



[www.cariboublock.com](http://www.cariboublock.com)

## CRATED SURFACE WITH PREMIUM WAX OILED FINISH

### 1-YEAR MANUFACTURERS DEFECT WARRANTY

Caribou butcherblock is warrantied to our Distributors and end-users for a period of 1-year against manufacture defects only.

Warranty is void if product has been modified or subjected to improper humidity. Tops must be always kept in a humidity-controlled environment at 27% - 40 % humidity.

Wood is a natural material; your surface will shrink and grow depending on the humidity levels in your environment from season to season.

This warranty covers cost of materials only. Installation/freight charges are not included.

Product warranty will not cover damaged product due to improper storage, handling, alteration, or installation.

Product damaged by freight must be reported within 24 hours of shipment receipt and noted on the bill of lading.

Caribou reserves the right to qualify any claim on our products.

Wood is a natural material with characteristics beyond the control of the manufacturer. No two pieces are alike and will contain naturally variation in color. This cannot be considered a manufacture defect.

A manufactured defect needs to be noted at time of installation and contact Caribou. Failure to do so may result outcome of claim.

UV light will change the color of your wood top, either darken or lighten the top.

Return shipping is the responsibility of the purchaser.

Warranty claims are to be made at the point of sale. If your surface was purchased through one of our distributors or dealers, please file the claim through them.

If you purchase your surface off the Caribou website, please include a copy of your original invoice. If you do not have a copy, please include a letter with your returned merchandise with the following information:

- Customer name
- Address
- Phone number
- Order number
- Item name description
- Reason for return
- Requested action to be taken: fixed or replaced

Online Warranty claims are to be sent to: [info@cariboublock.com](mailto:info@cariboublock.com)

