unable to find the next cycle position and stalled</p> | <p>a. Foreign material is lodged in control valve</p> | <p>a. Open up control valve and pull out piston assembly and seal/ stack assembly for inspection. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| | <p>b. Mechanical binding</p> | <p>b. Check piston and seal/ stack assembly, check reduction gears, check drive bracket and main drive gear interface. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| | <p>c. Main drive gear too tight</p> | <p>c. Loosen main drive gear. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| | <p>d. Improper voltage being delivered to PC Board</p> | <p>d. Verify that proper voltage is being supplied. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| <p>13. Error – 103 = Control valve motor ran too long and was unable to find the next cycle position</p> | <p>a. Motor failure during a backwash</p> | <p>a. Check motor connections then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| | <p>b. Foreign matter built up on piston and stack assemblies creating friction and drag enough to time out motor</p> | <p>b. Replace piston and stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| | <p>c. Drive bracket not snapped in properly and out enough that reduction gears and drive gear do not interface</p> | <p>c. Snap drive bracket in properly then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |
| <p>14. Error – 104 = Control valve motor ran too long and timed out trying to reach home position</p> | <p>a. Drive bracket not snapped in properly and out enough that reduction gears and drive gear do not interface</p> | <p>a. Snap drive bracket in properly then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.</p> |



Whole House Water Treatment System Limited Warranty

Protect Plus Pro, LLC warrants any Protect Plus Pro, LLC brand whole house water treatment system that is installed by an authorized Protect Plus Pro, LLC dealer, to be free from defects in materials and workmanship to the original first purchaser from the date of purchase. All aspects of this warranty are subject to the following limitations, terms and conditions.

If Protect Plus Pro equipment consisting of the Mineral Tank and Brine Tank, Control Valve, Resin and Treatment Media is determined by our warranty department to have failed as a result of a manufacturing defect, Protect Plus Pro, LLC will, at its sole discretion, repair or replace the defective part at NO CHARGE to the Consumer (excluding labor, and applicable shipping and handling cost) for the length and terms of the product warranties specifically set forth below.

| Control Valve | Limited Control Valve Warranty | Limited Pressure Tank Warranty | Limited Brine Tank Warranty |
|----------------|--------------------------------|--------------------------------|-----------------------------|
| Diamond System | 7 | Lifetime | Lifetime |

This warranty extends to the Consumer for damage resulting from defects in materials and workmanship and does not include renewable components. It does not extend to damage caused by the Consumer's misuse, misapplication, neglect, alteration, accident, force of nature, installation or operation contrary to instructions, contained within the owner's manual or extraordinary circumstances beyond the control of Company.

LIMITED SEVEN YEAR WARRANTY FOR CONTROL VALVE AND LIMITED LIFETIME WARRANTY FOR MINERAL TANKS AND BRINE TANKS (DIAMOND SYSTEMS):

Seven Year Limited Control Valve Warranty

Protect Plus Pro, LLC will replace the control valve of any new water conditioner assembled unit which fails within 84 months from date of purchase or installation by an authorized Protect Plus Pro, LLC dealer. This warranty does not cover control valves purchased or installed separate and not part of a new, assembled unit.

Limited Lifetime Warranty on Mineral Tanks and Brine Tanks

Protect Plus Pro, LLC will provide a replacement mineral tank or brine tank to any Consumer that purchased the new water conditioner assembled unit from an authorized Protect Plus Pro, LLC dealer and is in possession of a tank that fails, provided that the water conditioner is at all times operated in accordance with specifications, contained within the owner's manual, installed correctly, and not subject to freezing or negative pressure vacuum.

Limitations to Limited Warranty

Damage to any part of this water conditioner as a result of misuse, misapplication, neglect, alteration, accident, installation or operation contrary to our printed instructions, contained within the owner's manual, damage to ion exchange resin and seals caused by chlorine / chloramines in the water supply, or damage caused by any force of nature is not covered in this warranty. DAMAGE TO PISTONS, SEALS, AND OR SPACERS WITHIN THE CONTROL VALVE ARE NOT COVERED UNDER THIS WARRANTY, IF THESE PARTS ARE EXPOSED TO HARSH ENVIRONMENTAL CONDITIONS, SUCH AS HIGH LEVELS OF IRON, MANGANESE, SULPHUR, AND SEDIMENT. We will repair or replace defective parts if our warranty department determines it to be defective under the terms of this warranty. Protect Plus Pro, LLC assumes no responsibility for consequential damage, labor or expense incurred as a result of a defect or failure. Media and Resin coverage is limited to the warranty provided by the original manufacturer.

