

# Sunset West Warranty

The following warranty information is for the product branded Sunset West only.

Sunset West products have been designed to provide aesthetically pleasing looks, comfort and durability in an outdoor environment. Only the highest quality materials are used in Sunset West products. If a product is received or becomes defective, a Warranty Request form needs to be completed by the selling party. This form is available upon request from Sunset West. Products that are defective will be repaired or replaced at our discretion during the warranty period at no charge. This is a limited warranty.

Sunset West recommends following the Care & Maintenance guidelines provided. This warranty does not cover abusive and unreasonable use or normal wear and tear including fading and discoloration caused by chemical contact. Sunset West does not warranty any product against acts of God, including, but not limited to fire, ice, wind damage and earthquakes.

Living near the ocean can cause premature weathering of the aluminum finish and is not warranted. For optimal performance while living in the salt air, we suggest that the frames are covered while not in use and rinsed off monthly with fresh water and waxed at the beginning and end of each season. Non-propriety items such as glass or other tabletop surfaces are not covered under Warranty.

Mold and mildew issues on cushions are considered a user maintenance issue and are not covered under warranty. Please visit [www.sunbrella.com](http://www.sunbrella.com) for details on Sunbrella fabrics or visit the website of the fabric manufacturer if not Sunbrella.

With the previous exceptions;

All frames are warranted for a period of ten (10) years against manufacturing defects when used in a residential setting and two (2) years for commercial settings.

Powder Coated finishes are warranted for a period of three (3) years against peeling and blistering when used in a residential setting. Please note, hand applied and dry brushed finishing can fade over time. Also, nicks, dings and scratches are considered normal wear and tear. Powder coated finishes are warranted for two (2) years for commercial settings.

Resin Wicker and Rope is warranted for a period of three (3) years against noticeable fading, discoloration and deterioration. These items are warranted for two (2) years for commercial settings.

Sunbrella fabric is warranted for a period of five (5) years through Sunbrella. Visit [www.sunbrella.com](http://www.sunbrella.com) for details.

Cushion fill is warranty for two (2) years against manufacturer and material defects for residential settings and two (2) years for commercial settings when commercial foam is specified.

Teak wood products are warranted for one (1) year against manufacturer and material defects for residential settings and ninety (90) days in a commercial setting. NOTE: that the Teak used is naturally distressed and will have variations in tone, finish and grain, which are not covered by the warranty. The Teak used inherently has blemishes, checking, cracking, distressing and these are not warranted but are part of the natural appeal of the product.

Fire Tables are UL Listed for liquid propane (LP) and natural gas (NG). Crystal Fire burners offer a limited lifetime warranty; visit [www.crystalfire.com](http://www.crystalfire.com) for details. All other materials included with the fire tables are warranted against manufacturer and material defects for one (1) year in a residential setting and ninety (90) days in a commercial setting.