



Zendure App User Guide



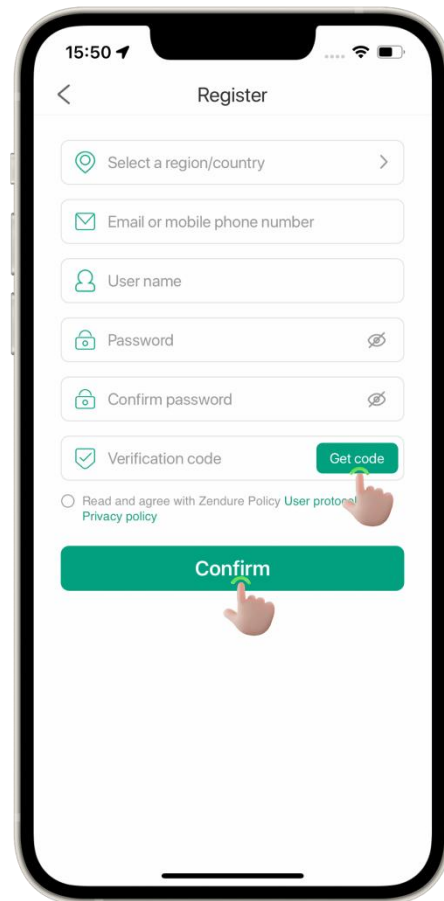
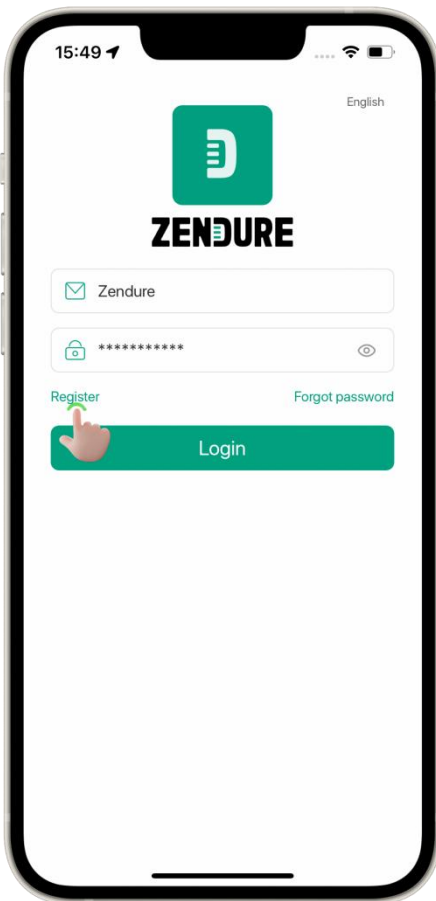
SuperBase V



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Signing Up

If you do not have a Zendure account, open the Zndure App and tap "**Register**" to start the registration process. During the registration process, you will need to enter your **country**, **E-mail address**, desired **username** and new **password**, then tap **Get verification code**. You will receive a message from Zendure containing the verification code. After entering the code, be sure to read the policies and agreements by tapping the link at the bottom of the form. After you're finished reading, check the box at the bottom of the form and tap **Confirm** to complete the registration.



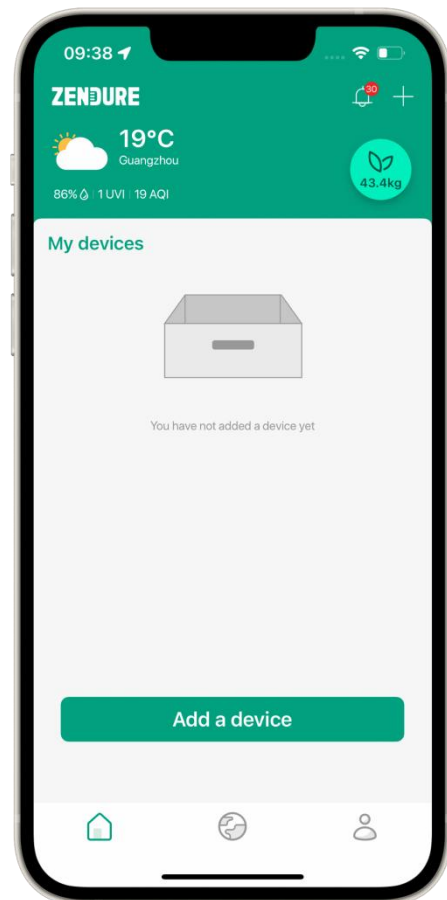
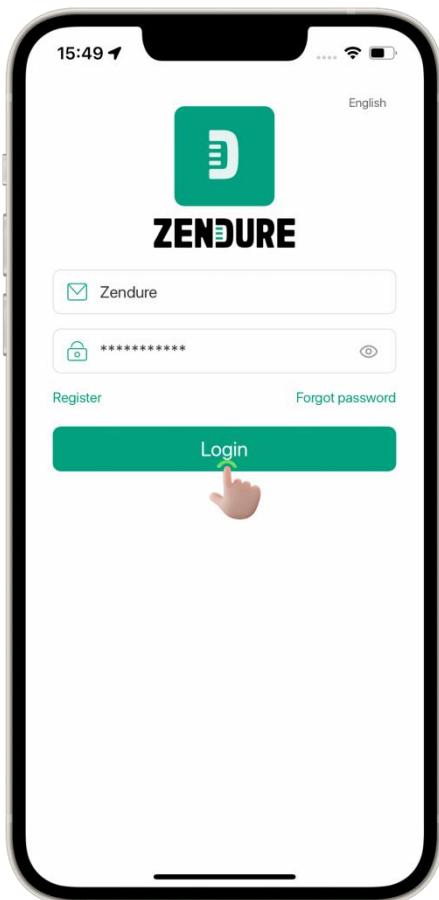
Notes:

The verification code is valid for 30 minutes.

The verification email may take a few minutes to reach you. If you cannot find the email containing the verification code, please check your spam/junk folder.

Logging In

After successful registration, you will return to the login interface (if you already have an account, you can log in directly). Enter your **E-mail address** and **password**, then tap **Log in**. After logging in, you will be taken to the App's homepage.

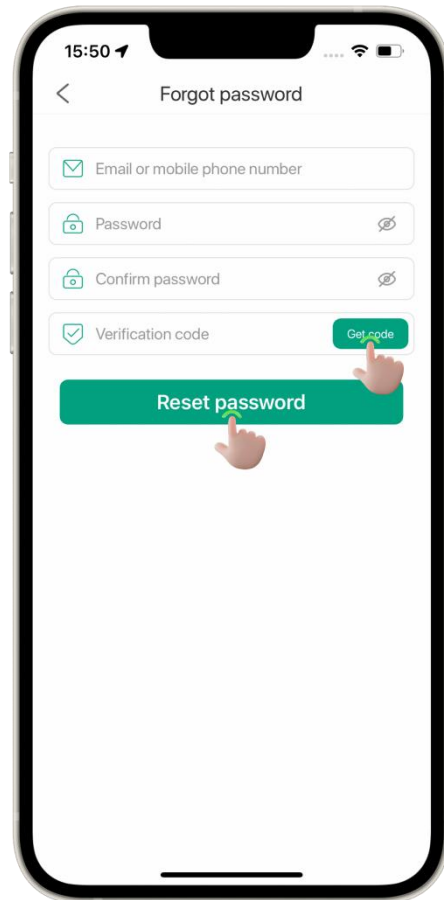
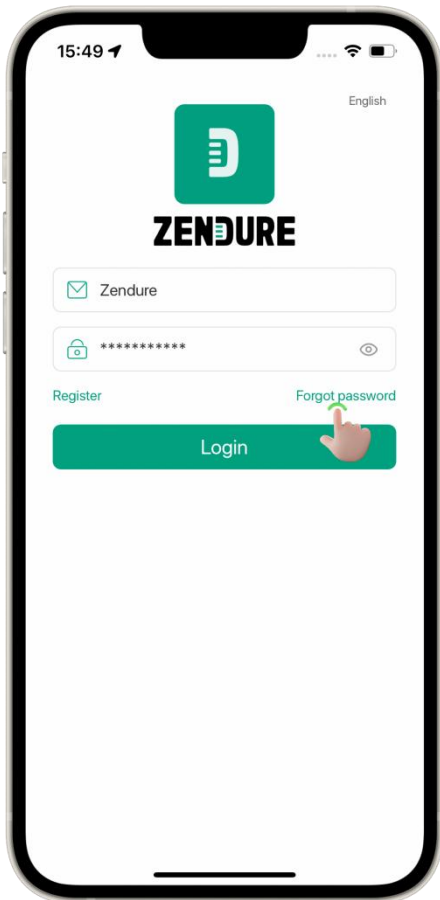


Notes:

When you use the Zendure APP, you need to register first.

Password Reset

You can reset your password by tapping **Forgot Password** on the login page if you have forgotten it. Please follow the instructions on the page, enter your **email address**, enter a **new password**, confirm the new password, and tap **Get Verified Code**, and you will receive an email message from Zendure containing the verification code. Use the code to complete the form and tap **Reset Password**.



Notes:

The verification code is valid for 30 minutes.

The verification email may take a few minutes to reach you. If you cannot find the email containing the verification code, please check your spam/junk folder.

Device Configuration and Binding

To connect your Zendure products to the App, follow the pairing procedure below. Once your devices are paired with the App and connected to the internet, you can monitor and control your Zendure products from virtually anywhere with your phone or tablet.

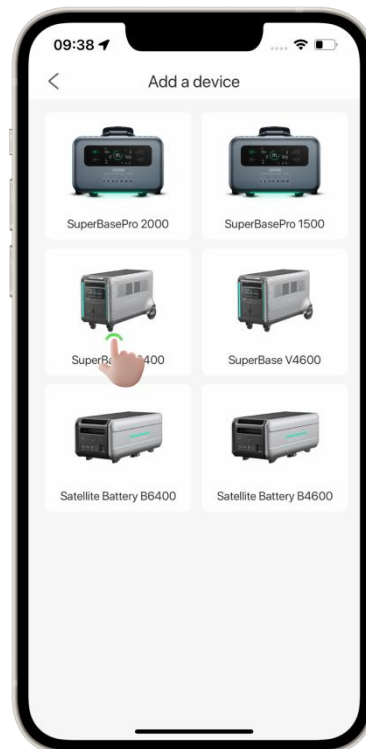
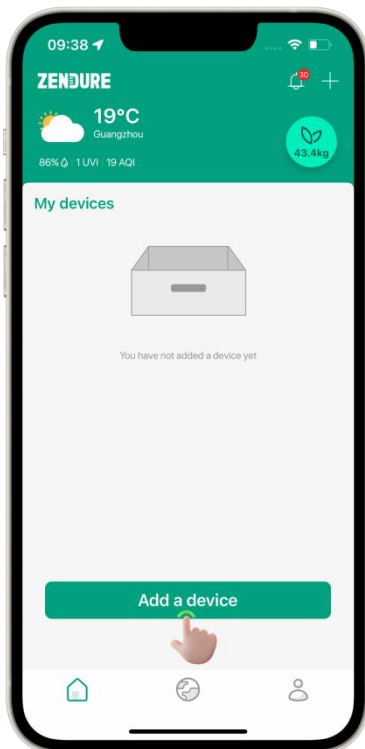
Manually add devices

Add via home Wi-Fi

The network distribution information is transmitted through the Bluetooth channel, so that the device is connected to the Internet and the process of network distribution of the device is completed.

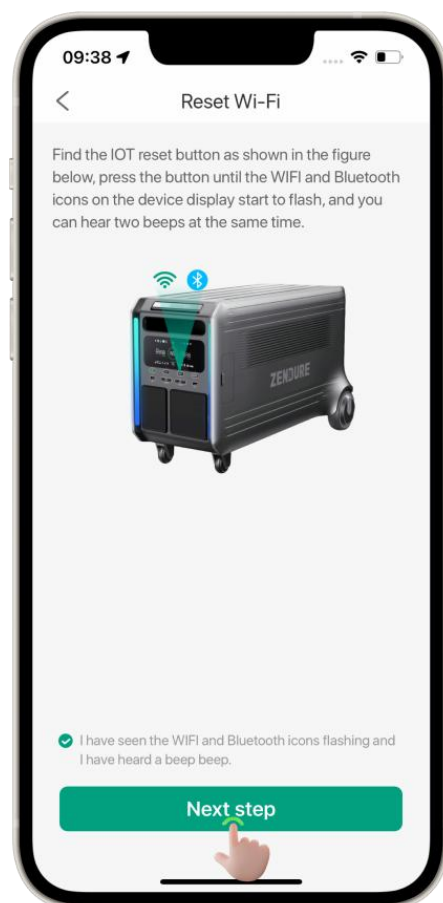
1) Click the Add button

Click the "+" icon or the Add Device button on the homepage of the App, and select the device to be added.



2) Reset device Wi-Fi

Turn on the device, press and hold the "Wi-Fi" button on the device for 3 seconds until you hear 2 consecutive "beeps", then release the button. Check that the device's Wi-Fi button light is blinking, and the Wi-Fi and Bluetooth icons on the display are blinking. Then click **Next step** on the App.

