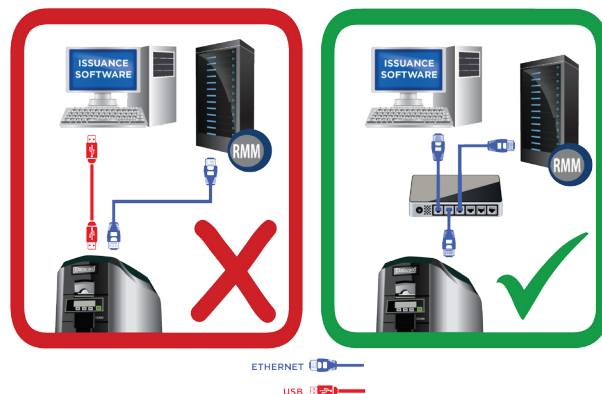


ADAPTIVE ISSUANCE™ REMOTE MONITORING AND MANAGEMENT PRINTER COMPATIBILITY MATRIX

Remote Monitoring and Management software (RMM) supports the networked printers which are noted below.

To monitor and manage your fleet with RMM software, the printers must be connected over Ethernet. The printers connected with USB are not supported, even if the USB is used for only the issuance software.



PRINTER MODEL		RMM VERSION	MINIMUM FIRMWARE VERSION	PRINTER MODEL		RMM VERSION	MINIMUM FIRMWARE VERSION
DIRECT-TO-CARD				EMBOSSING			
	CD800™ CLM	✓ RMM 6.4	D3.14.8.6		280P	✗	NA
	CD800™ D	✓ RMM 6.4	D3.14.8.6		450	✗	NA
	CD800™ S	✓ RMM 6.4	D3.14.8.6		CE840™	✓ RMM 6.5	D3.14.8.6
	CD820™	✓ RMM 6.0	D3.14.8.6		CE870™	✓ RMM 6.0	D3.14.8.6
	FP65i™	✗	NA		CE870™ K	✓ RMM 6.5	D3.14.8.6
	SD160™	✗	NA		CE875™	✓ RMM 6.3	R4S.3.1-1
	SD260™ C	✗	NA	RETRANSFER			
	SD260™ L	✗	NA		CR500™	✓ RMM 6.0	U1.32.1-5000
	SD360™	✓ RMM 6.5	D3.14.8.6		CR805™	✓ RMM 6.4	R4S.3.1-1
	SD460™	✓ RMM 6.5	D3.14.8.6		CR825™	✓ RMM 6.3	R4S.3.1-1
					SR200 SR300	✗	NA

✓ Supported in the current release (RMM 6.5) ✗ Not supported by RMM



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