



**MEDIC  
THERAPEUTICS**

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# TEN MOTORS MASSAGE MATTRESS

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## User Manual

Prior to first use, be sure to read all user, safety and care instructions found in this manual. Please keep for further reference.

## FEATURES

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- Polyester knitted fabric
- 10 invigorating massage motors for full body massage
- 2 heating pads for full back coverage
- Easy to use - operate by corded remote control
- 5 variable massage modes
- 3 vibration intensity levels
- Foldable and easy to store

## PACKAGE CONTENTS

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1x Ten Motors Massage Mattress



1x UL approval home adapter

## PRODUCT SPECIFICATIONS:

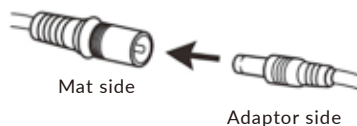
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|  |   |
|--|---|
| Size of product itself:                  | 67x21.8 inches                                    |
| Net weight of product itself:            | 3.3 lbs   |
| Single package size:                     | 21.6x6.7x16.1 inches                              |
| Net weight of product including package: | 5.2 lbs   |
| Voltage:                                 | Input: AC 100-240V ~50/60Hz<br>Output: 12VDC 1.5A |
| Nominal Power:                           | Maximum 18 Watt                                   |
| Automatic runtime:                       | 30 minutes  |

## SETUP AND OPERATION

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1. If needed, fasten the strap around the back of a chair or other supportive surface.
2. Connect the adapter cable to the corresponding cable at the side of the mat.



3. Plug the home adapter into an outlet.
4. Turn on the device using the controller
5. Place the controller in the pouch at the side of the cushion when finished.



- Remove the adapter from the outlet when not in use.
- This device will switch off automatically after the 30 minute timer runs out.
  - Do not setup or use the massager in a bathroom or similarly wet/damp areas.
  - Only use the provided home adapter.
- For your own safety we equip the massage mat with over-heating protection. After the 30-minute timer, the massager will automatically switch off and will only allow itself to be switched on again after an appropriate downtime.
- Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous heated massage of 30 Minutes.

## SAFETY INSTRUCTIONS

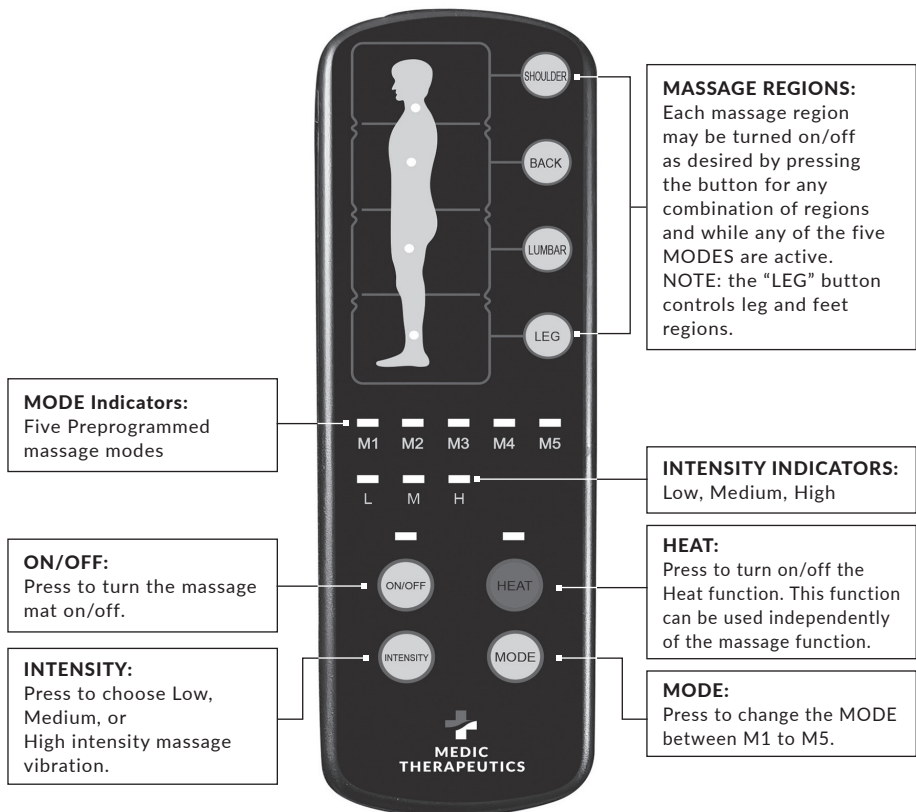
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- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove the cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- Never operate under blankets where the air opening may be blocked.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the power source.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while you sleep.

- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 30 minutes at a time.
- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before using this device.

## REMOTE CONTROL INSTRUCTIONS

**Note:** Press on/off button to turn on the massage mat; the mat automatically activates the default settings (Mode 1, Medium intensity)



## CARE AND CLEANING INSTRUCTIONS

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Keep away from heat, fire or exposure to direct sunlight.
5. Store the massager in a cool, dry place out of reach of children.
6. Avoid contact with sharp edges or pointed objects which might cut or puncture the fabric surface.

## TROUBLESHOOTING GUIDE

| Fault                                     | Solutions:   |
|---|--|
| The massage is not active in all regions. | The massage motor for that region may have been switched off. Press the button that corresponds to that region to activate.  |
| Device switches off suddenly              | The device will switch off when the timer runs out. Continue using by pressing the 'On/Off' button. If the device has run for 60 minutes, turn back on after resting the massage mattress for 15 mins. |
|   | Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.   |
| Device fails to start                     | Check if device has been used for more than 30 mins. If so, let device rest for 15 mins before continuing. Device may require longer time to cool in warmer environments.                              |
|   | Check if adapter is plugged into socket.   |
|   | Check if adapter output is connected to device power inlet wire.   |
| Jerky motion of vibrations from device    | Excessive pressure may have been applied onto the device. Reduce the load and try again.   |

## LIMITED LIFETIME WARRANTY

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Your Medic Therapeutics Product is backed by a limited lifetime manufacturer's warranty. Medic Therapeutics will repair or replace your device at any time should it fail due to a defect in material or workmanship, subject to the certain limitations.

This limited warranty does not cover any damage that results from unauthorized or improper use, service, or repair. Further, it does not cover damage caused by accident, impact, negligence, or normal wear and tear. Should you discover your Medic Therapeutics Product is not functioning properly, please send your device to our repair center for evaluation. If your product cannot be repaired or serviced, we will reserve the right to change it for a similar or newer model.

Please note that a flat rate of \$35.00 will be charged to cover a service evaluation fee and return shipping of your device. All warranty claims must be accompanied by a copy of your proof of purchase from an authorized retailer. Please send your device, proof of purchase, and a check or money order in the amount of \$35.00 made out to Medic Therapeutics to:

**Address:**

Medic Therapeutics Service Center  
3069 Taft Street  
Hollywood, FL 33021

**Contact:**

warranty@medictherapeutics.com



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