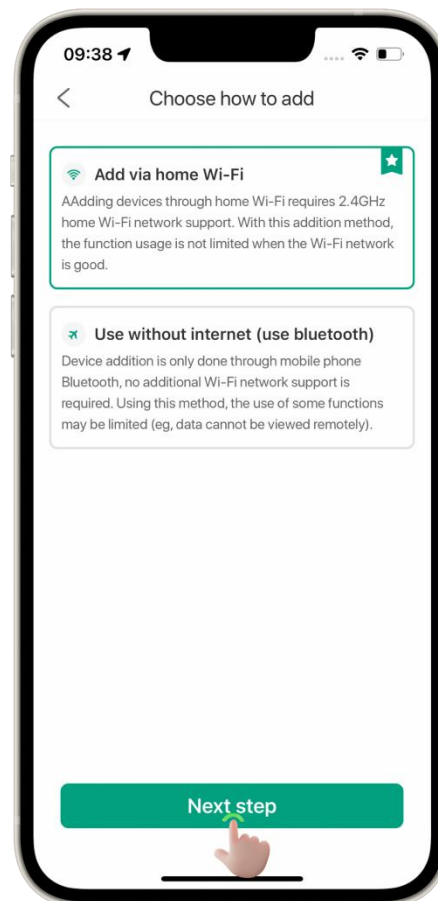
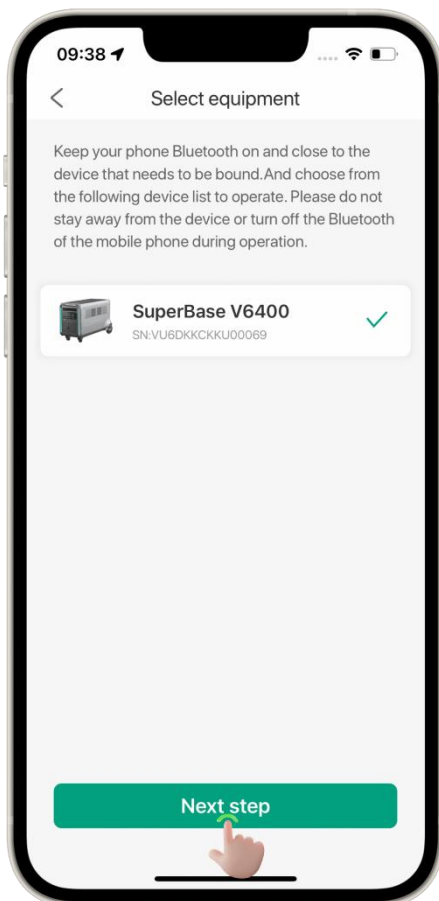


3) Device pairing

Select the device to add and click **Next step**.

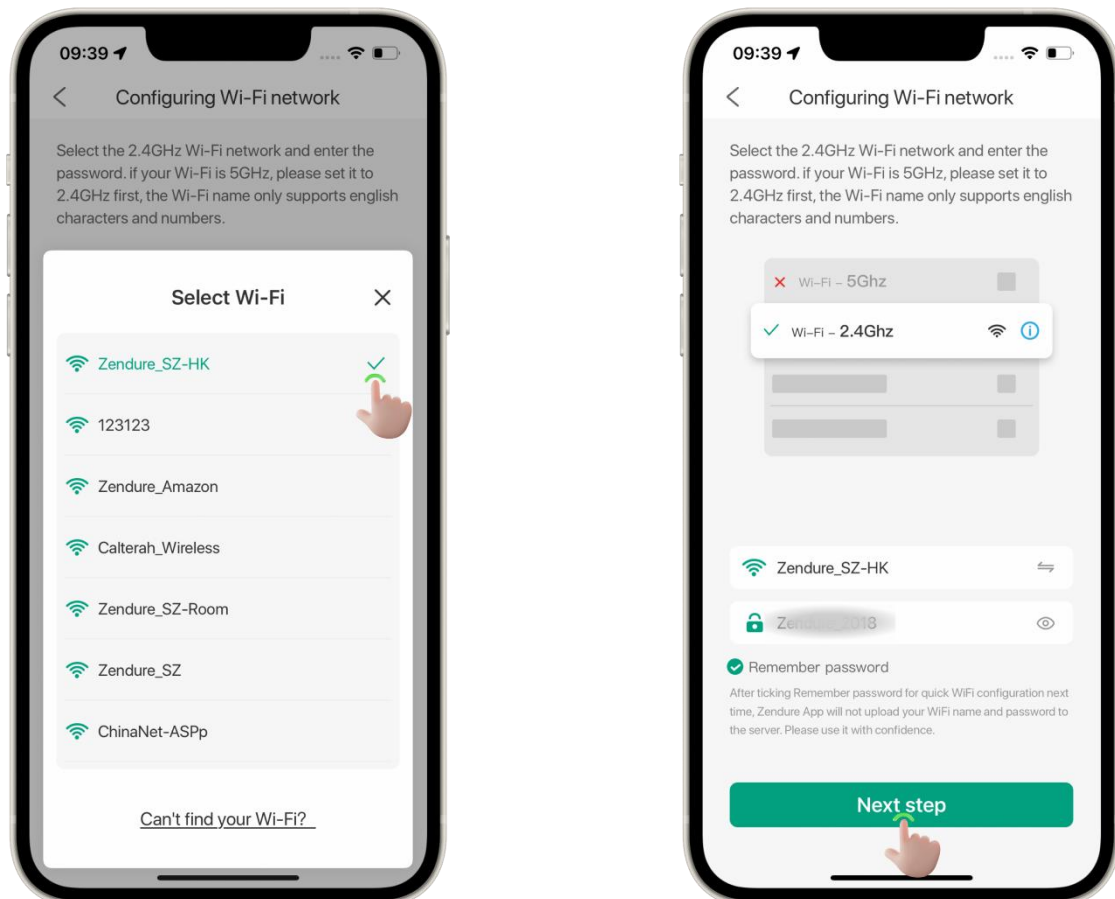
4) Select add method

There are two ways of **Add via home Wi-Fi** and **Use without Internet (Use Bluetooth)**, select the option of **Add via home Wi-Fi**, and click Next.



5) Add via home Wi-Fi

Select the 2.4GHz Wi-Fi network and enter the password. If your Wi-Fi is 5GHz, please set it to 2.4GHz first. Wi-Fi names only support English characters and numbers.

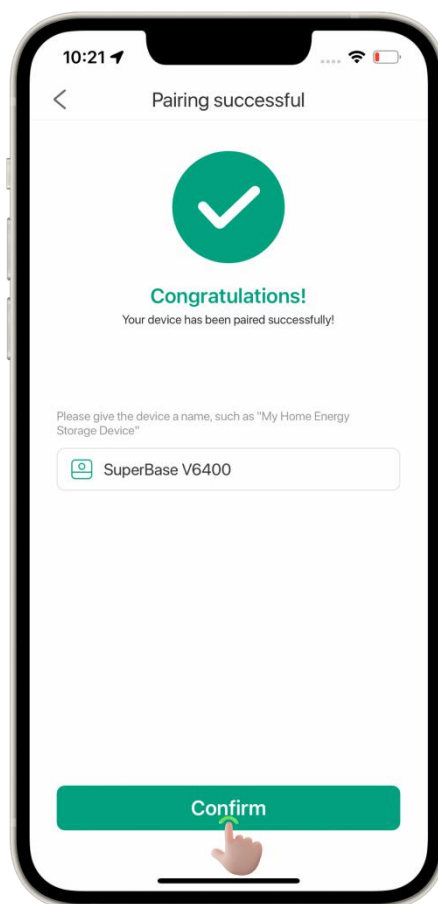
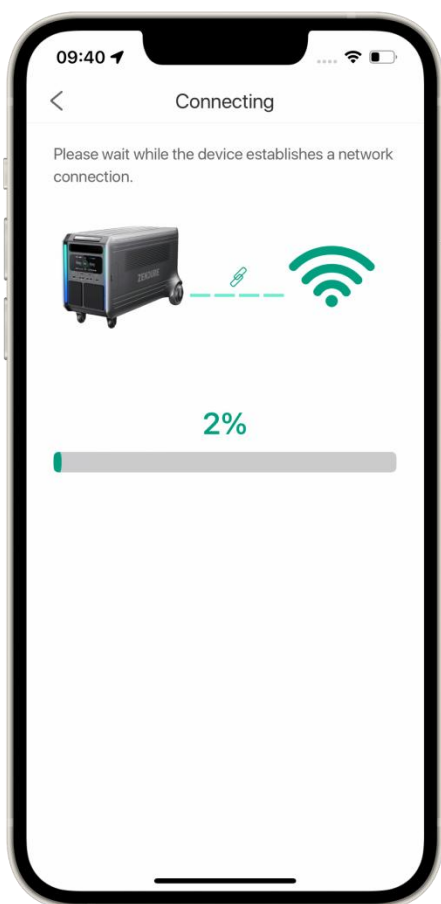


Notes:

When you choose to manually enter the Wi-Fi name, you need to check whether the Wi-Fi is 2.4GHz. If it is not 2.4GHz Wi-Fi, it will cause network configuration and binding failure.

6) Pairing successful

The App enters the adding success interface, you can set a new name for SuperBase V, click **Done** to complete the binding process.



7) Add failed

The App shows that adding failed, please check the following and try again.

- ① When configuring the Wi-Fi network steps, check whether the selected Wi-Fi network is unobstructed, and you can use other smart devices to connect and check whether you can access the Internet.
- ② Configure the Wi-Fi network step. If you manually enter the Wi-Fi name, please check whether the Wi-Fi is 2.4GHz type. If it does not match the type, it will cause the addition to fail.
- ③ When adding a device, do not stay away from the device, please keep it near the device.

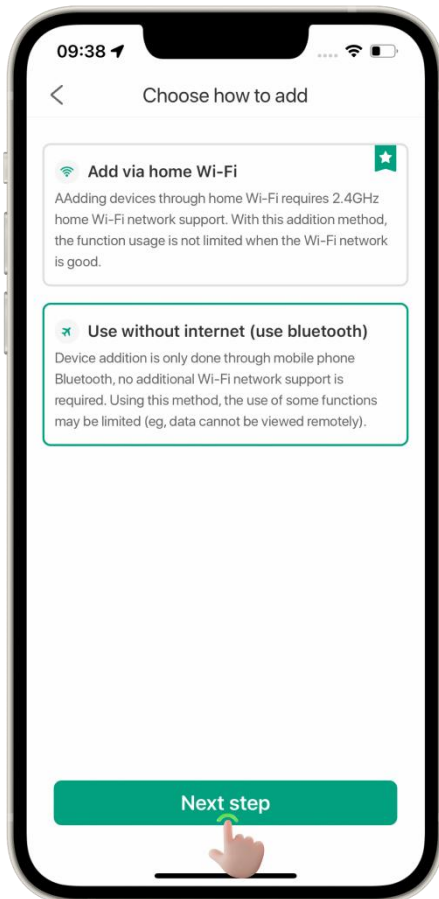
● Use without Internet (Use Bluetooth)

1) Select add method

Select the **Use without Internet** (Use Bluetooth) option and click **Next**.

2) Device confirmation to add

After the device is found on the App, the operation guide will be displayed. Please go to the device and press the IoT button to confirm the addition.



3) Pairing successful

After the addition is complete, the App returns to the home page, displaying the successfully bound devices.

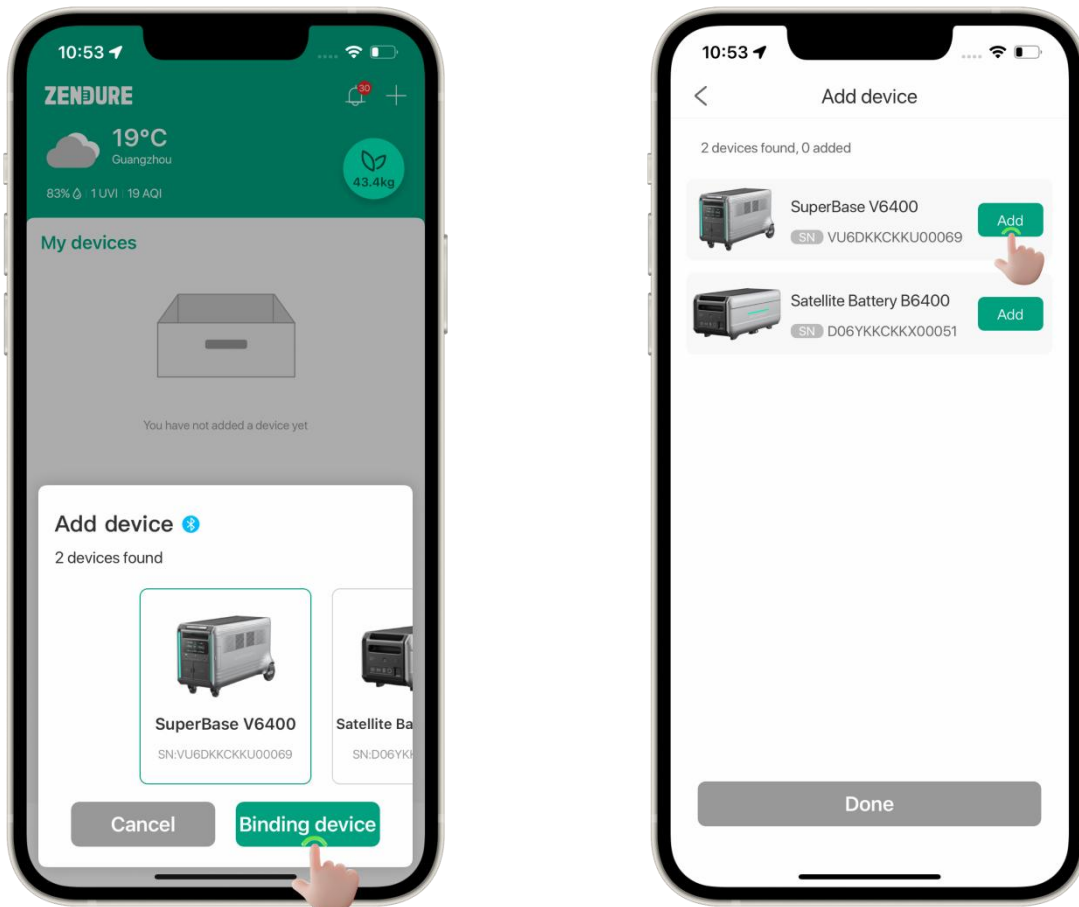
Automatically discover devices

When SuperBase V is in network configuration mode, start the application, and a device discovery pop-up window will appear on the home page, showing nearby Zendure devices that can be bound.

