# good neighbor is looking to welcome a Line & Prep Cook

good neighbor is looking for a driven and proactive line cook to help drive forward a design-forward coffee scene in Baltimore, Maryland. By joining the team at good neighbor's shop in the Hampden neighborhood, you will be part of a young and driven team. You will be reporting to the Kitchen Director and Kitchen Lead.

The **line cook** is an integral part of the kitchen team, assisting with food preparation and general kitchen duties. At good neighbor, we strive to provide guests with an exceptional experience. If you are someone who has a passion for hospitality and great food, this is the role for you!

### You are:

- Attentive to detail, professionalism, and timeliness
- Eager to provide excellent customer service
- A strong communicator who can work well on a team
- Always curious, you are excited about finding new ways to improve guest experience
- Savvy with your resources, with the ability to make decisions and problemsolve
- Dedicated to your team and your guests—you understand and value empathy and use it to guide interactions on and off the job
- Eligible to work in the United States and 18 years of age or older
- Proficient at multitasking; for example, balancing prep, washing dishes & working the line

### You will:

- Plate all food items on the good neighbor menu
- Prep daily to maintain inventory pars
- Follow the chefs recipes, paying strict attention to measurements and techniques
- Clean equipments and work areas
- Setup and breakdown station equipment
- Ensure that the drinks and hospitality in the shop consistently meet good neighbor's standards, reporting to the shift leader or director as needed

### You have:

- Commitment to quality, attention to detail and organization
- 6 months 1 year working in a fastpaced kitchen
- Proficient knife skills (cutting vegetables, breads and meats)
- Basic math and computer skills
- A flexible schedule and are available to work mornings, evenings, weekends and holidays

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### Physical demands that are recommended to the role:

- Ability to stand and walk for long periods of time. You're on your feet the majority of the day
- Use of hands to reach, grip, turn, and perform precision work
- As needed squat, bend, twist and reach for items below waist level or above shoulders. For example, you may have to bend down or reach up to grab cups, lids and towels
- Ability to lift, push/pull, carry and/or move up to 50 pounds. For example, you'll be handling crates of milk, bags of sugar, tubs of dishes and trash bins and hoxes
- As needed climb ladders, stairs, ramps and uneven floor and/or surfaces. For example, go up and down stairs and ramps to storage areas
- Ability to smell and taste. You're tasting and smelling food, helping ensure quality control for each plate
- Ability to listen and speak. You're listening and speaking with our guests to guide and create experiences

#### **Benefits:**

- Staff discount: 25% off all good neighbor
  & green neighbor merchandise & events
- 15% off of furniture & vintage items
- Complimentary SINGLE food item & TWO drinks per shift.
- Paid breaks: Paid 30 minute breaks every shift 6 hours or more, paid 15 minute breaks for shifts less than 6 hours
- Health benefits: For full-time employees: after 60 day probationary period, medical, dental & vision insurance, 50% covered by good neighbor
- Sick & safe leave: After a 60-day probationary period, you'll earn 1 hour of Sick & safe leave for every 30 hours
- Maximum accrual of 40 hours earned annually, with a max carry-over to the following year of 24 hours (for example, if you accrued 40 hours this year 2023 & didn't use any, 24 of those hours could transfer over to next year, capped at 64 hours total accrual in 2024).

### Compensation:

• To be determined based off experience

good neighbor is an Equal Opportunity Employer. We value an open mind, dedication to work, and a collaborative spirit. We hire based on these qualities, a job's requirements, our business's needs, and an applicant's qualifications. We do not tolerate discrimination or harassment of any kind—in the hiring process or in the workplace.

We comply with the ADA and consider reasonable accommodation measures that may be necessary for eligible applicants/employees to perform essential functions.

Please ensure your resume is written in English. Resumes can be sent to <a href="mailto:hello@goodneighborshop.com">hello@goodneighborshop.com</a> with the title "Line Cook Application."