

# 1 STOREY

Please print out this form, fill it out, and return with your original invoice and merchandise.

Please return items, clean, unworn or unused and in their original packaging.

Your order number, colour, size and SKU number are mandatory fields\*. This is so we can find your order and process your refund.

You can find this information in the shipment confirmation email sent to you.

Please do not write the word 'jewellery' or jewellery related words anywhere on your package.

Order number\* \_\_\_\_\_

Your name \_\_\_\_\_

Order date DD-MM-YYYY \_\_\_\_\_

Email address \_\_\_\_\_

## Return form

Line	Return code	Qty	Description/Colour*	Size*	SKU number*
01	_____	__	_____	___	_____
02	_____	__	_____	___	_____
03	_____	__	_____	___	_____
05	_____	__	_____	___	_____
06	_____	__	_____	___	_____
07	_____	__	_____	___	_____
08	_____	__	_____	___	_____
09	_____	__	_____	___	_____
10	_____	__	_____	___	_____
11	_____	__	_____	___	_____
12	_____	__	_____	___	_____

## Return reason code

Fill in the code that best explains the reason for your return.

1. Too small
2. Too large
3. Faulty item
4. Delay in delivery, changed mind or other
5. Wrong delivery
6. Item missing
7. Not as online image
8. Quality not as expected
9. Ordered multiple sizes
10. Fit not as expected

Put this return form in the parcel with the items you wish to return.