● Add via home method

1) Click the Pairing button

After the device discovery window pops up on the home page, click the **Pairing** button, find the device to be bound from the device list, and click the **Start adding** button.

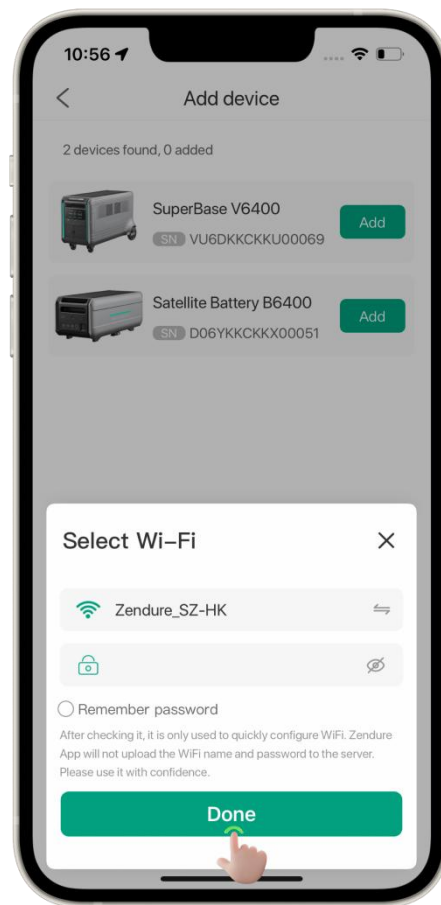
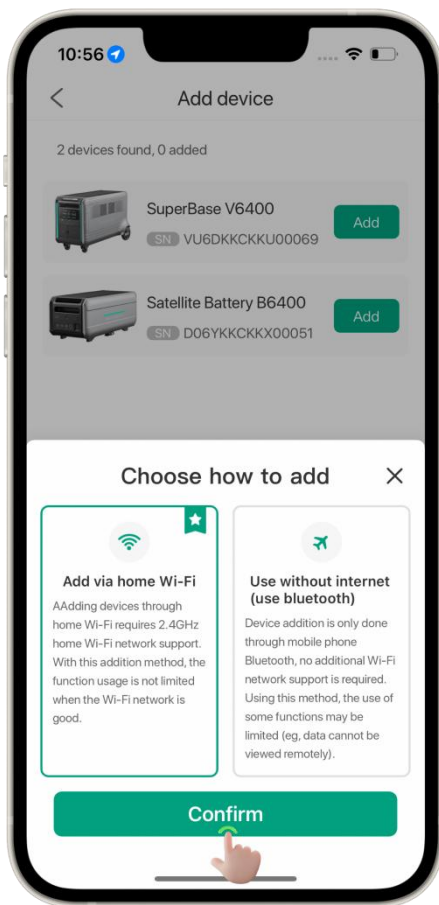


2) Select add method

Select Add via Home Wi-Fi.

3) Select Wi-Fi

Click the Wi-Fi Search button and select the desired Wi-Fi from the Wi-Fi list. If there is no desired Wi-Fi in the Wi-Fi list, you can click to add it manually.



4) Start adding

After filling in the Wi-Fi name and password, click Confirm. The add button of the device changes to the status of adding.

5) Binding complete

The device is added successfully, and adding is changed to Added, and the device can be renamed.

6) Binding failed

If the addition fails, please return to the home page and click the **Add** button to manually add the device.

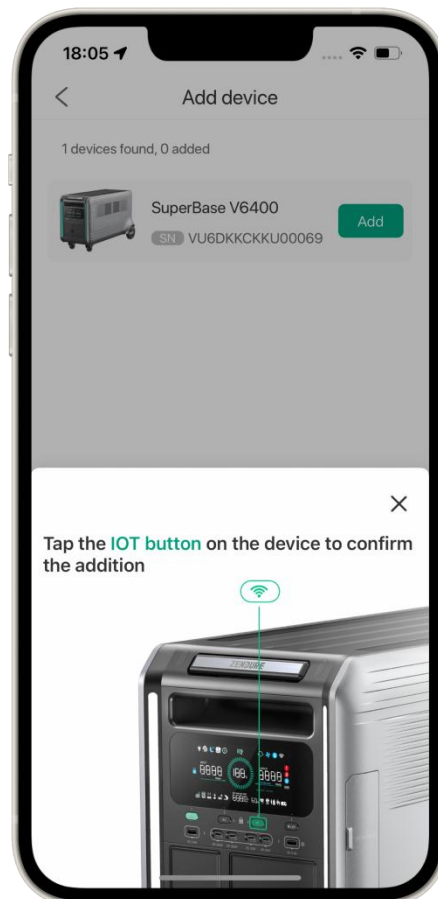
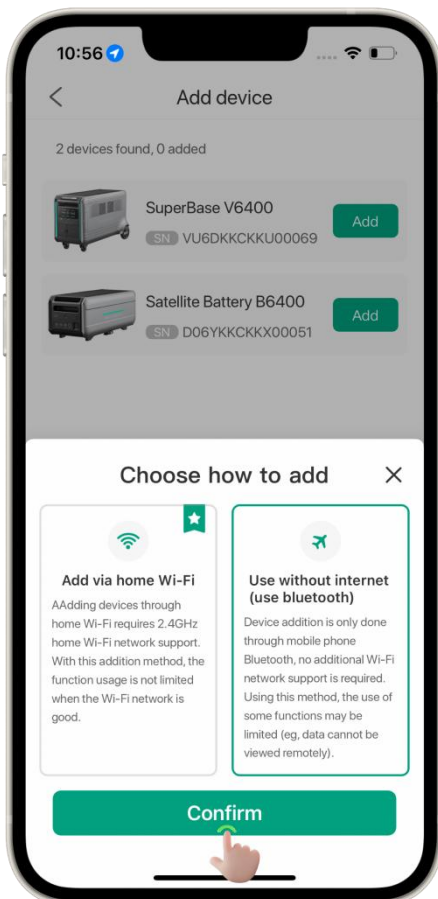
● Use without Internet (Use Bluetooth)

1) Select add method

Select Use without Internet (Use Bluetooth)

2) Device confirmation to add

According to the guidelines, click the IoT button on the device side to complete the Bluetooth binding.



Notes:

Actively searching for Bluetooth requires consent to the Bluetooth permission application.

Device Operation

On the home page, find the device you want to control, click the device, and enter the operation interface.

Enter the operation interface, you can see the real-time data display of the equipment, console operation, energy flow diagram, energy analysis diagram, connected components, equipment settings and other functions.

Real-time Data Display

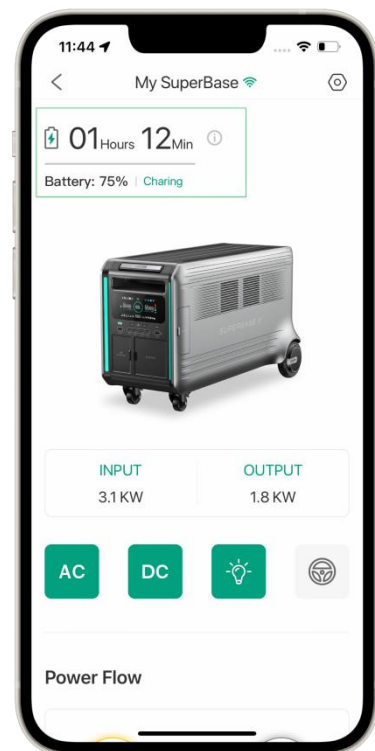
● Device status

Remaining discharge time/remaining charge time:

When the device is discharging, it displays the current remaining discharge time. When the device has input, it will display the remaining full time of the device.

Remaining power: Display the current remaining power percentage of the device.

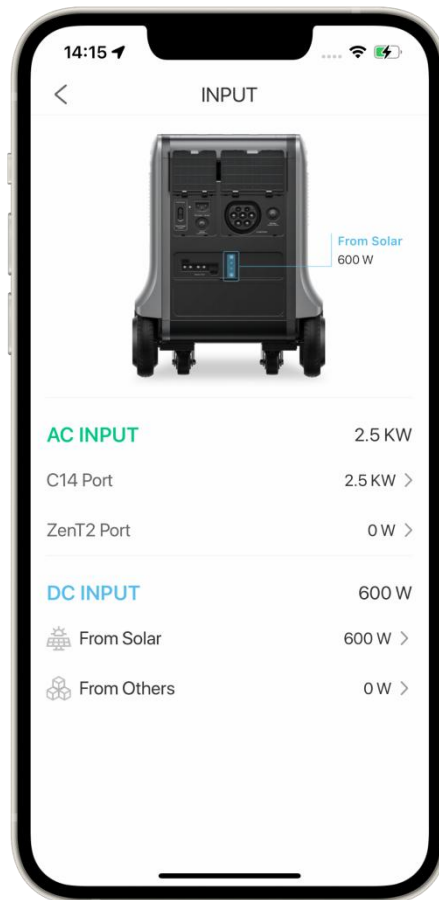
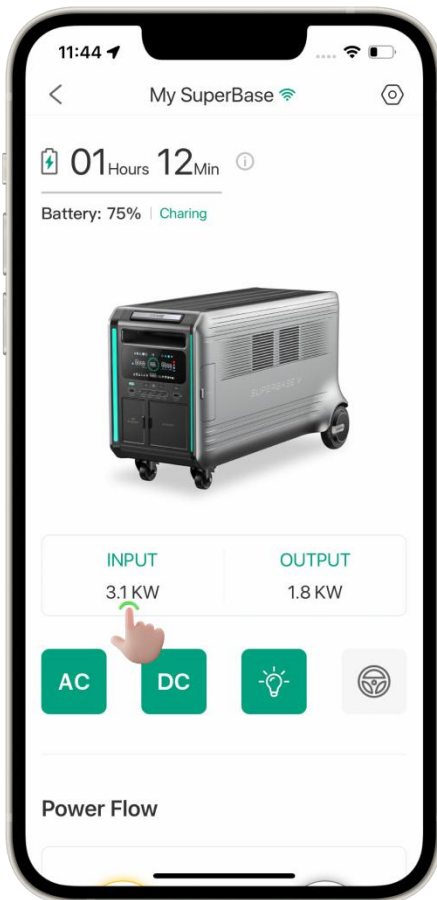
Device status: Display the current charging and discharging status of the device.



● Input data display

Displays the current total input power of the device.

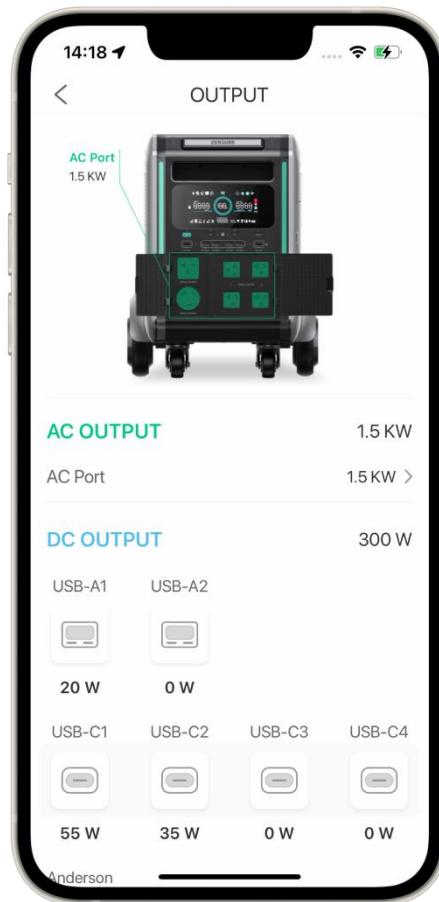
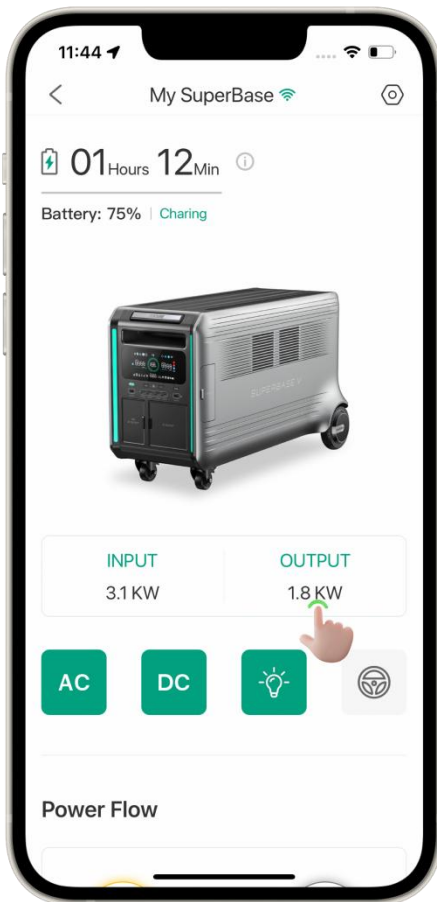
Click to view the details, showing the detailed data of AC and DC input, click the input port, and the corresponding input port will be displayed on the equipment diagram.



