



Online Returns/ Exchanges Form

At EGG we care and want you to love your purchase. If you are not completely satisfied, let us know and we will take care of you and find a suitable solution.

- We offer exchanges with 12 days of you receiving your order, along with the original egg retail receipt.
- Your purchase must be unworn, unwashed and have tags attached.
- Exchange will be offered to the same purchase value. In case of a price differential, the store will not refund cash to the customer.
- **Undergarments, soft toys & some accessories** are unable to be returned or exchanged due to hygiene reasons.
- **Final sale items, altered & customised may not be returned or exchanged.**
- EGG reserves the right to determine a manufacturing defect.
- **All Sales items under \$50 may not be returned / Exchanged unless they are faulty.**

Simply print out the online returns form or fill in the form sent with your order and tell us what you would like to do. If you wish you can also email us: newmarket@eggmaternity.com

Online Order Returns
 EGG Maternity
 12 Kent Street Newmarket
 Auckland 1023
 New Zealand 095230395

Thank you for shopping at EGG.

Style	Color	Qty	Reason for Return/Exchange

NAME OF SENDER:

ORDER NUMBER:

PHONE NUMBER:

E-MAIL:

Thank you!