

# COUTURE CREATIONS GOPOWER AND EMBOSS MACHINE LIMITED 12 MONTH WARRANTY



This warranty covers the labour and parts necessary to repair manufacturer's defects in materials and workmanship that are the result of normal personal or other non-commercial usage, in your original Couture Creations GoPower and Emboss Machine (the "Product") when you purchase the Product from an Authorised Couture Creations retailer. Your warranty must be registered at [www.couturecreations.com.au](http://www.couturecreations.com.au) and must include the serial/batch number of your machine.

This warranty does not apply to products damaged by misuse, accident or normal wear and tear. This warranty is valid for a period of twelve (12) months from your original date of purchase of the Product. You must retain your proof of purchase, which will be required when seeking warranty service.

Couture Creations will repair or replace at its discretion, any manufacturing defects for the Product returned within twelve (12) months of the original date of purchase.

## What this Warranty does not cover?

- (a) Damages or defects caused by misuse or abuse of the Product, or use of the Product for commercial purposes (rather than for personal use) are not covered by this warranty.
- (b) Normal maintenance and cleaning is not covered by this warranty.
- (c) Damage resulting from dirt, dust, 'fair wear and tear', damage occurring during transport, installation or whilst moving the product. The product is to be used on a flat, stable surface at all times.
- (d) Freight / shipping or return costs are not covered by this warranty.
- (e) A product that has had unauthorised access, tampering, removed or altered batch or serial number.
- (f) Purchases made from any retail establishment not authorised by Couture Creations are voided by this warranty.

Any implied warranty, including that of merchantability or fitness for a particular purpose, is hereby limited in duration to twelve (12) months. The appropriate warranty period set forth above. In no event shall Couture Creations be liable for any consequential or incidental damages attributable to this product.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instruction manual provided with the machine.
- It must be used solely for domestic purpose.
- The guarantee will be rendered invalid if the product is re-sold or has been damaged by an unauthorised repair.
- Specifications are subject to change without notice.
- The manufacturer disclaims any liability for the incidental or consequential damages.
- The guarantee is in addition to, and does not diminish your statutory or legal rights.

## In the event of a breakdown or malfunction, how to get warranty service?

If you believe that there is a manufacturing defect in your product during the warranty period.

FOR AUSTRALIAN, AMERICAN, CANADIAN, NEW ZEALAND, EUROPEAN & UK CUSTOMERS:

Please contact us on [sales@couturecreations.com.au](mailto:sales@couturecreations.com.au) for further information.

A Return Authorisation (RA) may be issued. Following a determination by Couture Creations that a fault covered by this warranty may have occurred, Couture Creations will: (a) ship replacement parts or (b) ship you a replacement Product. Product not covered by this warranty will be returned at your expense. Replacement parts will incur a handling fee & postage/freight costs.

## Disclaimers:

Couture Creations shall not be liable for consequential and incidental damages, damages for bodily injury (including death) and damage to property. The duration of any implied warranties shall be limited to the duration of the express warranty set forth above. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damage, damages for personal injury, or the length of implied warranties, so these limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

## FOR AUSTRALIAN & NEW ZEALAND CUSTOMERS:

The benefits conferred by this warranty are in addition to all implied warranties, other rights and remedies in respect of the product, which the consumer has under the Australian Consumer Law or if purchased in New Zealand under the Consumer Guarantees Act.

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