● Output data display

Displays the total output power.

Click to view the detailed output data of each port.



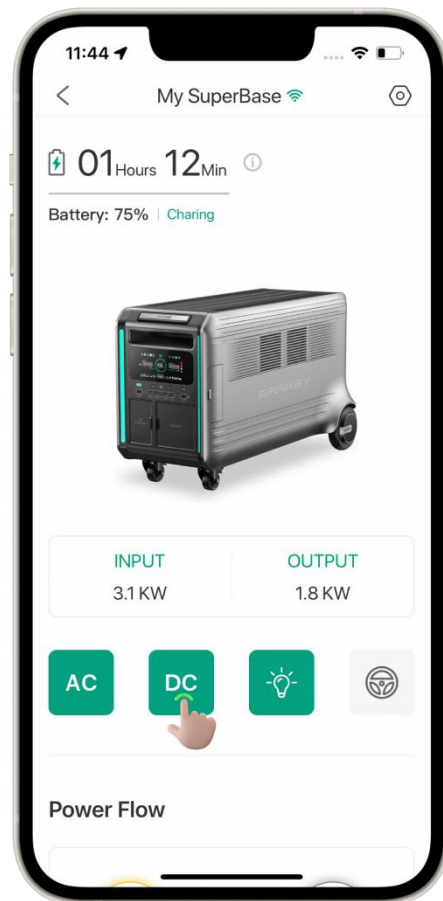
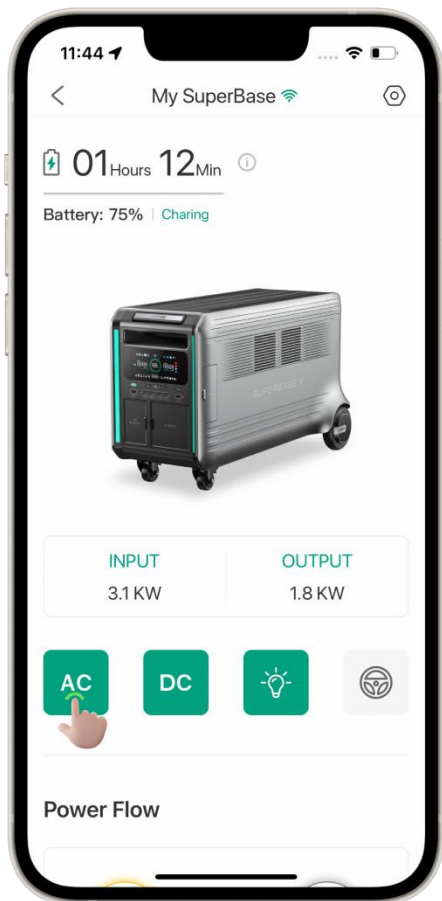
Control Console

- **AC output switch**

Click the switch to control the AC input switch of the device.

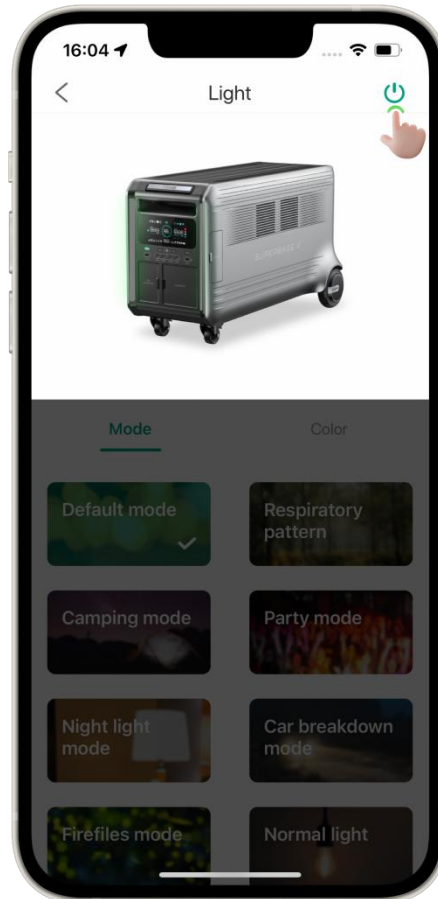
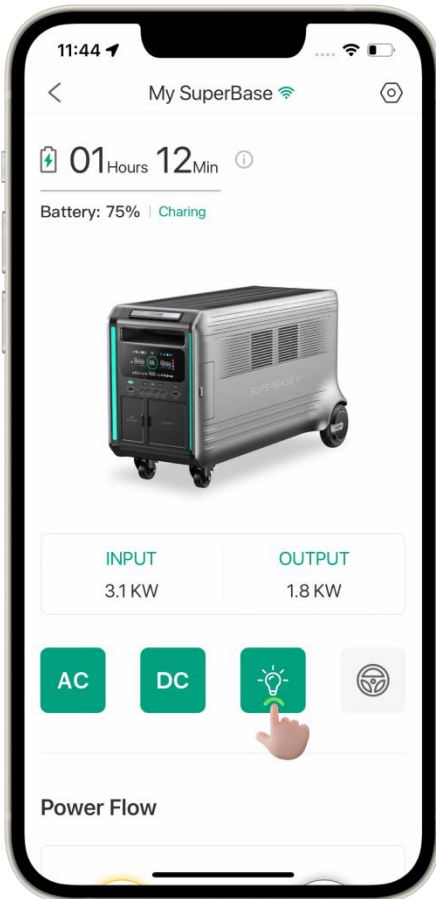
- **DC output switch**

Click the switch to control the DC output switch of the device.



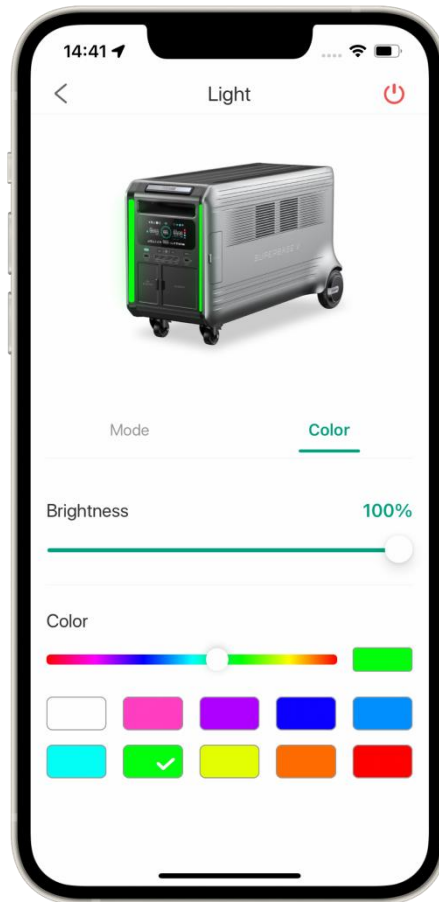
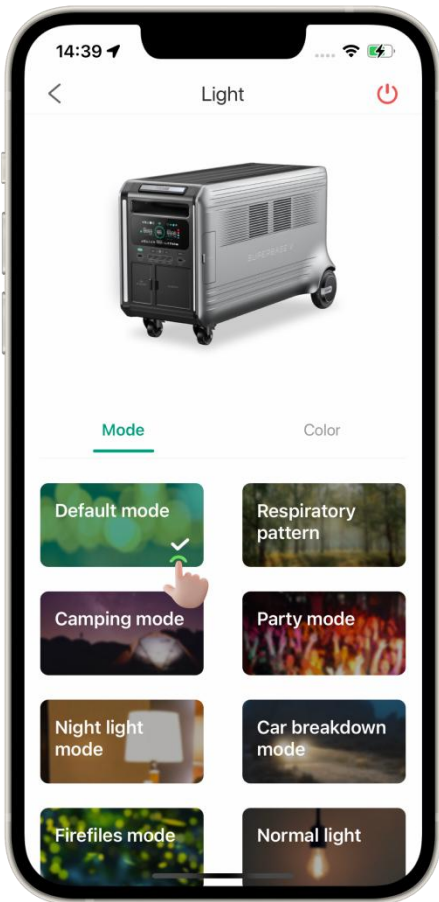
● Light Setting

Click the light button on the console to enter the light setting interface, click the switch in the upper right corner to turn on or off the light.



After the light is turned on, you can set the light mode.

Switch to color, you can set the color and brightness of the light.

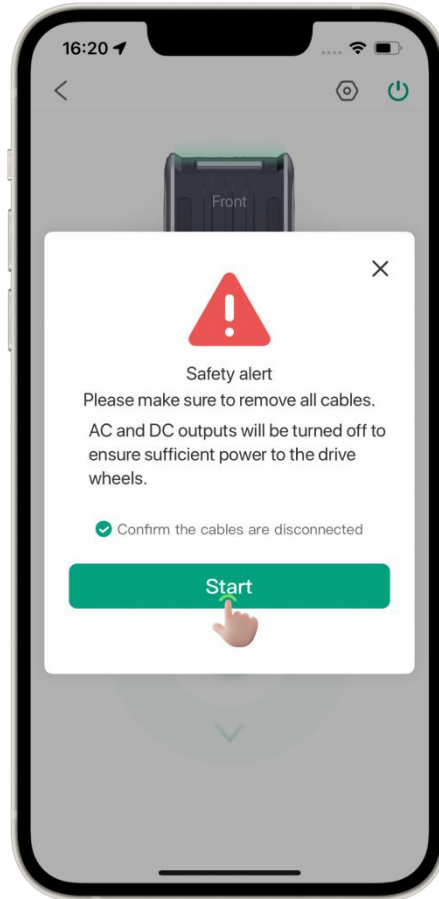
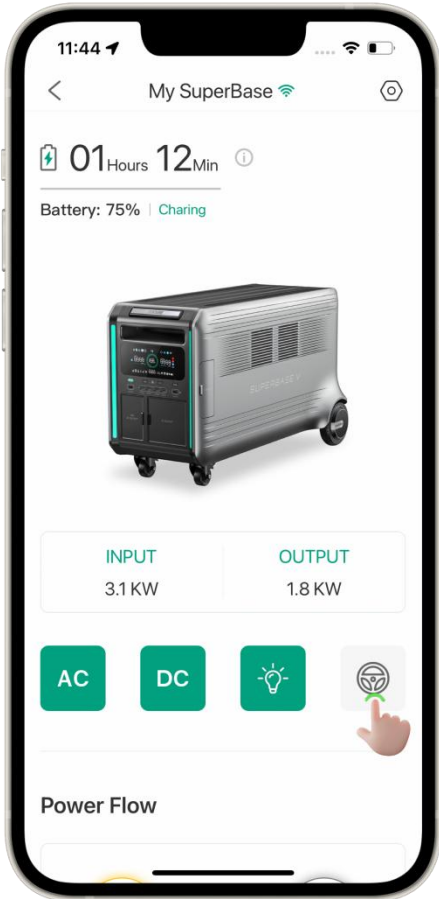


● Equipment Driving

Click the driving icon on the console to enter the driving interface, and a driving prompt pop-up window will appear.

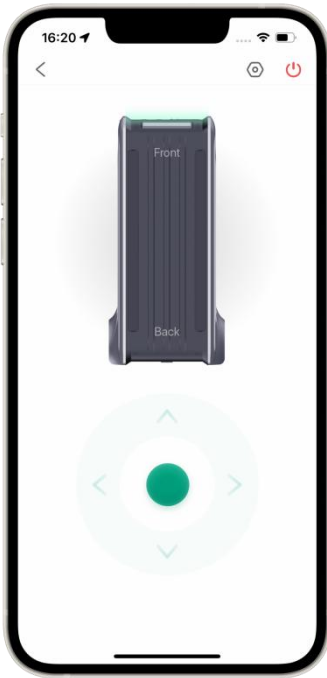
Before driving SBV, you need to pay attention to:

- ① Please unplug all cables before driving.
- ② The safe distance between the mobile phone and the device should be controlled within 3 meters.
- ③ Please do not install more than one satellite battery on the SBV.
- ④ Drive carefully and pay attention to the surrounding environment. Any damage to SuperBase V or any third party is at your own risk.



1) How to control the SuperBase V ?

Drag the Virtual joystick to control the moving direction of SuperBase V.



Stop Moving



Go forward



GO backward



Go left front



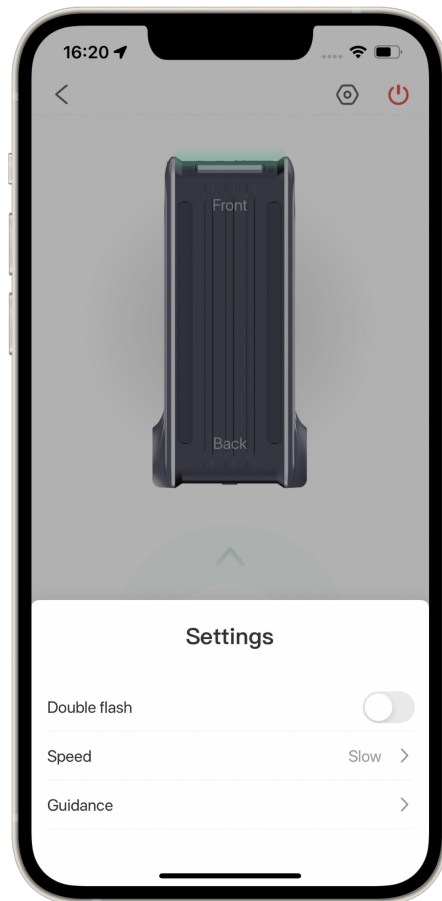
Go right front

2) Driving Settings

Double flash: Turn on the double flash light of the device.

