

F.A.Q

Q: Will Smarturns safety knobs be compatible with my Electric or Gas stove?

A: Smarturns is designed for Gas and Electrical stoves with knob controls. Touch screen-operated stoves are currently not compatible. To confirm compatibility, [click here](#).

Q: Is internet access and a mobile phone necessary for Smarturns?

A: No, Smarturns functions independently with the Hub as a local alarm, alerting if the stove is unattended for 5 minutes (or any other customizable amount of time). Internet and mobile phone access enable remote monitoring and alerts.

Q: Can I control my stove through the Smarturns App?

A: No, Smarturns doesn't enable stove control. It alerts if the stove is left on and unattended, offering remote monitoring and alerts.

Q: Does Smarturns change stove usage habits?

A: No, Smarturns ensures safety without altering stove usage patterns.

Q: How is Smarturns installed?

A: It is really easy to install Smarturns. Please refer to [the installation video](#).

Q: What happens if the Internet connection is lost?

A: Smarturns operates independently with local alarms during Internet outages. Notification messages resume once the connection is restored.

Q: Can I monitor multiple Smarturns with one app?

A: Yes, the Smarturns app supports monitoring of multiple devices. Simply log in and add each Smarturns to your account.

Q: How long do Smarturns batteries last?

A: Smarturns Knob batteries last approximately 4 years, while motion sensor batteries should be replaced every 6 months.

Q: What if I need more knobs for additional stoves?

A: Smarturns supports up to 20 knobs per system.