

## Mechanical Watches

Model	Basic Service	Complete Service
Resolute		
NH35A/NH38A	\$80	\$150
Miyota 90S5	\$100	\$170
Endeavour		
NH35A/NH38A	\$80	\$150
Aspirare		
Miyota 9015	\$100	\$170
Ascentus GMT		
NH34A	\$100	\$160
Valour 38		
NH35A/NH38A	\$80	\$150
Urbanist		
Miyota 2070	\$80	-

## Spare Parts and Components

Item	Unit Price	Labour
<i>Watch movement (not sold separately)</i>		
NH35A	\$50	\$30
NH38A	\$50	\$30
NH34A	\$60	\$30
Miyota 9015	\$80	\$30
Miyota 90S5	\$90	\$30
VK64 Chronograph	\$30	\$40
VK67 Chronograph	\$30	\$40
Miyota 2070 Solar	\$20	\$30
<i>Watch Parts (sold separately)</i>		
Resolute Case (excl. Caseback)	\$100	\$50
Endeavour Case (excl. Caseback)	\$120	\$50
Aspirare Case (excl. Caseback)	\$120	\$50
Ascentus GMT (excl. Caseback)	\$120	\$50
Valour 38 Case (excl. Caseback)	\$80	\$50
Urbanist Case (excl. Caseback)	\$70	\$50
Bezel click plate + tensioner	\$20	\$20
Bezel replacement	\$40	\$20
Quick adjustment buckle	\$70	-
Spare links (UltraHex titanium bracelet)	\$10	-
Spare links (Ultralink titanium bracelet)	\$12	-
Dial Replacement		
Printed dials	\$40	\$40
Enamel dials	\$60	\$40
Crown assembly (Crown+tube)	\$20	\$40

### Basic Service

- Movement calibration.
- Water and pressure resistance testing in line with model specifications.
- Assessment and reapplication of crystal glue.
- Assessment and repair of all bracelet screws with nut lock.
- Assessment and replacement of spring bars if damaged or unusable.

### Complete Service

- Disassembly of all watch parts, including case and movement.
- Full inspection and cleaning of all case components and movement parts.
- Replacement of any worn-out or damaged movement parts.
- Assembly and lubrication of movement in accordance with original specification.
- Cleaning of watch strap/bracelet.
- Replacement of gasket seals.
- Complete assembly and final inspection.
- Water and pressure resistance testing in line with model specifications.
- Full testing of functions including accuracy and power reserve over several days.
- Twelve-month warranty on workmanship.

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**Postage and shipping**

<b>Region</b>	<b>Spare Parts</b>	<b>Watches</b>
Continental USA and Canada	\$18	\$30
EU Region	\$18	\$30
Asia	\$10	\$30
Singapore / Malaysia	\$8	\$15
Australia/New Zealand	\$18	\$30
Middle East and India	\$18	\$50
Africa and South America	Contact Us	Contact us

**General Information**

An email notification will be sent to you once the watch is received at our facility.

Servicing and repairs that are not covered by warranty, a cost estimate will be provided to the customer before commencement of work.

Standard service takes approximately 8-12 weeks to complete and it will be longer if additional services are being done to the watch.

We will send out an email notification once a tracking number for return shipping is generated. Watch will be returned via registered mail with tracking number and customer signature is required upon receiving the parcel.

Applicable taxes will be charged on all parts, servicing and repairs.

If applicable, import duties/taxes charged on watches back to the customer is not included

**Terms and Conditions**

Additional fees may be incurred if the watch has been abused, modified or improperly serviced by a non-authorized watchmaker. Warranty may be void if the watch shows signs of abuse and improper use.

**Warranties**

We provide a guarantee of 12 months on the work carried out from the date of shipping. Should a defect that falls within the warranty period and is recognized as such by our customer service, we will repair or replace at our discretion and without additional cost the defective parts and/or correct a faulty repair. Any further rights in relation to the faulty repair are expressly excluded. This warranty excludes normal wear and tear or damage caused by accident or lack of care. This warranty is rendered void if work is carried out by persons not authorized to do so by RZE Pte. Ltd.