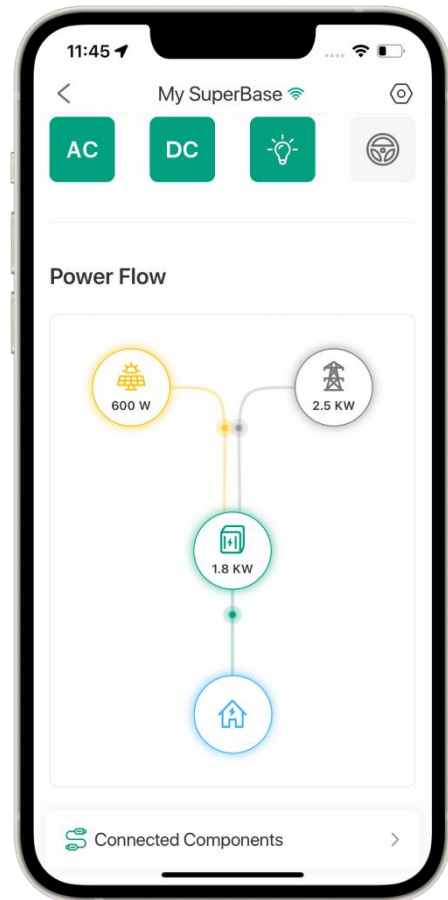
Driving speed: Adjust the driving speed of the device, and the speed can be set to fast/normal/slow.

Driving instructions: Jump to the driving instructions interface.



Power Flow

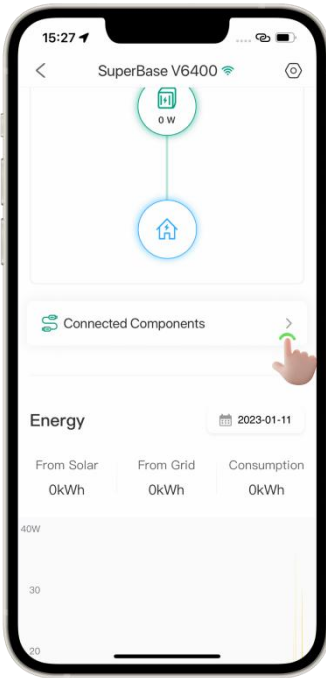
You can clearly see the direction of energy flow of the device.



Connected Components

Click the connection component to jump to the component details page.

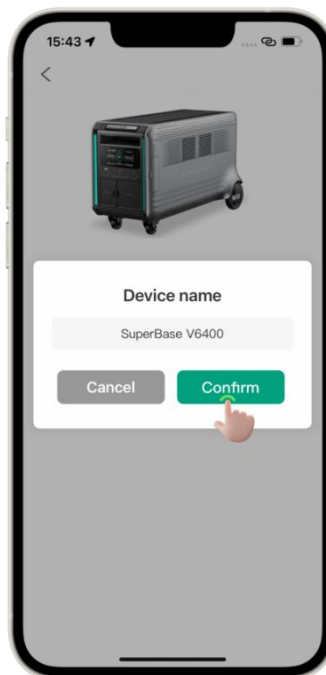
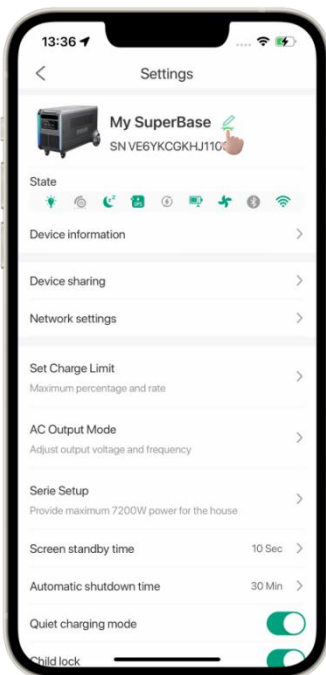
Shows the satellite battery that SuperBase V is currently connected to successfully, click to view the detailed data of the satellite battery.



Device Settings

- Device Name

Click the modify icon to modify the name of the device.



● Device Status

Displays the status icon of the device.

From left to right, in order:

Lighting status: When the SuperBase V light is turned on, the icon lights up.

Wheel status: the wheel is on, and the icon lights up.

Silent charging mode: When the silent charging mode is turned on, the icon lights up.

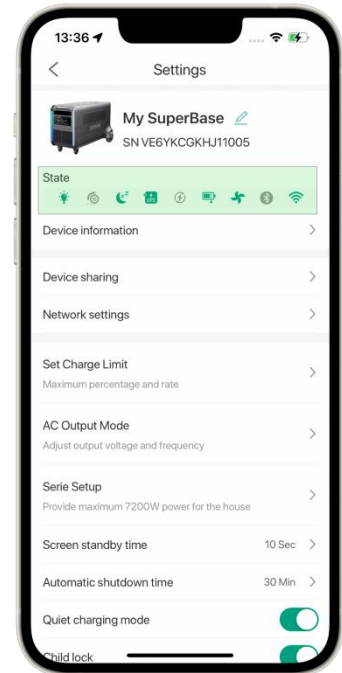
UPS mode: When the device is in UPS mode, the icon lights up.

Charge limit: When the charge limit threshold is set to less than 100%, the icon lights up.

Fan Status: The device fan is on and the icon is lit.

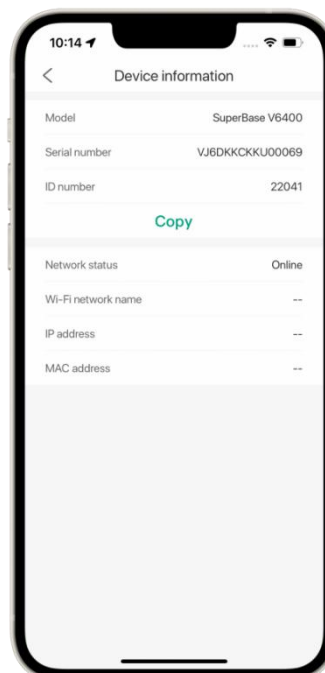
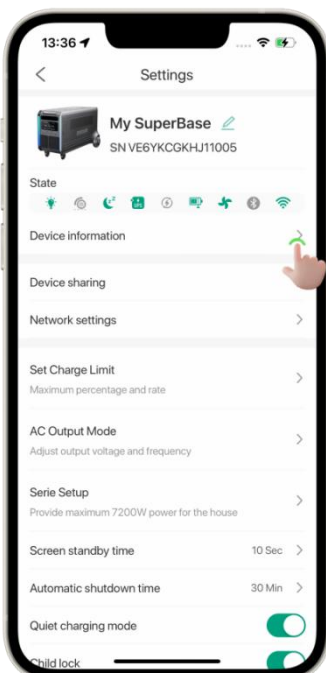
Wi-Fi connection status: Wi-Fi connection, the icon is on.

Bluetooth connection status: Bluetooth connection, the icon is on.



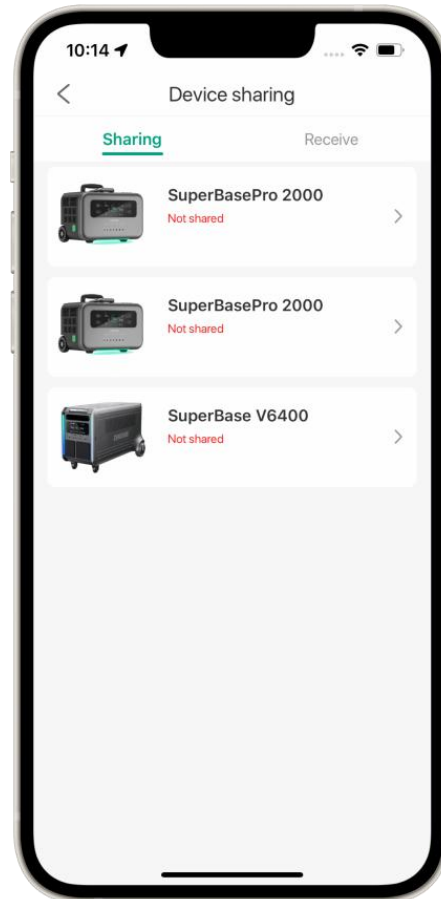
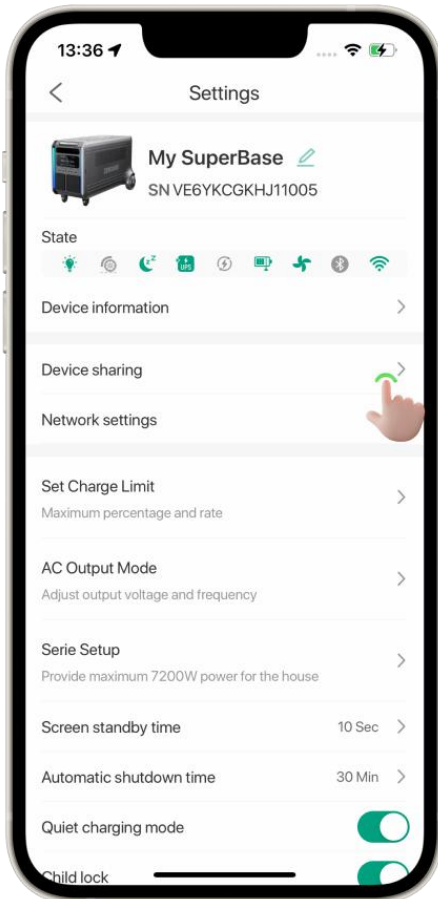
● Device Information

Click to jump to the device information interface, displaying the device model, SN number, ID number, and network status.



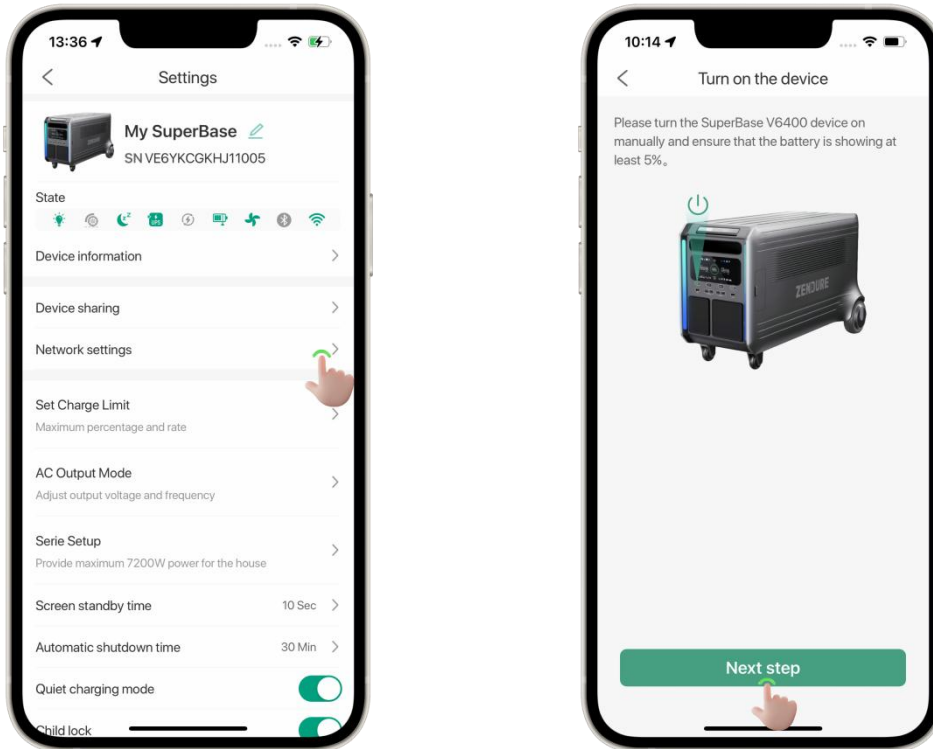
● Device Sharing

Click to jump to the device sharing interface, you can choose a device, share it with your family or friends, and control this device together.



● Network Settings

If you want to switch the Wi-Fi network for the device, you can click here to reconfigure the network configuration.



● Set Charge Limit

Click to jump to the charging settings details page.

