



## WARRANTY

5 Star Finishes Ltd™ expressly warrants its products to be fit for the ordinary purpose for which they are intended for a period of four years from the date of installation when applied and used within one year of the date of purchase and in accordance with the manufacturer's written instructions. 5 Star Finishes Ltd™ reserves the right to require proof of purchase and to inspect installations prior to resolving any claims made under this warranty. This limited warranty is exclusive and supersedes all other warranties: either written oral or otherwise implied. 5 Star Finishes Ltd™ also excludes any liability for consequential damages. 5 Star Finishes' liability under this warranty is limited to the replacement of products found to be defective or refund to original purchaser, with proof of purchase. **THIS WARRANTY EXCLUDES (1) LABOR AND COSTS ASSOCIATED WITH LABOR FOR THE APPLICATION OR REMOVAL OF ANY PRODUCT, AND (2) ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO OTHER CHARGES OR EXPENSES WILL BE ALLOWED OR BORNE BY 5 STAR FINISHES LTD.**

This warranty is void if you choose to mix our materials with other aggregates, powders, additives etc that are not intended or specified by us or If the plaster finish is applied to materials and substrates not recommended by us or to floors or showers when not recommended etc.

No warranty is made for damage caused in whole or in part by wear and tear, accidental damage, impact damage or acts of God or natural phenomenon, such as but not limited to falling objects, fire, earthquake, floods, pests, chemical fumes in the atmosphere, nor architecture, discoloration from gas or wood fireplaces, engineering, defective or improper workmanship by the applicator, aesthetics, nor other damage or injury not solely and directly caused by defects in 5 Star Finishes' materials as covered under this warranty.

Please store all products indoors at 5-30 degrees Celsius. If you are storing wet mixed materials it is best to store with a layer of water at least one inch over top. Do not store dry bags especially our concrete, stucco and microcement products containing cement in damp areas, or where moisture will permeate the mix. **DO NOT FREEZE ANY WET PRODUCTS.** All our plaster products may experience some potential discoloration and or darken as a result of carbonization of lime coatings. Exterior products sealed with penetrating sealers can weather differently in varying climates, location on a home etc and color changes and staining is not considered a defect.

No warranty claim can be made if the exterior substrates were not properly applied, cured or fastened. All installs are to be made on professional substrates that have been cured, waterproofed and structurally sound as per building code acts.

Returns may be made for store credit only within 15 days of purchase. No returns on tinted plaster. Items purchased in damaged or non-functioning condition will be replaced with the same item or refund.

This constitutes the entire warranty agreement and 5 Star Finishes Ltd makes no other warranties expressed or implied with respect to the materials except as expressly stated herein. No such warranties

stated herein shall be effective until and unless the materials subject to this warranty have been paid for in full.

Thank you for using 5 Star Finishes products and feel free to contact us with any questions.

To order materials, find more tech information and install ideas please visit [WWW.5STARFINISHES.CA](http://WWW.5STARFINISHES.CA).

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Made in Canada



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