

# Allseating 12 Year Warranty

## APPLICABLE PROVISIONS TO ALL PRODUCTS AND SERVICES

Allseating products, including those designated for Multi-Shift, are warranted to be free from defects in materials and workmanship for a period of 12 years from original date of purchase, with the exception of Foster Sleep Chair, Foster Recliner and Foster Patient Recliner. This warranty applies to all chair models and extends to original purchasers who acquire new product directly from Allseating or our authorized dealers.

During the warranty period, Allseating, at its sole discretion, will repair or replace (at its option) any product, part or component covered by this warranty that fails under normal use due to defective materials or workmanship. Allseating will repair or replace the defective product, part or component with comparable product, part or component. To be eligible for this warranty coverage, all products, parts or components must be installed, used and maintained in accordance with Allseating's published instructions and must not have been subject to misuse or abuse.

## EXCEPTIONS

Allseating does not warrant the following:

- Normal wear and tear
- Natural variations, scars, marks, wrinkles occurring in leather
- Colourfastness of textiles
- Colour matching of textiles exactly to samples or swatches or past purchases
- COM/COL or graded-in fabrics
- Products exposed to extreme environmental conditions or improper storage conditions
- Chairs used by individuals who weigh in excess of the warranted weight restriction as indicated on each product page. Most task and guest seating is 350 lbs with the exception of Entail, M.O. and Levo, all of which are 325 lbs. Exchange, Foster and Halsä are 325 lbs per seat unless otherwise specified
- Allseating's products meet the requirements of national and specific local codes as stated in the price book and other written publications. Please visit the company's website at [allseating.com](http://allseating.com) for further details regarding product specifications.

This document inclusively describes Allseating's warranty and remedies available with respect to the company's products and services. Allseating disclaims any other warranty whether express or implied, statutory or otherwise, in relation to the company's products and services.

To the extent allowed by law, any implied warranties, including any warranty of merchantability or fitness for a particular purpose, are disclaimed and to the extent they are legally required, are limited in duration to the duration of this written warranty.

Allseating shall not be liable for loss of time, inconvenience, commercial loss, or incidental or consequential damages.

## QUALIFICATIONS FOR DELIVERED PRICING

Please call your Allseating Sales Representative for your qualifications for delivered pricing.

## WARRANTY RESOLUTION

We understand that dealing with warranties is often frustrating. So we developed a dedicated Warranty Response Team to eliminate headaches. They're specially trained to expedite warranty-related issues, so you can get back to business quickly and painlessly.

All warranty claims must be submitted via Allseating's Warranty Portal which can be found at [allseating.com](http://allseating.com) under Resources\Submit a Claim.

Should you have any difficulties you can contact our Warranty Response Team at [warranty@allseating.com](mailto:warranty@allseating.com) or toll free at 1(800) 563-3502.

## DIMENSIONS

The price catalog and product literature, show dimensions rounded to the nearest half inch. All dimensions are approximate and may be subject to change without notice. Dimensions are dependent on options selected. Product can be configured to comply with BIFMA G1-2002 Ergonomics Guideline. Where exact measurements are required, contact Customer Service.

## FIRE CODE

Allseating's entire line of office seating meets California Technical Bulletin 117 (CAL 117-2013). This is a standard by which upholstered furniture has been tested for approval to meet a minimum fire standard. Allseating's chairs can be upgraded to meet the California Technical Bulletin (CAL TB133). Additional charges of \$565 per chair series (per burn test) and lead times will apply for chairs with special configurations of COM fabrics, not already tested by Allseating.

## CAL TB133

CAL TB133 is a standard of furniture flammability required by the California Bureau of Home Furnishings and Thermal Insulation for furniture used in public buildings such as Healthcare facilities, Hospitals, Hotels and Motels, Stadiums, Child Care Facilities, Convalescent Homes, Prisons and Jails.

The CAL TB133 test is a full scale fire test for furniture manufactured for the use in public buildings. The standard does not specify how to construct furniture, but only how it should perform when tested. To pass the fire standard test, a fire blocking liner is placed between the fabric and the foam of our chairs. This liner acts as a fire extinguisher by smothering the flame.

## TO ORDER CAL TB133

Clearly specify CAL TB133 on your order. Please check individual series upcharge. There is a standard 4 week lead time for CAL TB133.