1) Charging Capacity Limit

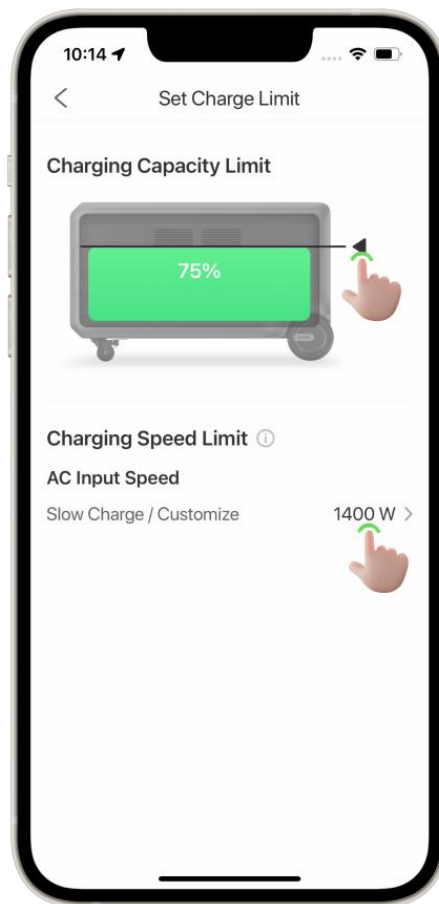
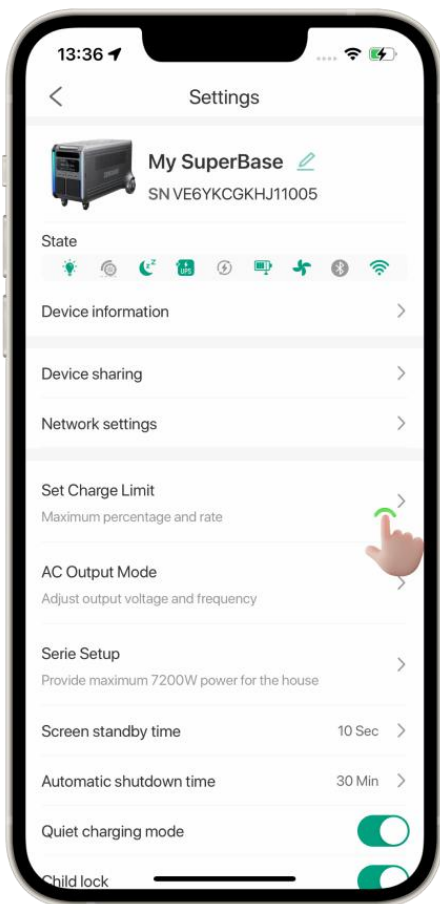
You can set the charging capacity of SuperBase V, when the set threshold is reached, the device will stop charging.

2) Charging Speed Limit

You can set the AC charging speed of SuperBase V. When your device is in the slow

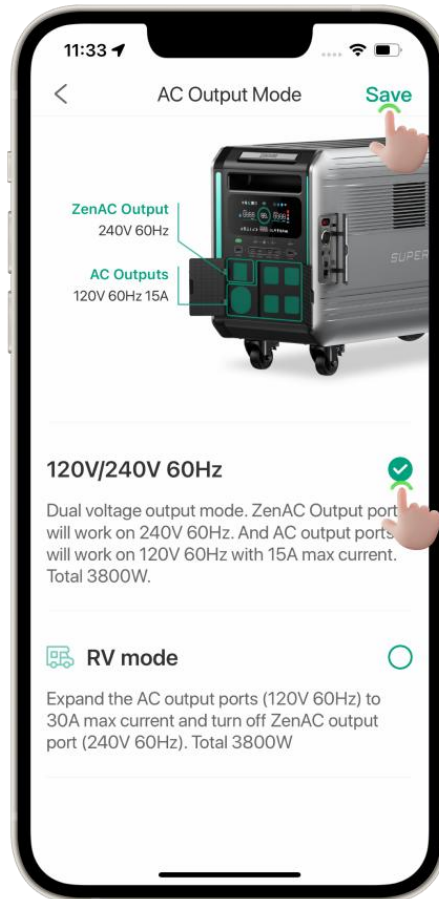
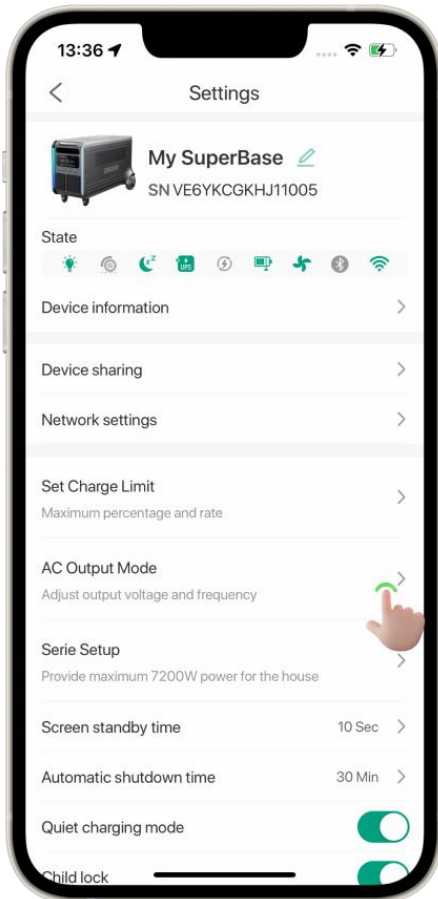
charging state, the custom charging speed you set will take effect.

To set fast charging/slow charging, you can push the button at the AC charging port of the device. When the button is up, the device enters the fast charging mode, and when the button is down, the device enters the slow charging mode.



● AC Output Mode

Click to jump to the AC output mode setting interface, and you can configure your AC power output mode.

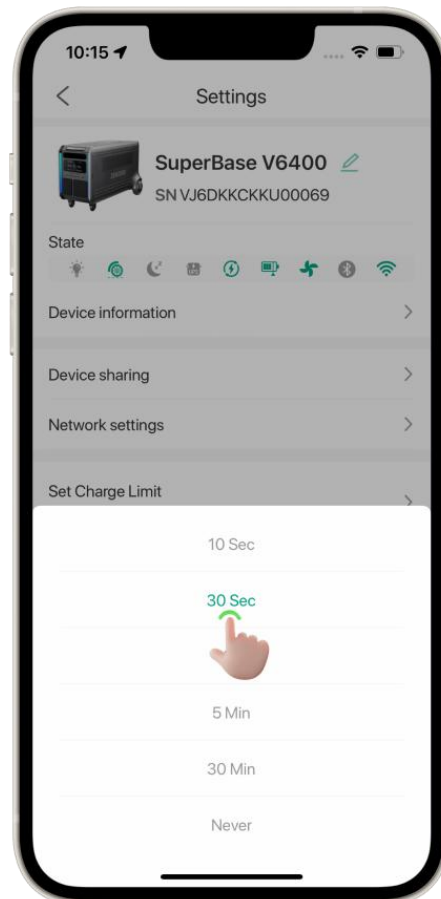
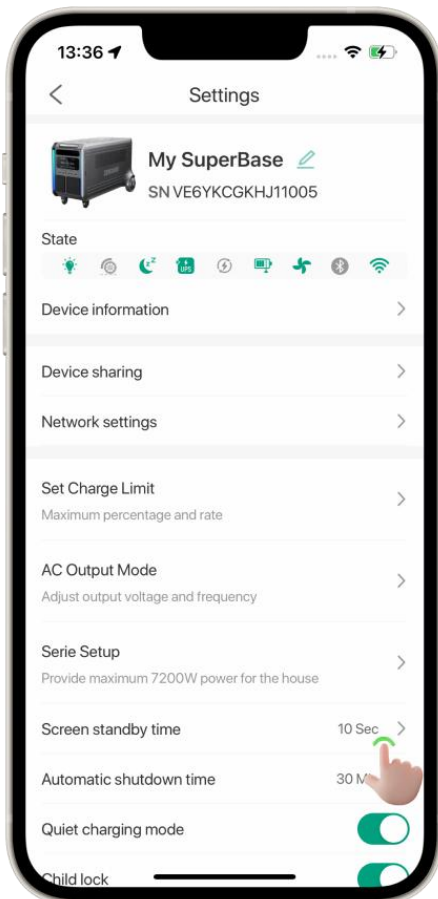


● Screen Standby Time

Click here, you can set the screen standby time of the device.

After the setting is successful, if there is no operation on the device within a certain period, the screen will be off.

Using the App to operate the device or operating the buttons on the device will wake up the screen of the device.

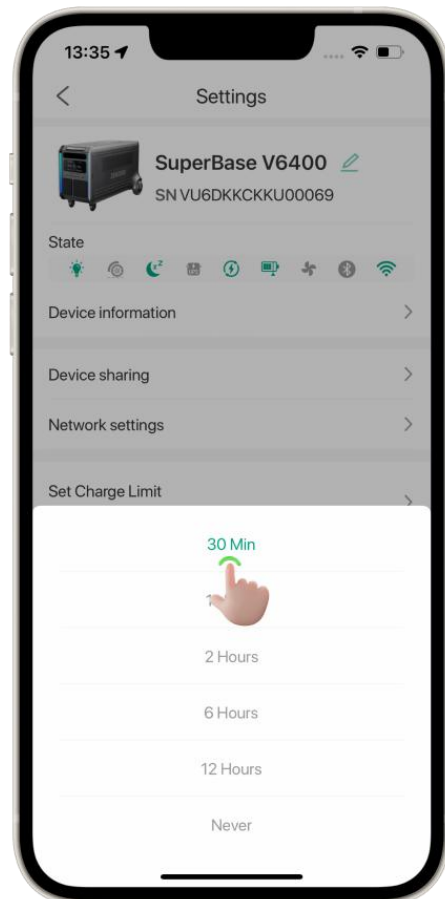
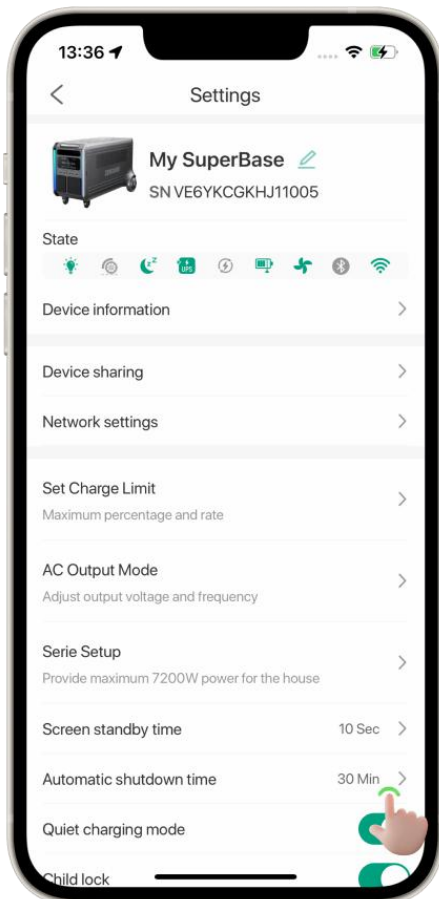


● Automatic Shutdown Time

Click here, you can set the automatic shutdown time of the device.

After the setting is successful, the device will automatically shut down if there is no input or output within the specified time.

After the device is turned off, the App cannot be woken up and needs to be started on the device side.

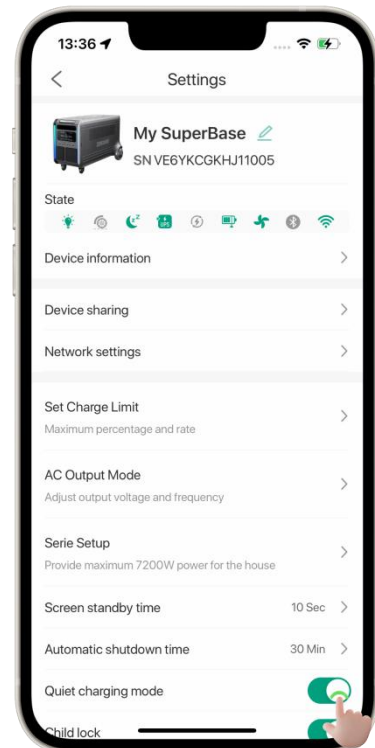


● Silent Charging

Click this switch, you can turn on the silent charging mode.

After the silent charging mode starts successfully, the charging speed of the device will be reduced to 400W to reduce fan noise, and the automatic screen off time of the device will be adjusted to 10S.

Turn off the silent success mode, the charging speed and automatic screen off will return to the previous state.

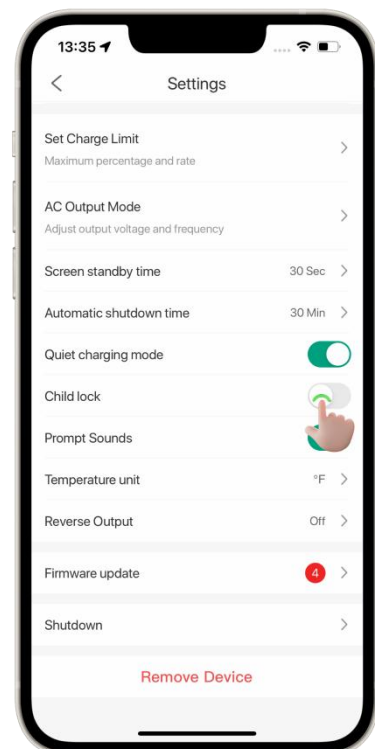


● Child Lock

Click this switch, you can turn on the child lock function.

After the child lock function is successfully enabled, the operation buttons on the device will be disabled temporarily, and only the wake-up function of the power button will remain.

You can turn off the child lock function on the App side, or you can long press the AC button + Wi-Fi button on the device side for 3 seconds to unlock the child lock function.

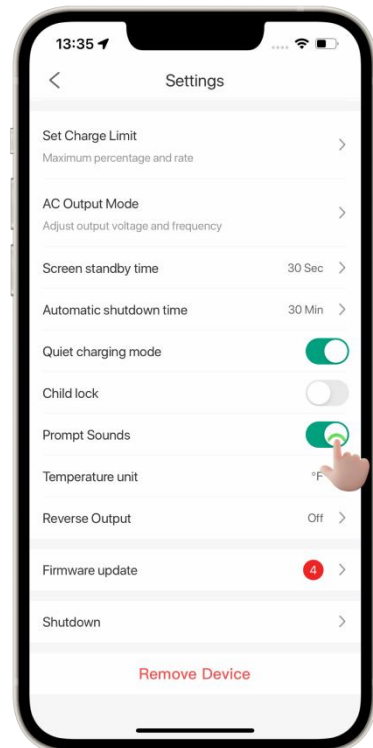


● Prompt Sound

By operating this switch, you can turn on or off the sound of the buzzer.