LIMITED WARRANTY ON COMPONENT PARTS NOT PURCHASED AS PART OF A NEW WATER CONDITIONER ASSEMBLED UNIT:

For Component parts not sold as a part of a new water conditioner assembled unit system are warranted to do the work for which they are intended where properly installed and operated. The new water conditioner assembled unit consists of a control valve, pressure tank, and brine tank sold as a complete, assembled unit. For component parts not sold as a new water conditioner assembled unit, Protect Plus Pro, LLC provides the following limited warranty on the component parts:

FIBERGLASS TANKS

Protect Plus Pro, LLC will provide a replacement fiberglass tank to a Consumer in possession of a fiberglass tank that fails within 120 months, provided that the water conditioner is at all times operated in accordance with specifications, contained within the owner's manual, and not subject to freezing or negative pressure vacuum.

CONTROL VALVE AND ASSOCIATED ELECTRONICS

Protect Plus Pro, LLC will replace the control valve of any new water conditioner assembled unit which fails within 60 months from date of purchase by the Consumer and installed by an authorized Protect Plus Pro, LLC dealer.

BRINE TANKS AND RELATED ASSEMBLIES

Protect Plus Pro, LLC will provide a replacement brine tank purchased by the Consumer and in possession of a brine tank that fails within 60 months, provided that the water conditioner is at all times operated in accordance with specifications, contained within the owner's manual, and not subject to freezing or negative pressure vacuum.

MEDIA AND RESIN

Media and Resin coverage is limited to the warranty provided by the original manufacturer. For a copy of this warranty, please contact Protect Plus Pro, LLC.

DAMAGE TO PISTONS, SEALS, AND OR SPACERS WITHIN THE CONTROL VALVE ARE NOT COVERED UNDER THIS WARRANTY, IF THESE PARTS ARE EXPOSED TO HARSH ENVIRONMENTAL CONDITIONS, SUCH AS HIGH LEVELS OF IRON, MANGANESE, SULPHUR, AND SEDIMENT.

Protect Plus Pro, LLC only provides a limited warranty for this product to its authorized Protect Plus Pro, LLC dealer dealers.

LIMITED WARRANTY

LIMITED WARRANTY

Supplemental Water Treatment System Limited Warranty

If Protect Plus Pro equipment is determined by our warranty department to have failed as a result of a manufacturing defect, Protect Plus Pro, LLC will, at its sole discretion, repair or replace the defective part at NO CHARGE to the Consumer (excluding labor, and applicable shipping and handling cost) for the length and terms of the product warranties specifically set forth below.

CHEMICAL FEED PUMPS

Protect Plus Pro, LLC will replace any new chemical feed pump which fails within 12 months from date of serial number and installed by an authorized Protect Plus Pro, LLC dealer.

CARTRIDGE TYPE FILTERS

Protect Plus Pro, LLC will replace any new cartridge filter (excluding filter cartridges) which fails within 12 months from date of installation and installed by an authorized Protect Plus Pro, LLC dealer.

REVERSE OSMOSIS WATER SYSTEM

Protect Plus Pro, LLC will replace any new reverse osmosis which fails within 12 months from date of serial number, membrane and filter cartridges to be free of defects prior to the time of installation and installed by an authorized Protect Plus Pro, LLC dealer.

ULTRAVIOLET DISINFECTION SYSTEM

Protect Plus Pro, LLC will replace any new ultraviolet system which fails within 12 months from date of serial number, disinfection chamber within 84 months from date of serial number, electronic parts within 12 months from date of serial number, Ultraviolet lamps within 6 months from date of serial number, quartz sleeve to be free of defects prior to the time of installation and installed by an authorized Protect Plus Pro, LLC dealer.

Limited Warranty Other Conditions

Company shall not be liable for any direct or indirect damage resulting from the use of the equipment, and in no event shall the extent of this warranty coverage exceed the purchase price of the equipment.

Company cannot know the characteristics of each Consumer's water supply or the purpose for which one is purchasing Protect Plus Pro, LLC equipment. Also, water qualities vary seasonally and over time. Therefore, Company assumes no liability for the determination of the proper equipment necessary to meet a Consumer's requirements, nor does it authorize others to assume such obligations on its behalf.

This warranty excludes any Protect Plus Pro, LLC equipment not installed by an authorized Protect Plus Pro, LLC dealer and operated according to instruction manual or on which the date code/ID code has been removed or altered. Any tampering or attempted repair performed by anyone other than an authorized Protect Plus Pro, LLC dealer, including the Consumer, voids this warranty.

In order to be considered for validation, all claims for warranty coverage must be accompanied by a copy of the purchase agreement indicating the date of initial installation, and a copy of the Consumer's utility statement. Company reserves the right to inspect the Protect Plus Pro, LLC equipment prior to honoring any warranty claim.

This warranty gives you specific legal rights, and you may have other rights which may vary from state to state. Any and all inquiries or claims under this warranty must be submitted in writing to Protect Plus Pro, LLC Attn: Warranty Department, 420 3rd Avenue NW Hickory, NC 28601.

This Limited Warranty has been executed as of the installation day and year below written.

Dealer

By: _____ Date: _____

_____ (Consumer Name)

By: _____ Date: _____

