E-Stainless Sinks & Faucets

Installed Faucet Limited Product Warranty

International Concepts in Cabinetry, Inc. ("ICCI") warrants to the original purchaser in the U.S. or Canada that this EStainless faucet, when installed by an authorized installer, shall be free from leaks and drips and other defects in materials and workmanship under normal residential use and service for a period of ten (10) years from the date of original purchase for the faucet and five (5) years from the date of original purchase for the flexible hose.

The warranty applies to the original consumer purchaser of the product only. It excludes all industrial, commercial and business use. This warranty does not apply in the event of product surface damage caused by abuse, misuse, accidental damage and/or scuffs, faulty installation, improper care and maintenance, failure of or dissatisfaction with joints, seams or any adhesive or caulk used in connection with installation, damage caused by harsh or abrasive cleaners and/or materials or failure caused by any act of nature. Any part or product repaired or altered in any manner without written authorization from ICCI will void the warranty.

In the event that a faucet should fail due to a defect in material or workmanship, ICCI will at its discretion supply the parts deemed necessary to restore the faucet to working condition. If said parts are no longer available, a comparable product will be supplied.

This warranty does not cover shipping costs, labor costs or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss. It excludes transportation costs or any labor reinstallation costs. ICCI does not cover incidentals.

If you feel that you may have a warranty claim please contact ICCI directly or through the EStainless supplier through whom you purchased your faucet with the following information in writing: (1) date of purchase and installation; (2) the model number (or part number); (3) a complete description of the nature of the problem or defect; and (4) the original sales receipt or invoice (please provide the name of the EStainless supplier from whom you purchased your sink if it is not included on the receipt). ICCI can be contacted directly by email at cara@e2stainless.com, by fax at 415-380-8690, or by mail at 49 Larkspur Street, San Rafael, CA 94901.

ICCI AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ICCI AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state/province to state/province.