When the buzzer is turned on, use the App to operate the device or operate the button of the device, and you can hear a "beep" sound from the device, indicating a successful response.

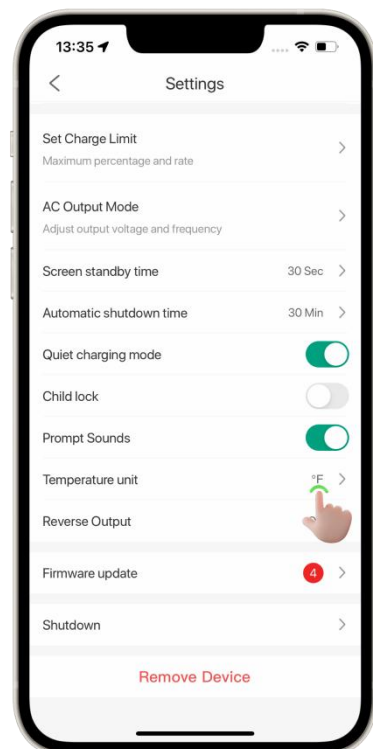
When the buzzer is off, the device will not make a sound.



● Temperature Unit

Click here, you can set the display unit of device temperature.

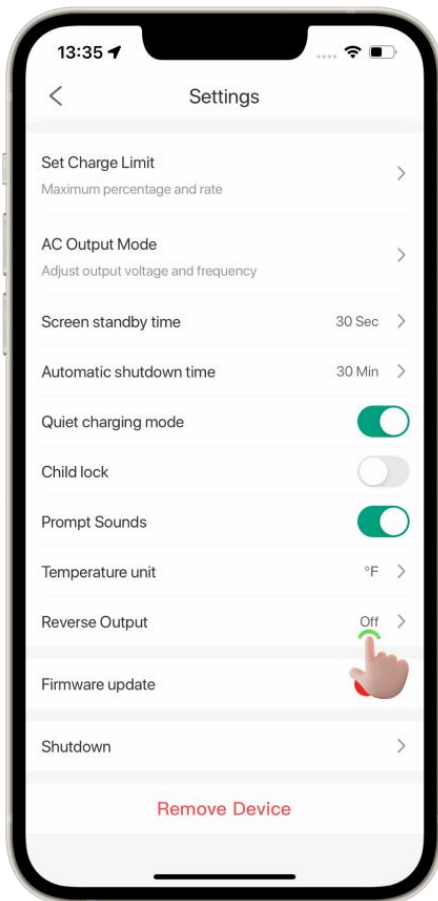
When the temperature of the device is greater than 75 degrees Celsius or lower than -20 degrees Celsius, the App will display the temperature.



● Reverse Output

If your home has a power outage, if the SBV does not normally supply power to the distribution box and the home, you can manually switch the SBV to supply power to the home by turning on this switch.

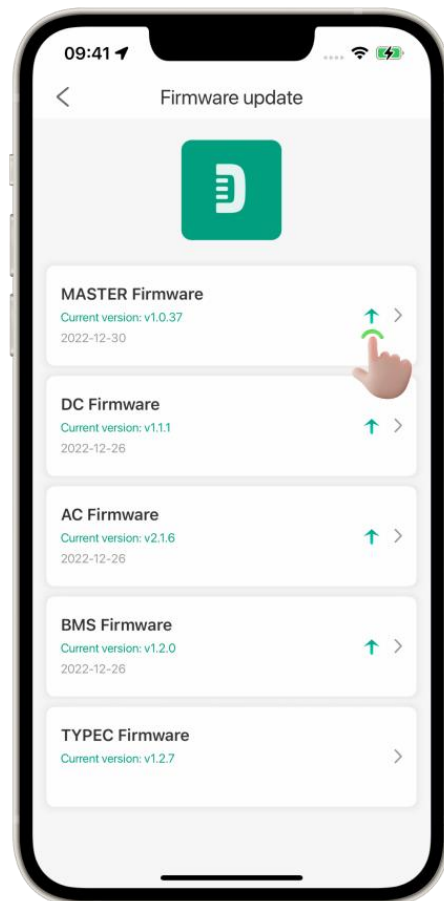
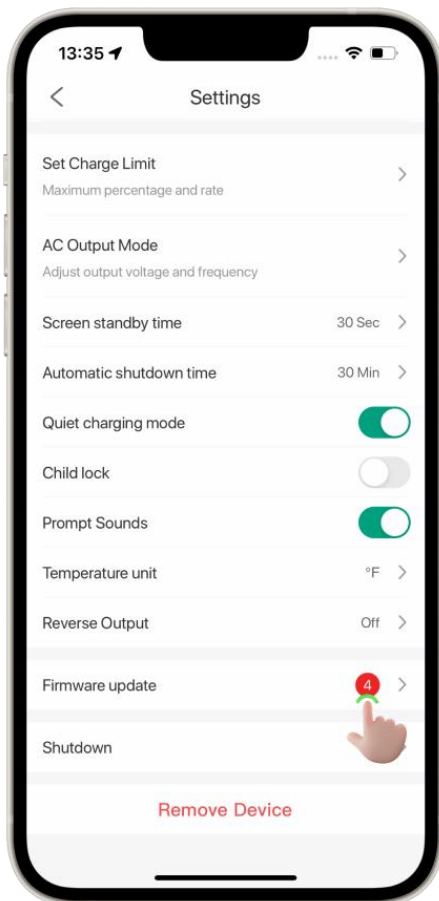
This function needs to be used with Home Panel equipment, if you purchase SuperBase V separately, this function cannot be used.



● Firmware Update

Click here, you can check the firmware version number of the device.

When you see a red number reminder at the entrance, it means that there is a new firmware that can be upgraded. You can click on the firmware that can be upgraded to get a better experience.

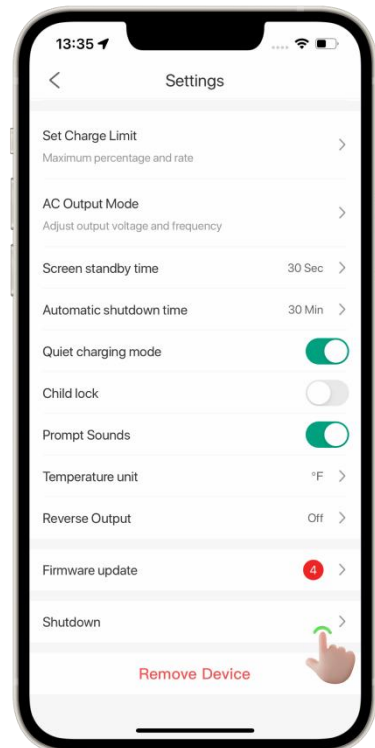


● Shutdown

Click here to remotely shut down your device.

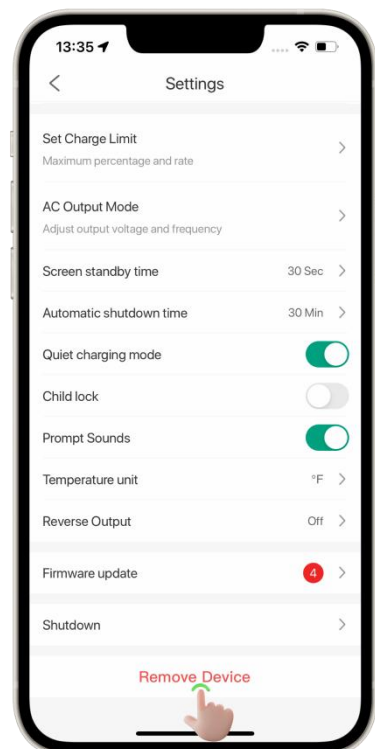
If the device is charging, it will not be able to shut down, please stop charging first.

After the shutdown is successful, the App will not be able to wake up the device, and you need to go to the device to start it up.



● Remove Device

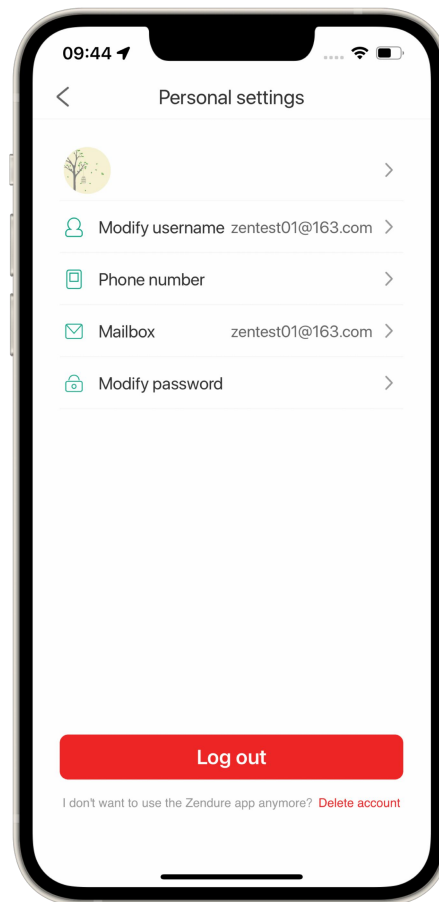
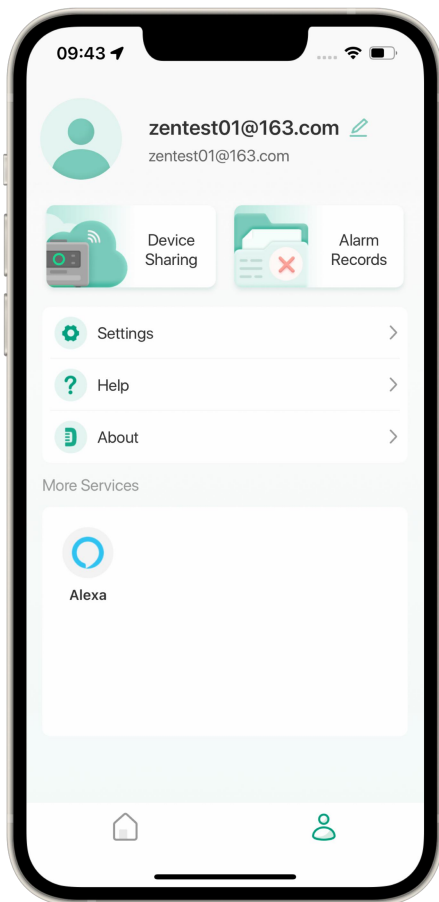
Click here to unbind this device.



Profile and Personal Settings

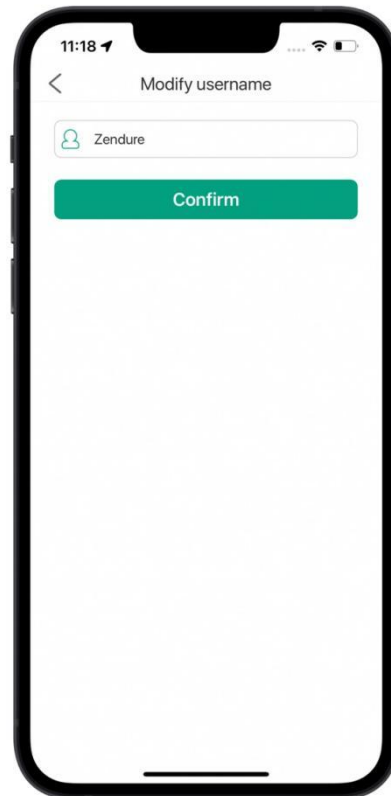
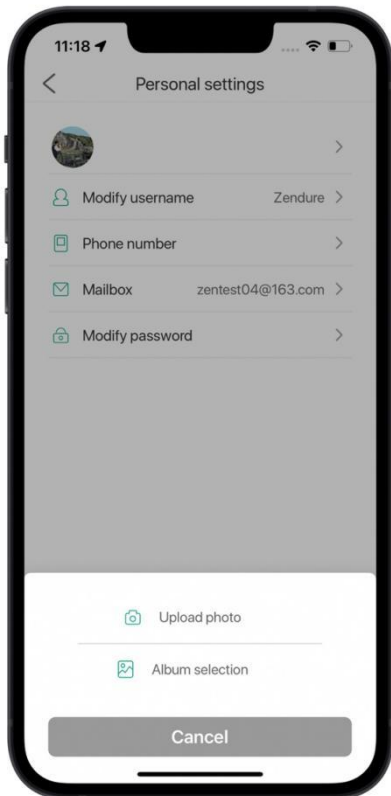
Personal Information Settings

Tap on your avatar/profile picture to enter the personal information settings. Here, you can change your avatar, username, email address, phone number, and password.



