



CLUSTER-CLUSTER

**RETURN/ EXCHANGE FORM  
CLUSTER-CLUSTER.COM**

203 Henderson road, Henderson Industrial Park, Wing B #03-08  
Singapore 159546 (T): 6273 0370 (E): [cc@cluster-cluster.com](mailto:cc@cluster-cluster.com)

**Name:**  
**Order Number:**  
**Contact No:**  
**Order Date:**  
**Address:**

PRODUCT NAME	PRICE	QTY	RETURN/EXCHANGE REASON CODE*	COMMENTS

**RETURN/EXCHANGE REASON CODES\*:**

Please fill in the appropriate code above, and comment to support your reason for a return or exchange.

- (A) Wrong quantity received
- (B) Wrong item received
- (C) Damaged in shipping
- (D) Defective product
- (E) Product different from catalogue
- (F) Customer not satisfied
- (G) Incorrect item ordered
- (H) Change of mind

(I) Other: \_\_\_\_\_

Return delivery required: YES  NO

If no, please state date and time of self return:

For all returns, and defect returns, please attach this form with an image of defect (if any), and email customer care at [cc@cluster-cluster.com](mailto:cc@cluster-cluster.com) within 3 days of receiving to qualify for an exchange or refund. For more info, please refer to our FAQ page on our website.