

**Returns Address:**

MudRugs Ltd
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Herefordshire, UK
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Sales@MudRugs.co.uk

The belly cover and spare surcingles are *not* intended to be used at the same time.

There are two rows of fastenings within each side of the rug, to suit varying girth sizes.
For optimum fit, the elastic front and back of the belly cover should be in light contact with your horse.

Merchandise Return

Returning Merchandise			Date:	
Order Number	Size	Product Description	Reason Code	Exchange or Return

Return Reason Codes
Record appropriate number in the Reason Code # column above.

1. Does not fit
2. Incorrect merchandise received
3. Incorrect item ordered
4. Incorrect quantity ordered
5. Product defective
6. Other (feedback appreciated): _____

Please Exchange For:

Product Description	Colour	Size	Unit Price

Our policy lasts 14 days. If 14 days have passed since your purchase and you haven't notified us of it being unsuitable, unfortunately we're unable to offer you a refund or exchange. We therefore strongly recommend that you unpack and try on your rug during this timeframe.

To be eligible for a return, your item must be unused and in the same condition that you received it, including the original packaging, fit for resale. If you are unsure, we recommend trying on new rugs over a sheet or stable rug.