Changing Avatar or Username

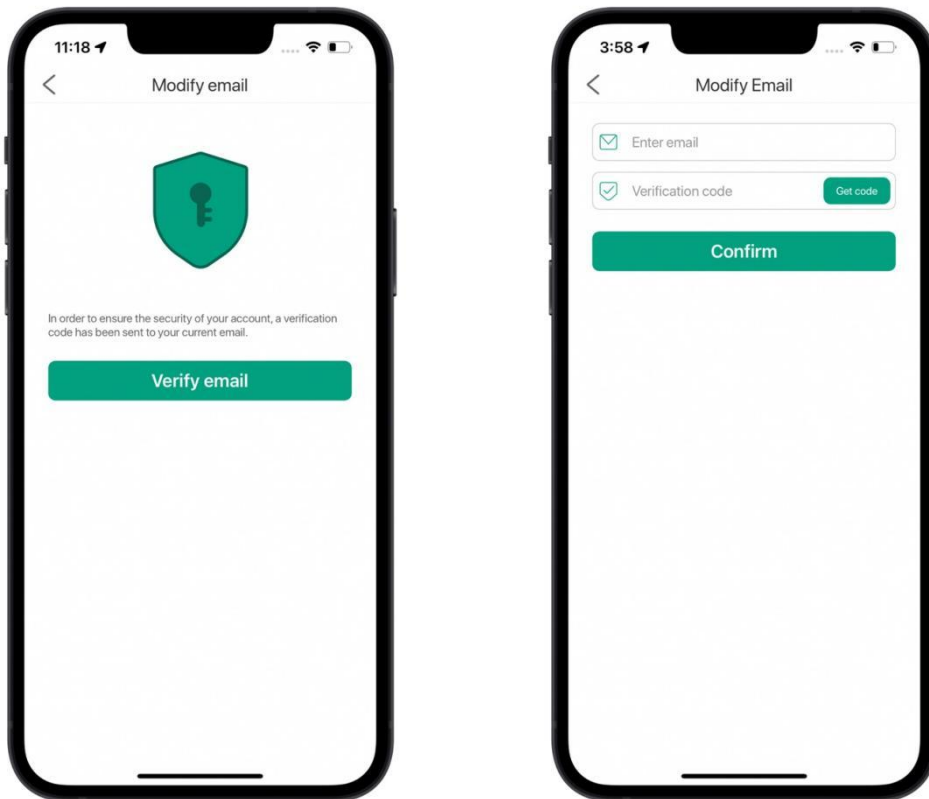
Avatars can be obtained from your phone or tablet's albums or camera.



Changing Email Address or Phone Number

If your account is already linked to your email address or phone number, a verification code will be sent to your email address or mobile phone number in order to change one or the other.

If your account is not yet linked to an email address or phone number, tap “Next” to skip the authentication process and add a new email address or phone number.



Note:

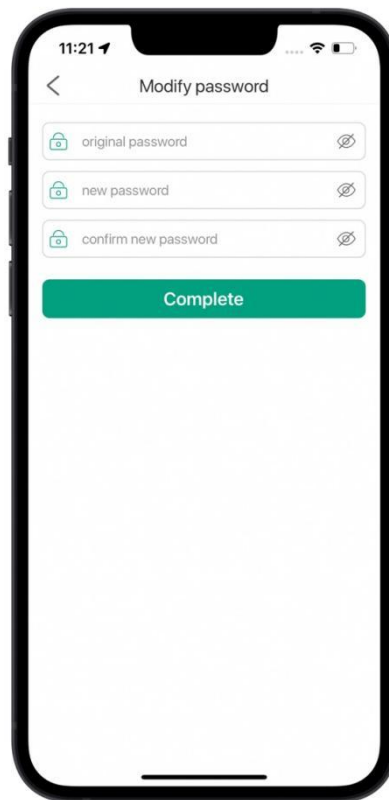
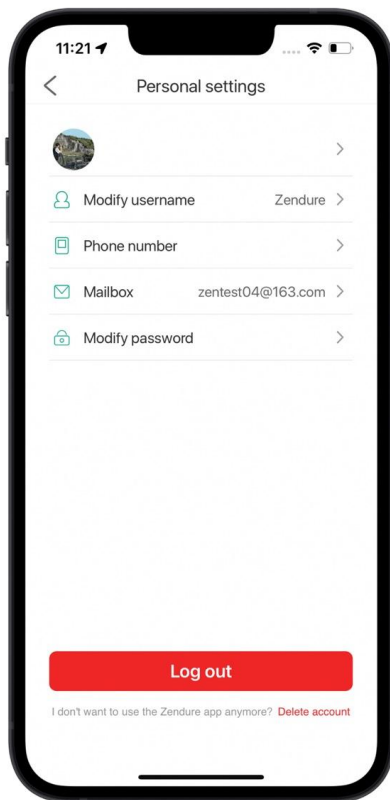
After adding or changing your email address or phone number, you can use these details to log into your account.

Changing Password

Tap **Modify Password** on the Personal Settings page to reach the **Modify Password** page. Enter your current password and **new password**, then tap **Finish** to change your password.

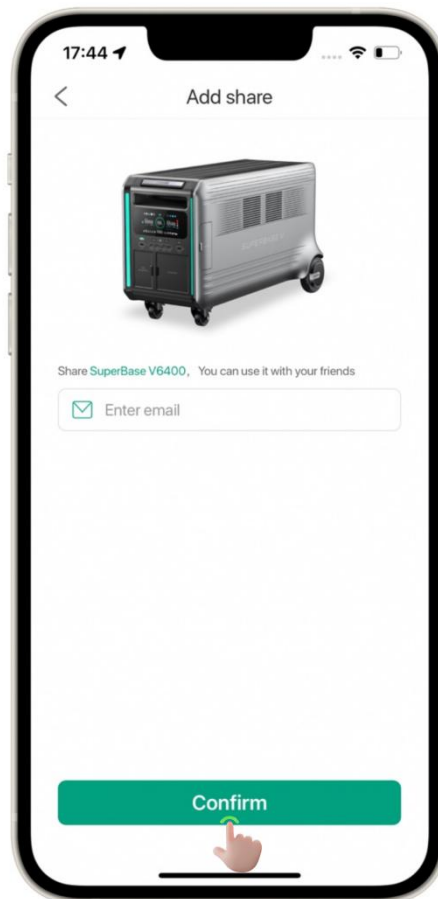
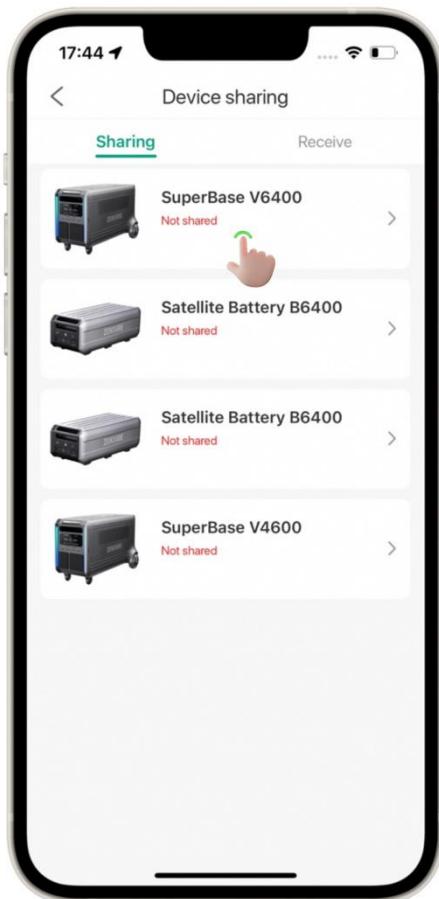
Logging Out

Tap the **logout** button at the bottom of the Personal Settings page to log out.



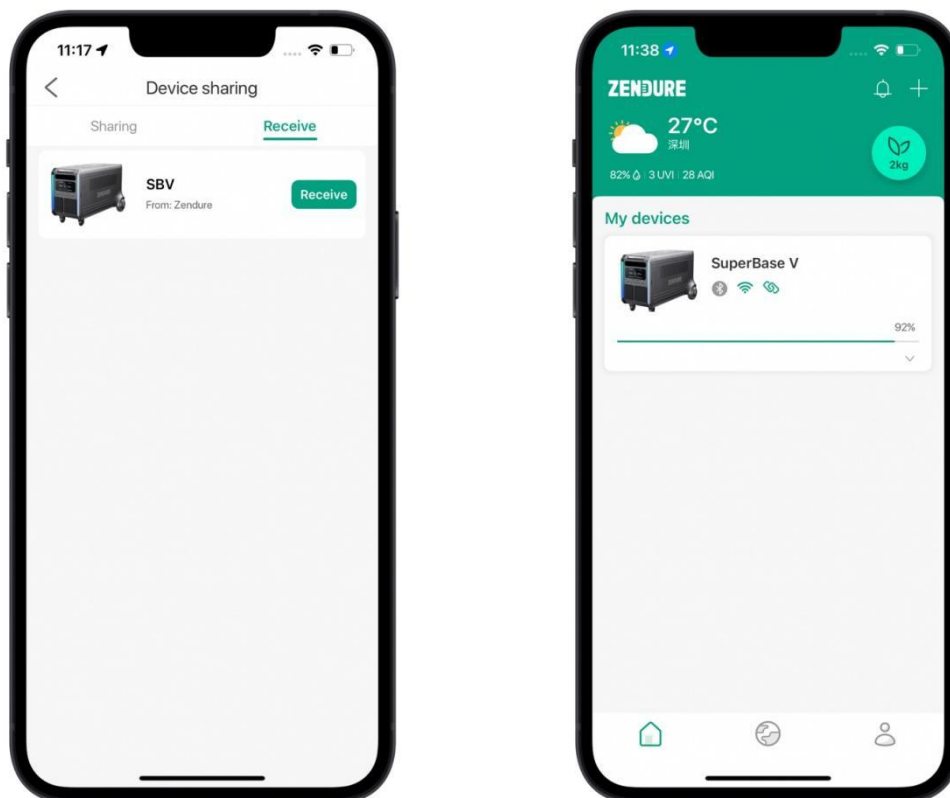
Device Sharing

On your account homepage, tap **Share**. Select the device you would like to share, then tap the **+** at the bottom of the page. Enter the email address of the user you would like to share your device with. Select the user, and then tap **OK** to send the sharing invitation.



Accepting a Sharing Invitation

Sharing invitations that have been sent to you will appear on the “Receive” tab of the Device Sharing page. Tap **Agree** to accept an invitation. Any shared devices will appear alongside your own devices.



Note:

Devices that have been shared with you will include text at the end of the name to indicate they are shared devices. Your own devices will not have this added text.

Settings

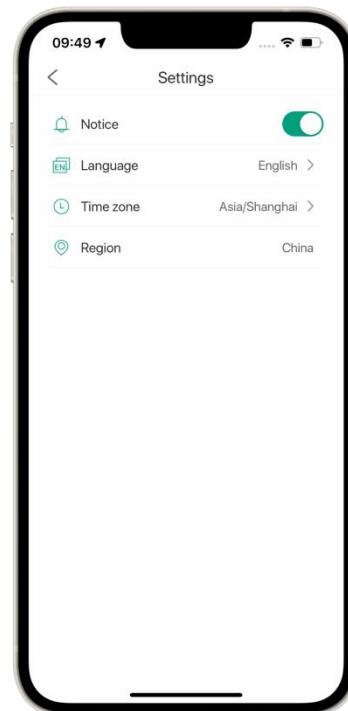
The Settings page allows you to modify notification settings and change your language, region, and time zone.

Notice: Determines whether to indicate new messages on the message center home page with a red dot.

Language: The App currently supports English, Chinese, and Japanese.

Region: Selecting the appropriate region can improve the performance of your device.

Time Zone: For accurate date/time.



About

Software Version: The current app version is displayed here.

User Protocol: Tap to view the user agreement.

Privacy Policy: Tap to view the privacy policy.



Forest

Collecting Energy

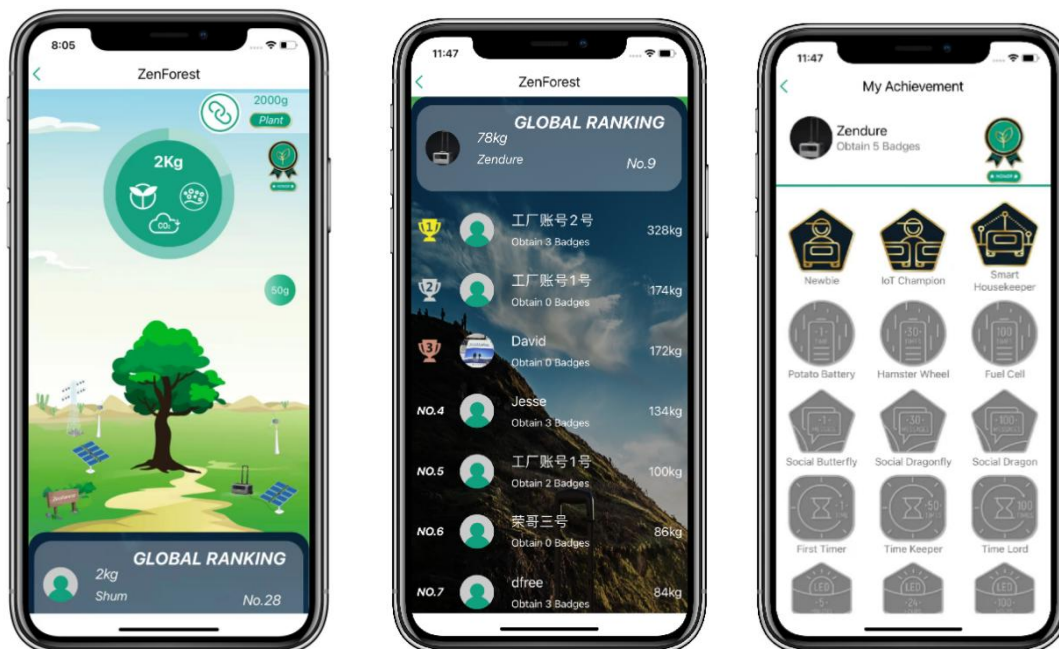
Green energy production and usage will be tracked on any device connected to your account.

Earning Badges

Several achievements can be unlocked by using your device and interacting with other users through the App.

Leaderboard

Your carbon offset and overall rank are displayed here. The top 15 users will appear on the leaderboard.



**Note:*

The global leaderboard is updated daily.